

CUSTOMER #:

430282



KELOWNA MERCEDES-BENZ

2580 ENTERPRISE WAY - KELOWNA, B.C. V1X 7X5

Phone: (250) 712-0505 Fax: (250) 712-0606

Toll Free: (800) 922-3405

www.kelownaautogallery.com

BUS: CELL: SERVICE ADVISOR: 58 JAMES HARRIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
White	11	MERCEDES-BENZ ML350	4JGBB2FB6BA733816		173086/173089	TX7128

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
17JUN11 IS	27APR11		16:30 25SEP24		0.00	CASH	27SEP24

R.O. OPENED	READY	OPTIONS:
17SEP24	27SEP24	STK:X9307A DLR:317-9 ENG:642.940 TRN:Automatic 1)MODEL 164.125/IND:Z6

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	642-142-05-80		GASKET				(N/C)
6	000000-001117		HEXALOBULAR BOLT				(N/C)
2	140-995-01-05		SPRING HOSE CLAMP				(N/C)
3	910143-006001-64		HEXALOBULAR BOLT				(N/C)
1	642-090-82-37		CLEAN AIR LINE				(N/C)
			CORE CHARGE W				(N/C)
1	Q-1-03-0005		G-40 ANTIFREEZE				(N/C)
1	ANTIFR ENVIRO		LEVY				(N/C)

FC: PART#: COUNT:
CLAIM TYPE:
AUTH CODE: 049920117

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B RECALL 2022050005 BRAKE BOOSTER / /
CAUSE: CHECK AND PERFORM RECALL 2022050005
020053 OPERATIONS: CHECK BRAKE UNIT, ACC. NO.: 42
900 05, CODE: 22P4290005
30220 WP (N/C)

FC: PART#: COUNT:
CLAIM TYPE:
AUTH CODE: 042900058

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Moved to: 430282S Line: A
999 Moved to: 430282S Line: A
999ICSP0 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

*** THE FOLLOWING WORK NOT DONE--TRANSFERRED TO RO#430282S ***
C Moved to: 430282S Line: A

COMPANY NAME ELW

WE USE THE FLAT RATE HOUR SYSTEM PUBLISHED IN AN INDUSTRY ACCEPTED GUIDE LISTING REPRESENTATIVE TIME REQUIREMENTS FOR SPECIFIC VEHICLE REPAIRS/SERVICES. WHICH MAY BE MORE OR LESS THAN THE ACTUAL CLOCK TIME.

KELOWNA MERCEDES-BENZ
A SERVICE CHARGE OF 18% PER ANNUM (1.5% PER MONTH) CHARGE ON PAST DUE ACCOUNTS WHEN RESULTING FROM DEFECTIVE PARTS OR WORKMANSHIP AND SUBJECT TO MERCEDES-BENZ WARRANTY POLICY OUR WORK AND ALL GENUINE MERCEDES-BENZ PARTS ARE WARRANTED FOR 12 MONTHS OR 20,000 KILOMETERS, WHICHEVER OCCURS FIRST.

"You agree by your signature below that Kelowna Mercedes Benz may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you, including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing service providers, such as ADP Canada Co., (b) motor vehicle manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law."
U INDEBTNESS IS HEREBY ACKNOWLEDGE
T IN THE SUM OF \$ _____
BEING THE TOTAL AMOUNT OR BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS WORK ORDER.
LABOUR CHARGES ARE \$ _____ PER FLAT RATE HOUR.
CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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HOME: CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 58 JAMES HARRIS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Row 1: White, 11, MERCEDES-BENZ ML350, 4JGBB2FB6BA733816, 173086/173089, TX7128

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Row 1: 17JUN11 IS, 27APR11, 16:30, 25SEP24, 0.00, CASH, 27SEP24

Table with columns: R.O. OPENED, READY, OPTIONS. Row 1: 17SEP24, 27SEP24, STK:X9307A DLR:317-9 ENG:642.940 TRN:Automatic 1)MODEL 164.125/IND:Z6

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

COMPANY PHONE
POLICY NUMBER TBD
POLICY TERM
EFFECTIVE DATE 03 NOV 2015
DEDUCTIBLE 0.00
MILEAGE LIMIT
BEGIN MILES 45948
END MILES
COMPONENTS

"In our commitment to provide excellence in Customer Service, you may receive a Service Satisfaction Survey. Your response is extremely important to us. Please rate us on your Experience on how our staff responded to and handled your concern. Vehicle specific notes can be placed in comment field at end".

RECEIVED

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INDEBTNESS IS HEREBY ACKNOWLEDGE IN THE SUM OF \$ BEING THE TOTAL AMOUNT OR BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS WORK ORDER. LABOUR CHARGES ARE \$ PER FLAT RATE HOUR.

CUSTOMER SIGNATURE

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT (0.00), PARTS AMOUNT (0.00), GAS, OIL, LUBE (0.00), SUBLET AMOUNT (0.00), MISC. CHARGES (0.00), TOTAL CHARGES (0.00), LESS INSURANCE (0.00), SALES TAX (0.00), PLEASE PAY THIS AMOUNT (0.00)

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A	BLUETECH II	FIELD MEASURE		2022030017			
CAUSE: CHECK AND PERFORM FIELD MEASURE 2022030017							
021063 OPERATIONS: REPLACE NOX SENSORS AND COMPONENTS OF EXHAUST SYSTEM, ACC. NO.: 49							
920 11, CODE: 19P4992011							
	30220	WP					(N/C)
	67	WP					(N/C)
1	164-490-08-00-80	REMAN SCR CATALYTIC CONVERTER					(N/C)
	CORE CHARGE W						(N/C)
1	642-905-10-00-85	REMAN PARTS KIT, NOX SENSOR					(N/C)
	CORE CHARGE W						(N/C)
1	164-490-26-00-80	REMAN INJECTION NOZZLE, NOX					(N/C)
	CORE CHARGE W						(N/C)
1	642-090-19-00	PARTS KIT, CH. AIR PIPE					(N/C)
1	642-090-21-00	PARTS KIT, CH. AIR PIPE					(N/C)
1	642-090-23-00	PARTS KIT, CH. AIR PIPE					(N/C)
1	642-010-74-15	PARTS KIT, VENT TUBE					(N/C)
1	164-490-17-00-80	REMAN PRE-CAT. CONVERT. SYSTEM					(N/C)
	CORE CHARGE W						(N/C)
1	642-090-24-00	PARTS KIT, TURBOCHARGER					(N/C)
1	642-070-15-00	PARTS KIT, FUEL LINE					(N/C)
1	000000-006288	CLAMP					(N/C)
1	642-900-98-01	CONTROL UNIT, COMPLETE					(N/C)
1	642-140-02-75	EXHAUST COOLER					(N/C)
1	642-140-19-60-64	VALVE					(N/C)
	CORE CHARGE W						(N/C)
1	642-140-24-08-64	EXHAUST PIPE					(N/C)
1	164-490-23-00-05	PARTS KIT, EXHAUST SYSTEM					(N/C)
2	000000-001116	HEXALOBULAR BOLT					(N/C)
1	000-990-43-37	HEXAGON NUT					(N/C)
1	020-997-47-45	O-RING					(N/C)
3	000000-001114	HEXALOBULAR BOLT					(N/C)

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