



Big 4 Motors Ltd

5905 Weaselhead Road
Tel: 403-252-1144

Tsuut'ina, Alberta T3T 0E5
Fax: 403-640-1161

www.big4motors.com
appointments@big4motors.com

SO # 487072

SERVICE ORDER CUSTOMER COPY



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Home Cell Email	Bus Today	19931	Advisor	Ryan Endacott	Promised	08/11/2026 4:00 PM	Tag#	1289
			Shop	S1	Opened	08/11/2026 1:52 PM	Location	
			Priority		Cashiered		PO #	
		License	Odom In	Odom Out	In Service Date	Stock No		
		356890	149115	149116				
		Year	Make	Model	Model Number	Colour		
		2022	JEEP	GRAND CHEROKEE WK	WKJH74			
		Vehicle ID No	Selling Dealer		Extended Warranty	Delivery Date		
		1C4RJFAG5NC121373						
		Engine	3.6L PENTASTAR VVT V6 W/ESS		Fleet #			
		Term Cash						

Request	Description	Job	CSR	Status
ELECTRICAL	CHECK/ADVISE - ENGINE DOES NOT TURN OVER (ADDED NOTES TO STORY) Our mechanic noted: "Numerous items were disconnected on this vehicle. Transfer case release was reset. Shifter assembly was replaced. Shift cable was reattached. Reset TCM and ECU. Tested all fuses and relays without any found issues. The transmission shifter is locked in park when key is on. If park lockout is used, any other position indicator flashes due to computer not recognizing. Recommend sending to dealership for further diag."	1	1581	Original
Labour	Description		Type	Amount
ELECTRICAL	CHECK/ADVISE - ENGINE DOES NOT TURN OVER (ADDED NOTES TO STORY)		C	225.00
Technician	1607 -		Est Parts	0.00
Cause	Our mechanic noted: "Numerous items were disconnected on this vehicle. Transfer case release was reset. Shifter assembly was replaced. Shift cable was reattached. Reset TCM and ECU. Tested all fuses and relays without any found issues. The transmission shifter is locked in park when key is on. If park lockout is used, any other position indicator flashes due to computer not recognizing. Recommend sending to dealership for further diag." starter motor		Est Labour	0.00
			Labour Total	225.00
			Request Sub-total	225.00
Correction	NO CRANK NO START. CHECK FOR CODE AND NO CODE. PERFORM CONFIGURATION AND CLEAR CODE AND TEST AND STILL NO CRANK NO START. SWAP MAIN AND AUXILLIARY BATTERY AND RE-TEST AND NO CRANK. TEST POST-REMOTE JUMP-POSITIVE AND PASSED. LOAD TEST STARTER C1 AND PASSED. TIGHT THE STARTER NUT AND RE-TEST AND NO CRANK. LOAD TEST STARTER C2 STARTER RELAY CONTROL OUTPUT AND PASSED. MODULE-KEYLESS IGNITION NODE TEST CIRCUIT A910 FUSED B(+) AND GROUND Z912 AND 12.2 VOLTS. TEST K-LINE CIRCUIT D122 AND 12.2 VOLTS. ISOLATE MODULE-RADIO-FREQ HUB C1 TEST CIRCUIT G201 IGNITION SWITCH POSITION SIGNAL AND 01.2 OHMS. TEST CIRCUIT D40 AND D39 CAN BUS PASSED. TEST POWER AND GROUND AND PASSED. ADVICE TO START WITH THE STARTER MOTOR BEFORE FURTHER DIAGNOSE.			

Request	Description	Job	CSR	Status		
ELECTRICAL	REPLACE STARTER MOTOR ASSEMBLY	2	1581	Approved		
Labour	Description		Type	Amount		
ELECTRICAL	REPLACE STARTER MOTOR ASSEMBLY		C	750.00		
Part	Description	Shp	Bin	Type	Price	Amount
68430861AC	STARTER	1	21B7	CRO	297.00	297.00
CORE CHARGE	CORE CHARGE 68430861AC	1		CRO	75.00	75.00

Disclaimer: For any wheel(s) removed by our service department, we require that the wheel lug nuts be re-torqued at 300km from today. Big 4 Motors would like to ensure your safety by performing this free service while you wait. No appointment is necessary.

☐ I acknowledge that I have read the Dealer's privacy policy at big4motors.com/privacy-policy/ and consent to this collection, use and disclosure of my personal information described herein. I consent to receiving communications, including marketing, from the Dealer, Dealer's Parent Organization, and others as per the Dealers' Privacy Policy. I understand that I can vary or withdraw my consent at any time, and may do so by contacting the Dealer at www.big4motors.com

Customer Signature _____ Date _____

GST#100511476



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			Engine	3.6L PENTASTAR VWT V6 W/ESS		Fleet #		

C-68430861AC	CORE RETURN	-1	CRO	75.00	(75.00)
Technician	1607 -		Est Parts		0.00
Cause	STARTER MOTOR		Est Labour		0.00
Correction	INSTALL STARTER MOTOR. REMOVE THE LEFT SIDE FRONT ENGINE MOUNTING AND REMOVE STARTER MOTOR ASSEMBLY. INSTALL NEW STARTER MOTOR AND TIGHT TO OEM SPECIFICATION. RE-INSTALL THE ENGINE MOUNT AND TIGHT AND TORQUE TO OEM SPECIFICATION. RE-CONNECT BATTERY AND RE-TEST ENGINE STARTING AND BACK TO NORMAL OPERATION, ENGINE START. CODE PRESENT , ADVICE TO DIAGNOSE ABS LIGHT. COMPLETED		Parts Total		297.00
			Labour Total		750.00
			Request Sub-total		1,047.00

Labour	975.00
Parts	297.00
Fees	0.00
Supplies	96.44
Sub-Total	1,368.44
GST	68.42
Total Invoice	1,436.86

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