[redacted]

789904

INVOICE

PAGE 1

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24283 JESSICA WOJAK

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	JOB#
	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		293683/293686	T3234

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 13DEC22		159.00	CASH	16DEC22

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:16 13DEC22	10:51 15DEC22	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A *TIRE SWAP* GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
CAUSE: GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - *INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
VIS2017 *TIRE SWAP* GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
24215 CGWT		89.90	89.90
1 19420377 FILTER	12.14	5.45	5.45
1 OFILT FILTER EHC	0.50	0.50	0.50
6 19432455 OIL	5.25	5.25	31.50
6 OIL10 OIL EHC	0.10	0.10	0.60
1 EF ENVIRONMENTAL FEE	3.00	3.00	3.00
1 115 EXT LIFE MOA	22.65	19.00	19.00

PARTS: 58.95 LABOR: 89.90 OTHER: 1.10 TOTAL LINE A: 149.95

293686
OLM WAS 25% BEFORE LOF
PERFORMED ENGINE OIL AND FILTER CHANGE WITH
NEW OIL TYPE - 5.4l 5W20 DEXOS + 0.3L BG MOA
RESET OIL LIFE MONITOR
INSTALLED WINDSHIELD OIL REMINDER STICKER
INSPECTED AIR CONDITIONING OPERATION - GOOD
INSPECTED WINDSHIELD WIPER CONDITION - GOOD
INSPECTED REAR WINDSHIELD WIPER - GOOD
INSPECTED WINDSHIELD - GOOD
INSPECTED OPERATION OF ALL LIGHTS - GOOD
INSPECTED TIRE TREAD DEPTHS (/32)
LEFT FRONT - 6/32 SUMMER 7/32 WINTER
RIGHT FRONT - 6/32 SUMMER 7/32 WINTER
LEFT REAR - 6/32 SUMMER 8/32 WINTER
RIGHT REAR - 6/32 SUMMER 8/312 WINTER

CUSTOMER COPY

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

**RECOMMEND REPLACING SUMMER TIRES DUE TO CUPPING/EXCESSIVE EDGE WEAR
TIRE DATE CODE - 4512 (WINTER) *RECOMMEND REPLACING WINTERS AS THEY ARE OVER 10 YEARS OLD
INSPECTED TIRE PRESSURES (ADJUSTED TO _ PSI AS NEEDED)
FRONT - 30 PSI
REAR - 30 PSI
REMOVED WHEELS FROM VEHICLE FOR BRAKE INSPECTION, ROTATED ON WINTER TIRES, INSTALLED WHEELS ONTO VEHICLE AND HAND TORQUED LUG NUTS TO 140 LBS/FT. RELEARNED TPMS. DOUBLE CHECKED LUG NUT TORQUE SPECS AFTER ROAD TEST.
TESTED BATTERY CONDITION WITH MIDTRONICS - GOOD
CHECKED FLUID LEVELS AND CONDITIONS (TOPPED UP AS NEED) - GOOD
REMOVED TIRES AND INSPECTED BRAKES (MM)
FRONT - 7MM *NOTED LARGE RUST RING ON FRONT ROTORS, NOTED NOISE DURING OPERATION
REAR - 3MM *RECOMMEND REPLACING REAR BRAKE PADS AND ROTORS DUE TO LOW PAD DEPTH/RUST
PERFORMED VISUAL INSPECTION OF (FOR LEAKS OR DAMAGE)
FUEL SYSTEM (INCLUDING GAS CAP SEAL)/EVAP SYSTEM - GOOD
ENGINE/TRANS/DRIVELINE/EXHAUST SYSTEM - GOOD
SHOCKS/SPRINGS - RIGHT FRONT STRUT LEAKING, RECOMMEND REPLACING BOTH
INSPECTED STEERING COMPONENTS/CV AXLES - BOTH UPPER AND LOWER BALL JOINTS HAVE PLAY
DRIVE BELTS/HOSES - GOOD
AIR FILTERS, POLLEN FILTERS - GOOD
INSPECTED RESTRAINT SYSTEMS - GOOD
ENGINE COOLANT SYSTEM - GOOD
LUBRICATED CHASSIS - COMPLETED
ROAD TESTED VEHICLE AFTER SERVICE

****

B SEASONAL TIRE SWAP ON RIMS - TAKE OFFS TO GO BACK IN VEHICLE OR CUSTOMER

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SHOP SUPPLIES	
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CAUSE: SEASONAL TIRE SWAP ON RIMS			
9000 COMPLETED ON LINE A WITH MULTIPOINT			
24215 CPD		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:			0.00
293686 PERFORMED TIRE SWAP WITH MULTIPOINT INSPECTION			
**********			
C CHECK AND ADVISE CUSTOMER STATES REVERSE LIGHTS COMING ON WHEN BRAKES ARE APPLIED EVERY TIME			
9000D DIAGNOSE			
24215 CPD		179.00	179.00
PARTS: 0.00 LABOR: 179.00 OTHER: 0.00 TOTAL LINE C:			179.00
293686 INSPECTED VEHICLE AND VERIFIED CUSTOMER CONCERN OF BOTH REVERSE LIGHTS COMING ON WITH BRAKE LIGHT APPLICATION. NOTED AFTERMARKET TRAILER BRAKE CONTROLLER RECENTLY INSTALLED, VERIFIED CONTROLLER IS INSTALLED CORRECTLY. NOTED THAT IF FUSE 15 (VFH/BK UP) IN UNDERHOOD FUSE BOX IS REMOVED THAT REVERSE LAMPS GO OUT BUT BRAKES WORK AS INTENDED. RAISED VEHICLE ON HOIST AND STARTED. PUT VEHICLE INTO REVERSE AND RELEASED BRAKE PEDAL. NOTED BOTH REVERSE LIGHTS AND BRAKE LIGHTS STAY ON. WHEN F15 IS REMOVED BRAKE LIGHTS STAY ON AND REVERSE LIGHTS GO OFF. BRAKE LAMPS ARE BCM CONTROLLED AND DO NOT HAVE AN EXTERNAL FUSE/RELAY. SUSPECTED INTERNAL SHORT IN UNDERHOOD FUSE BLOCK, REPLACED WITH KNOWN GOOD FUSE BLOCK AND FOUND NO CHANGE IN OPERATION. NOTED AFTERMARKET WIRING BETWEEN BOTH REAR TAIL LAMPS, FOUND A WIRE BEFORE TAIL LAMP HARNESS CONNECTOR CONNECTING BOTH BRAKE LAMP CIRCUITS TO EACH OTHER, AND A SIMILAR REDUNDANT WIRE ON THE TAIL LAMP HARNESS SIDE. SUSPECT SHORT UPSTREAM FROM FUSE BLOCK, EITHER IN BCM OR BETWEEN BCM AND FUSE BLOCK. RECOMMEND REMOVING REDUNDANT WIRES, AND CONTINUING DIAGNOSIS TO FIND SHORT. VERIFIED OPERATION AFTER REPAIR LINE F. 1.0HRS			
**********			
D CHECK AND ADVISE CUSTOMER STATES REAR WINDOW DEFROST WIRE HAS DETACHED FROM WIDOW ELEMENT ADVISE IF NEEDS TO SEE BODY SHOP**SEE SA			
9000 REQUIRES GLASS REPLACEMENT			
24215 CPD		0.00	0.00

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:			0.00
293686 VERIFIED CUSTOMER CONCERN OF TAB BROKEN OFF OF GLASS. REPAIR WAS ATTEMPTED LAST SERVICE, REQUIRES GLASS REPLACEMENT.			
**********			
E CAMPAIGNS , IN-SERVICE DATE AND CUSTOMER INFORMATION CHECKED AND UP-DATED .			
RECALL CAMPAIGNS , IN-SERVICE DATE AND CUSTOMER INFORMATION CHECKED AND UP-DATED .			
99 CPD	0.00		0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E:			0.00
**********			
F** REMOVE AFTERMARKET TAIL LAMP WIRING AND CONTINUE DIAGNOSIS			
9000 REMOVE AFTERMARKET TAIL LAMP WIRING AND CONTINUE DIAGNOSIS			
24215 CPD	358.00		358.00
PARTS: 0.00 LABOR: 358.00 OTHER: 0.00 TOTAL LINE F:			358.00
293686 REMOVED BOTH TAIL LIGHTS. REMOVED AFTERMARKET WIRING CONNECTING BOTH BRAKE LIGHTS ON THE TAIL LAMP HARNESSES AND RE-SOLDERED BRAKE LAMP CIRCUITS. NOTED PASSENGER REVERSE LAMP HAS NOW GONE OUT, BUT DRIVER'S SIDE HAS COME ON. RAISED VEHICLE AND CUT WIRE CONNECTING BRAKE LIGHT CIRCUITS ON CHASSIS HARNESS SIDE. NOTED NOW ONLY LEFT BRAKE LIGHT IS ON, BOTH REVERSE LIGHTS AND RIGHT BRAKE LIGHT IS OUT. VERIFIED POWER AT FUSE BLOCK, NO CHANGE. SUSPECT BROKEN WIRE BETWEEN FUSE BLOCK AND TAIL LAMP HARNESS. TRACED BRAKE LIGHT WIRE BACK FROM RIGHT BRAKE LIGHT. REMOVED WIRE LOOM AND INSPECTED. FOUND BROKEN WIRE ENDS UNDER LR WHEEL WELL. REMOVED LF WHEEL AND WHEEL LINER. UNCLIPPED HARNESS AND FOUND TO BE WRAPPED IN DUCT TAPE/HOUSE WIRE CONDUIT. REMOVED TAPE AND CONDUIT. FOUND PINCH POINT FROM AFTERMARKET BOLT THROUGH THE TRUNK FLOOR. FOUND 6 PUNCTURED WIRES WITH EXPOSED COPPER, INCLUDING LT-GN FOR REVERSE LIGHTS, AND THE BROKEN WIRE FOR THE BRAKE LIGHT. RECOMMEND REPAIRING EXPOSED/BROKEN WIRING AND RE-TESTING FOR CONCERN. SUPPLIED QUOTE. VERIFIED FOR PROPER OPERATION AFTER REPAIR. 2.0HRS			
**********			
G** REPAIR DAMAGED WIRING, REASSEMBLE WIRE LOOM AND RE-TEST FOR CONCERN			

WARRANTY

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
9000	WIRING REPAIR						
	24215	CPD				537.00	537.00
2	7440BP	BULB			7.94	7.94	15.88

PARTS: 15.88 LABOR: 537.00 OTHER: 0.00 TOTAL LINE G: 552.88

293686 REPAIRED 6 CHAFED WIRES AND 1 BROKEN WIRE NEAR DRIVER'S REAR TIRE. REASSEMBLED WIRE LOOM AND SECURED. CONNECTED ALL ELECTRICAL CONNECTORS. TESTED ALL LIGHTS AND VERIFIED FOR PROPER OPERATION. VERIFIED REVERSE AND BRAKE BULBS COME ON SEPARATELY AND AT THE CORRECT TIMES. ALL GOOD AT THIS TIME. 3.0HRS

****

****

ESTIMATE: 1,348.51 15DEC22 07:32 SA: 24283
CONTACT:

****

****

ESTIMATE: 811.51 14DEC22 12:24 SA: 24283
CONTACT:

****

****

ESTIMATE: 423.45 13DEC22 15:32 SA: 24283
CONTACT:

****

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SUBLET AMOUNT	
SHOP SUPPLIES	
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LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL

****

ESTIMATE: 343.77 13DEC22 07:16 SA: 24283
CONTACT:

****

****

ESTIMATE: 99.95 13DEC22 07:16 SA: 24283
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 74.61

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: VIS1114 REPLACE REAR PADS AND ROTORS - REAR PADS AT 3MM
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 747.33

,, DESCRIPTION: UPPER CONTROL ARM REPLACMENT - UPPER BALL JOINTS HAVE EXCESSIVE
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 1173.82

,, DESCRIPTION: LOWER BALL JOINTS REPLACMENT - EXCESSIVE PLAY
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 1110.06

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LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL

,, DESCRIPTION: FRONT STRUT REPLACEMENT - RF IS LEAKING (RECOMMEND IN PAIRS)
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 1154.36

,, DESCRIPTION: OIL COOLER LINE REPLACMENT - LEAKING
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 672.55

,, DESCRIPTION: VIS1050 4 Wheel Alignment - REQUIRED AFTER SUSPENSION REPAIRS/REC
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 129.95

,, DESCRIPTION: VIS1031 MOUNT AND BALANCE 4 BEST WINTER TIRES
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24283 WOJAK DENIAL ADDED BY: 24283 WOJAK
,, LINE ASSOCIATED: B ESTIMATE: 1249.39

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

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R850346404 65.72

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE 12/16/2022

DESCRIPTION	TOTALS
LABOUR AMOUNT	1163.90
PARTS AMOUNT	74.83
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	75.71
TOTAL CHARGES	1314.44
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	65.72
PLEASE PAY THIS AMOUNT	1380.16

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

[redacted]

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INVOICE

PAGE 1

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24245 MELISSA SCHIEBELBEI

		VIN	LICENSE	ODOMETER IN/ OUT	JOB#
10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		283977/283985	T2085

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 04JUL22		159.00	CASH	05JUL22

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:25 04JUL22	16:21 04JUL22	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
CAUSE: GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - *INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
VIS2017 GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
24977 CGWT		89.96	89.96
1 19420377 FILTER	11.49	5.45	5.45
1 OFILT FILTER EHC	0.50	0.50	0.50
6 19420161 OIL	5.24	5.24	31.44
6 OIL10 OIL EHC	0.10	0.10	0.60
1 EF ENVIRONMENTAL FEE	3.00	3.00	3.00
1 115 EXT LIFE MOA	22.65	19.00	19.00
PARTS: 58.89 LABOR: 89.96 OTHER: 1.10	TOTAL LINE A:		149.95
283985			
OLM WAS 4% BEFORE LOF			
PERFORMED ENGINE OIL AND FILTER CHANGE WITH NEW OIL TYPE -5W30 DEXOS +BG MOA			
RESET OIL LIFE MONITOR			
INSTALLED WINDSHIELD OIL REMINDER STICKER			
INSPECTED AIR CONDITIONING OPERATION -SEE DIAG LINE			
INSPECTED WINDSHIELD WIPER CONDITION - OK			
INSPECTED REAR WINDSHIELD WIPER - OK WASHER HOSE DISLOCATED			
INSPECTED WINDSHIELD - OK			
INSPECTED TIRE TREAD DEPTHS (/32)			
LEFT FRONT - 5			
RIGHT FRONT -5			
LEFT REAR - 6			
RIGHT REAR -6			
INSPECTED TIRE PRESSURES (ADJUSTED TO 35 PSI AS NEEDED)			

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DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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FRONT - 35
REAR - 35
REMOVED WHEELS FROM VEHICLE FOR BRAKE INSPECTION, ROTATED AS PER SI, INSTALLED WHEELS ONTO VEHICLE AND HAND TORQUED LUG NUTS TO --140--LBS/FT. RELEARNED TPMS. DOUBLE CHECKED LUG NUT TORQUE SPEC**NO WHEEL LOCK
TESTED BATTERY CONDITION WITH MIDTRONICS - OK 635CA
CHECKED FLUID LEVELS AND CONDITIONS (TOPPED UP AS NEED) - GOOD/BRAKE FLUID DARK
REMOVED TIRES AND INSPECTED BRAKES (MM)
FRONT - 9-10
REAR - 4-5-6MM***VERY RUSTY
PERFORMED VISUAL INSPECTION OF (FOR LEAKS OR DAMAGE)
FUEL SYSTEM (INCLUDING GAS CAP SEAL)/EVAP SYSTEM - OK
ENGINE/TRANS/DRIVELINE/EXHAUST SYSTEM - OK FUIDS DISCOLORED
SHOCKS/SPRINGS -
INSPECTED STEERING COMPONENTS/CV AXLES- *** PASS OUTER FRONT BOOT RIPPED***
DRIVE BELTS/HOSES - FAIR
AIR FILTERS, POLLEN FILTERS - OK
INSPECTED RESTRAINT SYSTEMS - OK
ENGINE COOLANT SYSTEM - OK
COOLANT STRENGTH - -39C
LUBRICATED CHASSIS - 4 LUBE POINTS COMPLETED
***AC INOP SEE OTHER LINE
***REAR WIPER WASHER HOSE DISLOCATED
****REAR DEFROST CONNECTOR HANGING INOP
****OIL COOLER LINES LEAKING FEW DRIPS NOTED
****PASS FRONT OUTER CV BOOT RIPPED
****PASS REAR SHOCK HEAVY OIL LEAK
****TIRES NOTED TO BE DATED 2016*WEATHER CRACKING AND UN EVEN WEAR/CUPPING
***NOTED MINOR PLAY IN FRONT UPPER BALL JOINTS

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****

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
B N212328800 Front Passenger Airbag Takata Inflator - Priority Group 10			
CAUSE: N212328800			
9105803 Replace Dual Stage Front Passenger Airbag Inflator			
24977 WW			(N/C)
1 84304240 AIRBAG			(N/C)
1 AIRBAG AIRBAG HANDLING			(N/C)
FC: 9090			
PART#: 84304240			
COUNT: 1			
CLAIM TYPE: ZFAT			
AUTH CODE:			

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

283977
#N212328800-03: Safety Recall - Front Passenger Airbag Takata Inflator - Prioroty Group 10 - (Jan 5, 2022). LABOUR OP**9105803 ** 0.7HRS
COMPLETED. DISABLED SRS. REMOVED UPPER GLOVE BOX. REMOVED AIR BAG ASSEMBLY. REMOVED AND REPLACED INFLATOR AS PER SI USING NEW 4 NUTS TO SECURE. RE ASSEMBLED AND RE ACTIVATED SRS. RAN CHECKED AND CONFIRMED OP/NO DTC. FILLED OUT INFLATOR FORM AND MARKED WITH X AND RO#. RETURNED TO PARTS. IN GOOD WORKING ORDER AT THIS TIME.
NEW INFLATOR# 68220540425966
OLD INFLATOR#BSA4E1238
Add: LTZ Trim Level ? Chevrolet Only
LABOUR OP**9105803 ** 0.7HRS

****

C ADVISE AC IS BLOWING WARM AIR, AC BUTTON JUST FLASHES			
9000D DIAGNOSE			
24977 CPD	179.00	179.00	179.00
1 88864128 DYE	8.15	8.15	8.15

PARTS: 8.15 LABOR: 179.00 OTHER: 0.00 TOTAL LINE C: 187.15

283977

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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LINE	OPCODE	TECH	TYPE	HOURS		LIST	NET	TOTAL

INSPECTED FOR AC INOP/ BLOWING WARM AND AC LIGHT JUST FLASHES.
STARTED AND CONFIRMED AC LIGHT ON SWITCH JUST FLASHES. CONFIRMED IN ALL
HVAC POSITIONS AT WAS SITTING ON DEFROST UPON ENTERING VEHICLE. BROUGHT
INTO SHOP. CONNECTED TECH2 AND CHECKED FOR CODES. NONE NOTED. CHECKED
HISTORY. CHECKED FOR BULLETINS. CHECKED FOR CONDITIONS WITH FLASHING AC
LIGHT. NOTED MAYBE DUE TO AMBIENT AIR TEMP. CHECKED ON TECH2 ALL TEMP
SENSORS IN RANGE. FOUND AC PRESSURE SENSOR READING LOW ON TECH2 UPON
PRESSING AC BUTTON. CONNECTED AC MACHINE AND FOUND TO ONLY RE COVER
0.3KG. PLACED UNDER VACUUM TEST. REMOVED FRONT COWLING AND INSPECTED
CONDENSER /LINES/EVAPORATOR DRAIN. CHECKED REAR LINES/CONNECTIONS/ EVAP
DRAIN. ONLY VERY MINOR AMOUNT OF POSSIBLE DYE LEAK AT RIGHT REAR LINE
ON CLAMP(APPEARS OLD AND VERY SMALL) FILLED AC WITH DYE/ RE CHARGED
WITH 1.30KG 134A. RAN CHECKED AND FOUND AC SYSTEM TO BE IN GOOD WORKING
ORDER. WHILE RUNNING RE CHECKED ALL COMPONENTS FOR DYE LEAKS. NONE
FOUND MINOR DYE SPOT ON REAR CLAMP APPEARS THE SAME. RE INSTALLED
COWLING. CUSTOMER WILL HAVE TO MONITOR AT THIS TIME AS NO LEAK FOUND.
MAYBE SLOW LEAK AND RE INSPECTION FOR DYE LEAK MAYBE NEEDED.
***1.30KG-134A RE CHARGE
JRT 24977-1.0HRS

****

D QUOTE TRAILER BRAKE CONTROL INSTALL
INFO INFO
24977 CPD 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
SA PROVIDED

****

E PLEASE HAVE A WHEEL TORQUE RE-CHECK PERFORMED WITH IN 150KM OF HAVING
THE WHEELS REMOVED/SERVICED OR INSTALLED ON VEHICLE.
CAUSE: PLEASE HAVE A WHEEL TORQUE RE-CHECK PERFORMED WITH IN 150KM OF
HAVING THE WHEELS REMOVED/SERVICED OR INSTALLED ON VEHICLE.
VISTORQUE PLEASE HAVE A WHEEL TORQUE RE-CHECK
PERFORMED WITH IN 150KM OF HAVING THE WHEELS
REMOVED/SERVICED OR INSTALLED ON VEHICLE.
99 CPD 0.00 0.00

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

****

F** INSTALL BRAKE CONTROL (1.5 $105/HR)
CAUSE: ?
9000 INSTALL TRAILER BRAKE CONTROL
24977 CPD 157.50 157.50
1 TEK90885 PRODIGY P2 BRAKE CONTROLLER 334.55 334.55 334.55
PARTS: 334.55 LABOR: 157.50 OTHER: 0.00 TOTAL LINE F: 492.05
283980
INSTALLED TRAILER BRAKE CONTROLLER. LOOKED AT VEHICLE BUILD INFORMATION. FOUND Z82 REVISION INSTALLED AT FACTORY. REMOVED NEE BOLSTER/SIDE TRIM DRIVER SIDE. SOURCE LEADS CONFIRMING COLOR ID ON SI. USING SUPPLIED AFTER MARKET TRAILER BRAKE DIAGRAM SPLICED INTO LEADS. BRAKE LIGHT/POWER/GROUND AND TRAILER AUX(BRAKE). MOUNTED TO UNDER DASH USING SUPPLIED BRACKET. RAN CHECKED AND CONFIRMED OP. SECURED HARNESS AND RE INSTALLED TRIM PANELS. CHECKED FOR DOOR CLEARANCE/EASE OF ACCESS. ALL IN GOOD WORKING OP
JRT 24977-1.5HRS

****

G** TWO ROCK CHIP REPAIRS(DRIVER SIDE)
2CHIP TWO ROCK CHIP REPAIRS(DRIVER SIDE)
24977 CGWT 40.00 40.00
PARTS: 0.00 LABOR: 40.00 OTHER: 0.00 TOTAL LINE G: 40.00
283980 COMPLETED(2)TWO WINDSHIELD ROCK CHIP REPAIRS(ON DRIVER SIDE). CLEARED OUT CHIP WITH DREMEL CONFIRMING NO LOOSE DEBRIS IN CHIP. FILLED WITH RESIN USING APPLICATOR AND CURED WITH UV LAMP. CLEANED OFF AREA WITH PIT POLISH AND GLASS CLEANER.

****

H** REAR WASHER HOSE SNAPPED/RE SECURE TO WIPER ARM/JET
9000 WASHER HOSE REPAIR
24977 CPD 53.70 53.70
PARTS: 0.00 LABOR: 53.70 OTHER: 0.00 TOTAL LINE H: 53.70
283980
REAR WASHER HOSE REPAIR. FOUND TO BE SNAPPED. REMOVED FROM TAIL

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GATE. CUT WIPER SIDE FLUSH. INSTALLED INLINE CONNECTOR. RE SECURED. RAN CHECKED. CONFIRMED OP OF WASHER/ HOSE CLEARANCE. IN GOOD WORKING ORDER. JRT 24977-0.3HRS			
**********			
I** REAR DEFROST WIRE LEAD DISLOCATED FROM GLASS(NOTED ADHESIVE PRESENT) CLEAN AND ATTEMPT REPAIR WITH SOLDERING)			
9000 SOLDERING REPAIT TO BACK WINDOW DEFROST TAB			
24977 CPD		89.50	89.50
PARTS: 0.00 LABOR: 89.50 OTHER: 0.00 TOTAL LINE I:			89.50
283980 RE SECURED REAR DEFROST TERMINAL TO GLASS. CLEANED TERMINAL OF EXCESS ADHESIVE/ REMOVED FROM WIRE LEAD. CLEANED UNDER TERMINAL POSITION ON GLASS TAKING NOTE NOT TO SCRATCH THREW CONTACT. APPLIED SOLDERING AND RESIN TO TERMINAL LEAD. WARMED UP UNTIL LIQUID. PLACED INTO POSITION. APPLIED HEAT. CONFIRMED SEATED/SECURE. INSTALLED TERMINAL LEAD AND TURNED ON REAR DEFROST. NOTED HEAT IN MIDDLE DEFROST GRID. OTHER BREAKS MAYBE PRESENT DUE TO OUTER GRID LINES STAYING COOL AND OR AMBIENT TEMP EFFECTING PERFORMANCE. IN BETTER WORKING OP AT THIS TIME. JRT 24977-0.5HRS			
**********			
J** PASSENGER OUTER CV BOOT RIPPED/LOOSING GREASE			
9000 RIGHT FRONT OUTER CV BOOT R&R			
24977 CPD		465.40	465.40
1 19256071 BOOT KIT	114.95	114.95	114.95
1 11609826 NUT	8.88	8.88	8.88
PARTS: 123.83 LABOR: 465.40 OTHER: 0.00 TOTAL LINE J:			589.23
283980 RIGHT FRONT OUTER CV BOOT R&R LIFTED HOOD, DISCONNECT CONNECTOR AT THE TOP OF THE STRUT, REMOVED BOLTS, LIFTED VEHICLE AND REMOVED WHEEL. REMOVED BOTTOM BOLTS FROM STRUT HOLDING IT TO LOWER CONTROL ARM. REMOVED STRUT ASSEMBLY. REMOVED WHEEL DRIVESHAFT AXLE NUT. DISCONNECTED RF WHEEL DRIVESHAFT ASSEMBLY FROM INNER STUB SHAFT. REMOVED ASSEMBLY FROM VEHICLE USING CUTTING WHEEL CUT CLAMPS OFF AND REMOVED CV JOINT FROM SHAFT WHEEL DRIVESHAFT. R&R CLIP IN CV JOINT, INSTALLED CLAMP AND BOOT ONTO			

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COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	JOB#
	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		283977/283985	T2085

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 04JUL22		159.00	CASH	05JUL22

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:25 04JUL22	16:21 04JUL22	

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

DRIVESHAFT ASSEMBLY AND INSTALLED GREASE INTO BOOT AS WELL AS CV JOINT. INSTALLED CV JOINT BACK ONTO WHEEL DRIVESHAFT ASSEMBLY. USING TOOLS J-35910 AND J-36652-1 COMPRESSED CLAMPS ONTO BOOT. RE-INSTALLED RF WHEEL DRIVESHAFT ASSEMBLY BACK INTO INNER STUB SHAFT. TORQUED ALL BOLTS TO SPEC AS PER SI. SECURED STRUT TORQUING TO SI SPEC. SECURED WHEEL HAND TORQUING TO 140LB/FT. DOUBLE CHECKED LUG NUTS AND INSTALLED HUB CAP. CLEANED AWAY GREASE DEPOSITS. TEST DROVE AND CHECKED FOR LEAKS. IN GOOD WORKING ORDER AT THIS TIME
JRT 24977-2.6HRS

****

K** RR SHOCK LARGE LEAK(R&R BOTH REAR SHOCKS NON-RIDE HEIGHT CONTROL)

9000 REPLACE REAR SHOCKS

24977 CPD 143.20 143.20

2 911506 SHOCK 193.54 193.54 387.08

PARTS: 387.08 LABOR: 143.20 OTHER: 0.00 TOTAL LINE K: 530.28

283980
COMPETED R&R OF BOTH REAR SHOCKS(PASS REAR HEAVY LEAK) SET UP HOIST /LIFTED. SUPPORTED AXLE WEIGHT. REMOVED FASTENERS. REMOVED SHOCKS. CLEANED MATING SURFACES(SHOCK MOUNT EARS). CYCLED NEW SHOCKS FEW TIMES CONFIRMING NO HARD/SOFT SPOTS. INSTALLED 2 NEW SHOCKS HAND TORQUING TO SI SPEC. TEST DROVE AND CONFIRMED GOOD NORMAL OP.
JRT 24977-0.8HRS

****

****

ESTIMATE: 954.50 04JUL22 12:42 SA: 24245
CONTACT:

****

CUSTOMER COPY

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

[redacted]

778261

INVOICE

PAGE 8

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24245 MELISSA SCHIEBELBEI

		VIN	LICENSE	ODOMETER IN/ OUT	JOB#
10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		283977/283985	T2085

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 04JUL22		159.00	CASH	05JUL22

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:25 04JUL22	16:21 04JUL22	

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

****

ESTIMATE: 363.80 04JUL22 07:25 SA: 24245
CONTACT:

****

****

ESTIMATE: 229.85 04JUL22 07:25 SA: 24245
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 74.61

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: OIL COOLER LINES LEAK(MINOR ONLY FEW DROPS NOTED AT THIS TIME)
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24245 SCHIEBELBEIN DENIAL ADDED BY: 24245 SCHIEBELBEIN
,, LINE ASSOCIATED: ESTIMATE: 179.18

,, DESCRIPTION: VIS1035 MOUNT AND BALANCE 4 NEW TIRES *LT265/70R17 KO2* DATED 201
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24245 SCHIEBELBEIN DENIAL ADDED BY: 24245 SCHIEBELBEIN
,, LINE ASSOCIATED: ESTIMATE: 1827.19

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 110.33

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$_____

BEING ALL OR THE BALANCE OWING FOR REPAIRS,PARTS & ACCESSORIESDESCRIBEDIN THIS INVOICE. AN EXPRESSMECHANIC'S LIEN IS HEREBYACKNOWLEDGEDON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSESOF CREDIT, WARRANTY, REPAIRS, SERVICEREMINDERS,PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE 07/05/2022

DESCRIPTION	TOTALS
LABOUR AMOUNT	1218.26
PARTS AMOUNT	912.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	75.71
TOTAL CHARGES	2206.47
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	110.33
PLEASE PAY THIS AMOUNT	2316.80

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

Mobil 1 Lube Express
#210-1 Iron Gate Dr.
Sylvan Lake, AB T4S 0T8
(587) 457-0141

DATE 4/17/2021 12:01 PM
TRANSACTION NO 21041710011021
INVOICE NO 01001-10011021
VEHICLE ID [redacted]

[redacted]

Vehicle Information

2010 CHEVROLET SUBURBAN 8cyl 5.3L FI 4WD
VIN **KILOMETERS** 265029
ALT ID

Service History

DATE	KILOMETERS	SERVICES
4/17/21	265029	FS 4X4 RDS FDS TCS

Employees

UPPER	LOWER	COURTESY	CASHIER
CR	JM	CR	

Service Comments

RIGHT FRONT
SHOCK LEAKING
THANK YOU!

Service Checklist

23 POINT CHECKLIST

ENGINE OIL	CHECKED OK
OIL FILTER	CHECKED OK
CHASSIS LUBRICATION	03FITTINGS
TRANS/TRANSAXLE FLUID	CHECKED OK
BRAKE FLUID	CHECKED OK
POWER STEERING FLUID	CHECKED OK
WINDSHIELD WASH FLUID	ADDED
ENGINE COOLANT	CHECKED OK
AIR FILTER	CHECKED OK
CABIN AIR FILTER	NA
FUEL FILTER	NA
REAR DIFF FLUID	REPLACED
FRONT DIFF FLUID	REPLACED
TRANSFER CASE FLUID	REPLACED
PCV VALVE	NA
SERPENTINE BELT	CHECKED OK
TIRE PRESSURE	F35 R35
TIRE TREAD DEPTH	F08 R08
EXTERIOR LIGHTS	CHECKED OK
WIPER BLADES	CHECKED OK
WASH EXTERIOR WINDOWS	COMPLETED
OIL LIFE MONITOR	RESET
LEAKS	CHECKED OK

Description	Qty.	Price
COMPLETE SERV OIL CHANGE	1.00	64.99
MOBIL SPECIAL CONVENTIONAL PACKAGE		
OF2222 OIL FILTER	1.00	0.00
MOBIL SPECIAL SAE 5W30	5.70	4.89
FREE WASHER FLUID FILL	1.00	0.00
ENVIRONMENTAL FEE	1.00	5.99
4X4 SERVICE SYNTHETIC	1.00	299.99
REAR DIFF SERV SYNTHETIC	1.00	0.00
SYN GEAR OIL SAE 75W90	2.50	0.00
SHOP SUPPLIES	1.00	9.99
FRONT DIFF SERV SYNTHETIC	1.00	0.00
SYN GEAR OIL SAE 75W90	2.00	0.00
TRANSFER CASE SERVICE SYN	1.00	0.00
SYNTHETIC MULTI ATF LV	2.00	0.00
SUBTOTAL		$385.85
10% DISCOUNT (D10)		-38.59
SALE		$347.26
GST		17.36
TOTAL		**$364.62**
VISA 11 AUTH: 11		364.62
CHANGE		**$0.00**

Warranty Statement

X_____ OIL LEVEL VERIFIED WITH CUSTOMER. THIS MOBIL 1 LUBE EXPRESS CENTER WARRANTS ALL WORKMANSHIP AGAINST FAILURE FOR A PERIOD OF 30 DAYS FROM THE DATE OF SERVICE. THIS WARRANTY DOES NOT APPLY WHEN CUSTOMER TAMPERS WITH OR ALTERS PRODUCTS OR ALTERS MANUFACTURER'S ORIGINAL EQUIPMENT OR WHEN CORRECTIVE ACTION IS TAKEN WITHOUT NOTIFYING OR RECEIVING PRIOR WRITTEN APPROVAL FROM THIS MOBIL 1 LUBE EXPRESS CENTER. NO CLAIMS CAN BE CONSIDERED UNLESS VEHICLE IS RETURNED TO US FOR INSPECTION PRIOR TO REPAIR. ANY CLAIM REQUIRES ORIGINAL SERVICE RECEIPT AND SAMPLE OF PRODUCT(S) INVOLVED.

******* HOURS OF OPERATION: MON-SAT 8-6 SUN 9-5 *******
THANK YOU FOR SUPPORTING LOCALLY OWNED/OPERATED
WE APPRECIATE YOUR BUSINESS

Recommend next service on 07/16/2021 or 270029 km.

X

Cardholder acknowledges receipt of goods and/or services in the amount shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

LAD'S AUTO
Keeping Canadians on the road since 1985
NAPA AUTOPRO

Phone: 403-263-0225
3832 16th Street SE
Calgary, AB T2G 3R7
Email: service@ladsauto.com
NAPA AUTOPRO Store# 4822
GST# R102929668

[redacted]

Plate [redacted]
Description White 2010 Chevrolet Suburban 1500 LS V8 5.3 5328CC 325CID VIN 3
VIN 1GNUKHE34AR235793
Odometer 261,510 In / 261,511 Out

Invoice # 63461
Work Order # 123282
Service Advisor Samantha Ellis
Technician Russell Leadley

Invoice Date 2/10/2021 1:42 PM
Appointment 2/9/2021 8:00 AM
Promised 2/10/2021 5:00 PM

Concern

DIAGNOSE LIGHTING CONCERN - REVERSE LIGHTS TURN ON WHEN THE BRAKE PEDAL IS APPLIED
Concern: Customer reports when the brake pedal is applied the reverse lights turn on. Please test and advise.

Cause: Brought the vehicle into the shop. Inspected the operation of the brake and reverse lights. Verified the customers concern, when the brake pedal is applied the reverse lights turn on. Inspected all fuses in the under hood fuse box - fuses are ok. Inspected all wiring and tested all wires from the fuse box to the reverse lights - wiring ok. Tested all powers and grounds for proper resistance - verified ok. Printed wiring diagram. Found when fuse 15 is removed in the under hood junction box the lights go out. Tested for power at circuit 38 - no power found at the under hood fuse box connector. This verifies that the back up lamp relay in the under hood fuse box has shorted.

Correction: Vehicle will require replacement of the under hood fuse box.
Diagnosis $194.94 G
Service Advisor: Samantha Ellis

Sub $194.94

DIAGNOSE POWER ACCESSORIES CONCERN - REAR WINDOW DEFROST IS INOPERATIVE
Concern: Customer reports the rear window defrost is inoperative. Please test and advise.

Cause: While vehicle was warming outside, turned on the rear window defrost and monitored operation. Verified the customers concern, the rear window defrost is inoperative. Brought the vehicle into the shop. With the rear window defrost turned on, tested for power and ground at the rear window defrost terminal - verified good ground, but no power. Closely inspected the rear window defrost grid lines, found the grid line connected to the terminal is broken.

Correction: Repaired the rear window defrost grid line and tested the rear defrost operation - verified rear window defrost is now working.
Diagnosis & Repair $74.98 G
Service Advisor: Samantha Ellis

Sub $74.98

Inspection

Digital Inspection Result(s)
Inspection results from SmartFlow Digital Vehicle Inspections
-- Added by SmartFlow on 2/9/2021 --
COMPLIMENTARY INSPECTION, rev. 1 $0.00 G
https://motorist.autovitals.com/l/B12fDU
Service Advisor: Samantha Ellis

Sub $0.00

Service

FUSE BOX - UNDER HOOD, REPLACE (FAULTY)
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Fuse Box			$119.96 G
Service Advisor: Samantha Ellis			
Fuse Box (Used)	1 Unit	$168.77 / Unit	$168.77 G
Service Advisor: Samantha Ellis			
		Sub	**$288.73**

BRAKE LIGHT BULB(S) - BOTH, REPLACE (BURNT OUT)
Remove and replace components as required to access and install materials, and/or perform needed service. Re-test and verify repair as required. Noticed that the right rear brake light bulb is still inoperative. Suspect a short within the circuit. Installed an additional wire from the fuse box to the right rear brake lamp. Re-tested the system, verified both brake light bulbs now operate normally.

Remove & Replace Brake Light Bulb - Both			$44.98 G
Service Advisor: Samantha Ellis			
3057 - WAG - LIGHT BULB	2 Unit	$3.30 / Unit	$6.60 G
Service Advisor: Samantha Ellis			
732406 - UNE - ELECTRICAL WIRE - 16 GAUGE BLUE (PER FOOT)	6 Unit	$0.55 / Unit	$3.30 G
Service Advisor: Samantha Ellis			
		Sub	**$54.88**

SUSPENSION STABILIZER BAR LINK(S) - RIGHT REAR, REPLACE (REQUESTED)
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace R Stabilizer Bar Link - One Side			$119.96 G
Service Advisor: Samantha Ellis			
2651634 - Sway Bar Link - Rear	1 Unit	$83.49 / Unit	$83.49 G
Service Advisor: Samantha Ellis			
		Sub	**$203.45**

RE-TORQUE WHEELS - 140 FT/LBS
Re-torque wheels as necessary.

Total Parts		$262.16
Total Labor		$554.82
Total Before Taxes & Miscellaneous Charges		$816.98
(SE) Materials and Consumables / Hazardous Waste Disposal Fee*		$70.49 G
(G) Canadian Goods and Services Tax (GST)	5 %	$44.38
Grand Total		**$931.85**

Retzer, Greg and Joann paid $931.85 by Waiting for Payment

Warranty: New parts - 2 year/40,000 from invoice date incl. 1 year on labour. No warranty provided on the following items: Commercial vehicles, Transmission & transaxles, Drive axle / Differential assemblies, Autobody, paint, and molding repairs - please see attached NAPA/AUTOPRO "Peace of Mind Warranty" folder for complete details. Used parts - 30 day warranty, excluding labour. Warranties are non-transferrable. Warranty work cannot exceed the original cost of repair. No warranty on owner provided parts. Original invoice must be presented for warranty approval at our shop. We have the right to refuse warranty due to abuse or neglect. I have understood and authorized the above repairs performed. By signing this, I acknowledge my indebtedness of the invoice amount and agree to pay in its entirety.

Signature X_____ Date _____ Time_____

RAVEN
TRUCK ACCESSORIES

Raven Truck Accessories - Calgary South

433 - 58 Avenue SE
Calgary AB T2H 0P4
Ph#: 403-243-8261

[redacted]

[redacted]

Phon [redacted]
Ema

Copy **Invoice**

Document Number	Document Date	Page
20007696-20	11/26/2020	1/1

Customer No.	PO Number
2035679-RC	

Sales Representative	Email
Izyk, Jim	

Year 2010	Make Chevrolet	Model Suburban	Color	License
Odometer	VIN# 1GNUKHE34AR235793	CAB	R/T #:	Other:

Currency: $

Item Code	Description	Qty	Unit Price	Disc($)	Price	Total
WC98261	Floor Liner WeatherBeater Front & Rear - Black (07-14 GMC/Che	1	236.50		236.50	236.50
ZONC1200	Leveling Kit Front 2in Strut Spacer (07-18 GMC/Chevrolet Sierra/	1	96.40		96.40	96.40
LAB-GEN	Truck Acc Install Labor	3	130.00		130.00	390.00
SAP-ALIGNMENT	Wheel Alignment	1	160.00		160.00	160.00
ShopSupply	Shop Supplies	1	20.00		20.00	20.00

Payment Term - Cash Basic -

Additional Expenses Shipping Type:

Notes:
called 11/12/2020 LM Based On Sales Orders 20008571.

Order Subtotal:	$ 902.90
Total Before Tax:	$ 902.90
Total Tax Amount:	$ 45.15
Invoice Amount:	**$ 948.05**
Amount Due:	**$0.00**

Signature _____ **Date** _____

Email: info@raventruck.com
URL: https://raventruck.com
GST No: 138138565RT0001

Photo Release - I authorize digital photos and images of my vehicle for use in print materials and online uses related to the accessories installed on my vehicle without compensation to me. All reproductions shall be the property of RTA Holdings Ltd. **Warning to Driver** - I understand for my safety and the protection of my vehicle, wheel removal requires wheels to be checked and re-torqued between 50KM-100KM. Suspension related installs require bolts to be checked and re-tourqued within 500KM along with maintaining your shocks. Other products including covers, canopies, fuel tanks performance accessories, and hitches should be adjusted, inspected and maintained frequently. **Maintenance / Returns & Warranty** - Products are covered with specific manufacturer warranties. All labour done by our team will be warrantied for 1 year if it was not modified if lift kit/product was not modified after install and proper re-tourque was done. Proof of purchase must be provided for warranty. Special orders, custom paint, spray liners, and custom installations are not returnable. Some after-market products may impact your vehicle's warranty and driving experience from its stock performance. We encourage you to drop by any Raven or NSOR store, and we will be happy to inspect and review your vehicle.

LAD'S AUTO
Keeping Canadians on the road since 1985
NAPA AUTOPRO

Phone: 403-263-0225
3832 16th Street SE
Calgary, AB T2G 3R7
Email: service@ladsauto.com
NAPA AUTOPRO Store# 4822
GST# R102929668

Invoice

[redacted]

Work Order # 122001
Service Advisor Samantha Ellis
Technician Liam Tate

Plate AB NAA
Description White 2010 Chevrolet Suburban 1500 LS V8 5.3 5328CC 325CID VIN 3
VIN 1GNUKHE34AR235793
Odometer 255,739 In / 255,742 Out

Invoice Date 10/9/2020 2:00 PM
Appointment 10/6/2020 8:00 AM
Promised 10/9/2020 5:00 PM

Inspection

OUT OF PROVINCE INSPECTION

Service

ALBERTA TRANSPORTATION MOTOR VEHICLE INSPECTION - OUT OF PROVINCE
Includes: Full inspection as per government requirements. Government forms included with inspection.

Includes: Inspect and adjust tire pressures, inspect suspension and front end parts for wear, check ride height, camber, caster and toe.

NOTE: DOES NOT INCLUDE CAMBER, CASTER & TOE ADJUSTMENTS OR REAR ADJUSTMENTS
Out of Province Inspection Service — $144.25 G
Service Advisor: Samantha Ellis

Sub $144.25

RE-TORQUE WHEELS - 140 FT/LBS
Re-torque wheels as necessary.

WINDSHIELD/GLASS REPLACEMENT (CRACKED) **FAILS OUT OF PROVINCE**
Supply and install new shaded windshield. Note: No car wash for 24 hours, leave door window down 1" when closing door for 24 hours.
New Windshield — $279.99 G
Service Advisor: Samantha Ellis

Sub $279.99

LAD'S AUTO MAINTENANCE SERVICE 1 - CASTROL NON-SYNTHETIC 5W30 OIL
Includes: Parts & labour to replace engine oil and NAPA Gold oil filter. Grease front end parts where necessary. Visual inspection of belts & hoses, inspect fluid levels & condition, wiper blade condition, visual inspection of lights, includes report on coolant strength and Ph condition, tire tread depth and pressures. We will advise you on manufacturer's recommended services. Our technician will perform visual vehicle inspection report section in our Autoserve1 digital inspection. As this is not a safety inspection, wheels are not removed for brake and / or suspension inspection in a maintenance 1 package. Please advise a "Maintenance Service 2" if safety concerns are mentioned or requested by the technician.

Service Service Advisor: Samantha Ellis			$60.00 G
00011-00 - CAS - ENGINE OIL, 5W30 Castrol GTX 5W-30 Service Advisor: Samantha Ellis	5.7 Unit	$5.38 / Unit	$30.67 G
7060MP - NGF - OIL FILTER Service Advisor: Samantha Ellis	1 Unit	$12.55 / Unit	$12.55 G

WW001 - OSP - WINDSHIELD WASHER ANTIFREEZE, Per Litre	1 Unit	$1.67 / Unit	$1.67 G
Service Advisor: Samantha Ellis			
		Sub	**$104.89**

Your Next Appointment Has Been Booked!
Next Appointment: 262,739km or January 7th, 2021

A sticker has been placed in your windshield indicating your next appointment date, day of the week, and time. We will contact you for this appointment two weeks before the scheduled time. If we need to change this date we can be very flexible to your schedule. If you have any questions please call us at (403) 263-0225.

WINDSHIELD WIPER ARM - REAR, REPLACE (BROKEN)
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Wiper Arm - Rear			$57.70 G
Service Advisor: Samantha Ellis			
8196811 - Dorman Rear Wiper Arm	1 Unit	$114.24 / Unit	$114.24 G
Service Advisor: Samantha Ellis			
		Sub	**$171.94**

Total Parts		$159.13
Total Labor		$261.95
Total Sublet		$279.99
Total Before Taxes & Miscellaneous Charges		$701.07
(SE) Materials and Consumables / Hazardous Waste Disposal Fee		$49.86 G
(G) Canadian Goods and Services Tax (GST)	5 %	$37.55
Grand Total		**$788.48**

Retzer, Greg and Joann paid $788.48 by Waiting for Payment

Warranty: New parts - 2 year/40,000 from invoice date incl. 1 year on labour. No warranty provided on the following items: Commercial vehicles, Transmission & transaxles, Drive axle / Differential assemblies, Autobody, paint, and molding repairs - please see attached NAPA/AUTOPRO "Peace of Mind Warranty" folder for complete details. Used parts - 30 day warranty, excluding labour. Warranties are non-transferrable. Warranty work cannot exceed the original cost of repair. No warranty on owner provided parts. Original invoice must be presented for warranty approval at our shop. We have the right to refuse warranty due to abuse or neglect. I have understood and authorized the above repairs performed. By signing this, I acknowledge my indebtedness of the invoice amount and agree to pay in its entirety.

Signature X_____ Date _____ Time_____

Authorization(s)

10/7/2020 11:37 AM $966.56 Authorized [redacted]

Deferred Service

DISC BRAKE PADS & ROTORS (REAR), REPLACE (MAJOR CORROSION PRESENT ON ROTORS)
Remove and Replace components as required to access and install materials, and/or perform needed service, adjustments as required. Additional fluids may be required to complete this service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Brake Pads & Rotors - Rear Service Advisor: Samantha Ellis			$173.10 G
AD8312 - NAPA Rear Brake Pads Ceramic Service Advisor: Samantha Ellis	1 Unit	$171.54 / Unit	$171.54 G
748880422 - NAPA Premium Rear Brake Rotor Directional Service Advisor: Samantha Ellis	2 Unit	$157.20 / Unit	$314.40 G
		Sub	**$659.04**

DISC BRAKE SERVICE (REAR) (PREVENT UNEVEN WEAR ON PADS) *RECOMMENDED WITH REAR BRAKE REPLACEMENT*
Remove and Replace components as required to access and install materials, and/or perform needed service, adjustments as required. Additional fluids may be required to complete this service. Retest and verify repair as required. Perform final road test where applicable.

Service Service Advisor: Samantha Ellis			$72.12 G
		Sub	**$72.12**

LADS AUTO BRAKE FLUSH - 4 WHEELS (DUE BY AGE & MILEAGE) *RECOMMENDED WITH REAR BRAKE REPLACEMENT*
Includes: Inspect the system for leaks, damage and water, cleaning master cylinder resorvoir and cap, loosen bleeder screws, install flush equipment, flush out all oxidized and corrosive fluid from the brake system, clean brake fluid reservoir, install new brake fluid, test vehicle for proper brake operation
PLEASE NOTE: Seized bleeder screws are subject to additional time and/or new estimate.

Service Service Advisor: Samantha Ellis			$115.40 G
79580 - CRL - PARTS CLEANER, Spray Can Service Advisor: Samantha Ellis	1 Unit	$9.97 / Unit	$9.97 G
BF320L - FLX - BRAKE FLUID - DOT 3 Per Litre Service Advisor: Samantha Ellis	1 Litre	$8.50 / Unit	$8.50 G
		Sub	**$133.87**

Reminder
Brake fluid recommended to be replaced every 48,000 Km or 2 years, whichever comes first.

SPARK PLUG(S), REPLACE (DUE BY AGE & MILEAGE)
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Spark Plugs Service Advisor: Samantha Ellis			$201.95 G
3186 - Spark Plug - G Power Platinum Service Advisor: Samantha Ellis	8 Unit	$9.98 / Unit	$79.84 G
		Sub	**$281.79**

SPARK PLUG WIRE SET, REPLACE (DUE BY AGE & MILEAGE) *IN COMBINATION WITH SPARK PLUG REPLACEMENT*
Remove and Replace components as required to access and install materials, and/or perform needed service. Retest and verify repair as required. Perform final road test where applicable.

700399 - Spark Plug Wire Kit - Premium Service Advisor: Samantha Ellis	1 Unit	$127.98 / Unit	$127.98 G
		Sub	**$127.98**

STEERING RACK AND PINION, REPLACE (MINOR PLAY PRESENT) **MONITOR**
Remove and Replace components as required to access and install materials, and/or perform needed service. Additional fluids may be required to complete this service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Steering Gear (COMPLETE) Service Advisor: Samantha Ellis			$317.35 G
221145 - Rack and Pinion - Power - Complete Service Advisor: Samantha Ellis	1 Unit	$855.15 / Unit	$855.15 G
		Sub	**$1,172.50**

LADS AUTO WHEEL ALIGNMENT SERVICE - (REQUIRED WITH POWER STEERING RACK REPLACEMENT)
Includes: Inspection of front end components, ride height. Adjust tire pressures as necessary. Install alignment equipment onto wheels. Adjust toe-in on all models, alignment and reference on front and rear wheels. Extra charges will apply for camber and/or caster adjustments (front or rear).

Service			$147.99 G
Service Advisor: Samantha Ellis			
		Sub	**$147.99**

EMERGENCY ROAD SIDE ASSISTANCE
Coverage is only available to consumers starting 48 hours following enrollment by their supplying NAPA AUTOPRO service centre.
TO ACCESS NAPA'S EMERGENCY ROADSIDE ASSISTANCE ANYTIME CALL: 1-866-GET-NAPA (1-866-438-6272)

973-2070E - OSP - NAPA AUTOPRO ROADSIDE ASSISTANCE PACKAGE, 6-Month Coverage	1 Unit	$19.99 / Unit	$19.99 G
Service Advisor: Samantha Ellis			
		Sub	**$19.99**

Total Parts		$1,587.37
Total Labor		$1,027.91
Total Before Taxes & Miscellaneous Charges		$2,615.28
(SE) Materials and Consumables / Hazardous Waste Disposal Fee		$191.54 G
(G) Canadian Goods and Services Tax (GST)	5 %	$140.35
Grand Total		**$2,947.17**

Alberta Government

MOTOR VEHICLE RECORD OF INSPECTION

The original Record of Inspection must be given to the customer regardless of whether the vehicle passes or not.

Vehicle Information

VIN	1	G	N	U	K	H	E	3	4	A	R	2	3	5	7	9	3

Make	Model	Year	Odometer
Chevrolet	K1500 Suburban	2010	255739

Customer Information

	First Name
[redacted]	[redacted]
[redacted]	[redacted]

Section 1 - Pre-Inspection

Component	P	F	NA	Component	P	F	NA
1.1a. Request for Inspection (RFI)	✓			1.3c. Vehicle Wanders or Pulls	✓		
1.1b. Vehicle Accurately Described On The RFI	✓			1.3d. Brake System Performance	✓		
1.2a. VIN Plate Condition	✓			1.3e. Driveability	✓		
1.2b. VIN Consistent With RFI	✓			1.3f. Speedometer Operation	✓		
1.3a. CV Joint Road Test Result	✓			1.3g. Odometer (if equipped) Operation	✓		
1.3b. Universal Joint Road Test Result	✓						

NOTES:

Section 2 - Onboard Diagnostic Systems

Component	P	F	NA	Component	P	F	NA
2.1a. PCM Codes Present	✓			2.4b. SRS Lamp Fails To Illuminate	✓		
2.1b. PCM (MIL, SES, etc) Lamp Fails To Illuminate	✓			2.4c. SRS Lamp Remains Illuminated	✓		
2.2a. ABS Codes Present	✓			2.4d. Airbag(s) Present	✓		
2.2b. ABS Lamp Fails to Illuminate	✓			2.4e. Airbag Cover Integrity	✓		
2.2c. ABS Lamp Remains Illuminated	✓			2.5. Electronic Stability Control (ESC)	✓		
2.3a. Brake System Warning Lamp Fails to Illuminate	✓			2.6. Powertrain Warning Lamps	✓		
2.3b. Brake System Warning Lamp Remains Illuminated	✓			2.7. Other Safety Systems	✓		
2.4a. SRS Codes Present	✓						

NOTES:

Section 3 - Interior

Component	P	F	NA	Component	P	F	NA
3.1. Doors	✓			3.11. Instrument Panel Lamps	✓		
3.2. Rear View Mirror	✓			3.12. HVAC	✓		
3.3. Sun Visors	✓			3.13. Windshield Wiper and Washer Operation	✓		
3.4. Horn	✓			3.14. Accelerator	✓		
3.5. Seats	✓			3.15. Service Brake Pedal	✓		
3.6. Seatbelts	✓			3.16. Clutch Pedal Assembly			✓
3.7. Signal Lamp Switch and Indicator	✓			3.17. Park Brake	✓		
3.8. Hazard Lamps	✓			3.18. Neutral Safety Switch Operation	✓		
3.9. Headlamp Switch and High Beam Indicator	✓			3.19. Entertainment Display Lockout			✓
3.10. Auxiliary Lamp Indicator(s)			✓				

NOTES:

MOTOR VEHICLE RECORD OF INSPECTION

Section 4 - Glass							
Component	P	F	NA	Component	P	F	NA
4.1a. Windshield Marked AS-1, AS-10, or AS-14	✓			4.2b. Side Window Operation	✓		
4.1b. Windshield Condition	✓			4.2c. Side Window Aftermarket Tint	✓		
4.1e. Windshield Tinting / Decals	✓			4.2d. Side Window Visibility (general)	✓		
4.1f. Windshield Visibility (general)	✓			4.3a. Rear Window AS-1, AS-2, AS-3, AS-10, or AS-11	✓		
4.2a. Side Glass Marked AS-1, AS-2, AS-10, or AS-11	✓			4.4a. Other Glass	✓		

NOTES:

Section 5 - Lamps							
Component	P	F	NA	Component	P	F	NA
5.1. Lamps (general)	✓			5.7. Front Side Reflectors	✓		
5.2. Daytime Running Lamps	✓			5.8. Rear Side Marker Lamps	✓		
5.3. High Mount Brake Lamp	✓			5.9. Rear Side Reflectors	✓		
5.4. Headlamps	✓			5.10. Licence Plate Lamp	✓		
5.5. Auxiliary Lamps			✓	5.11. Emergency Lighting			✓
5.6. Front Side Marker Lamps	✓						

NOTES:

Section 6 - Exterior, General							
Component	P	F	NA	Component	P	F	NA
6.1. Fuel Cap	✓			6.3. Bumpers	✓		
6.2. General Body Condition	✓			6.4. Aftermarket Equipment Installation			✓

NOTES:

Section 7 - Under Hood							
Component	P	F	NA	Component	P	F	NA
7.1. Hood Latch Mechanism	✓			7.7. Clutch Master Cylinder			✓
7.2. Hood Prop / Struts	✓			7.8. Fuel System	✓		
7.3. Remote Starter Operation			✓	7.9. Exhaust Manifold(s)	✓		
7.4. Battery	✓			7.10. Oil Leaks	✓		
7.5. Accessory Belt Drive System	✓			7.11. Engine and Transmission Mounts	✓		
7.6. Brake Master Cylinder	✓						

NOTES:

Section 8 - Steering and Suspension							
Component	P	F	NA	Component	P	F	NA
8.1. Wheel Bearings	✓			8.8. Steering Gear			✓
8.2. Ball Joints (front and rear)	✓			8.9. Rack & Pinion	✓		
8.3. Tie Rod Ends (inner and outer)	✓			8.10. Power Steering System	✓		
8.4. Pitman Arm			✓	8.11. Control Arms	✓		
8.5. Idler Arm			✓	8.12. Struts and Shocks	✓		
8.6. Steering Stabilizer / Damper			✓	8.13. Springs	✓		
8.7. Steering Shaft Assembly	✓						

NOTES:

Alberta Government

PR5445688

80081800005445688

CERTIFICATE NUMBER

Out of Province Vehicle Inspection Certificate
Traffic Safety Act

PART 1 - VEHICLE OWNER AND VEHICLE IDENTIFICATION

Vehicle Type:	Automotive	**Seating Capacity:**	
GVW:		**Brake Type:**	Hydraulic
Owner Name:	[redacted]		
Address:	[redacted]		
City:	[redacted]	**Province:** AB	**Postal Code:** [redacted]
Telephone Number:	[redacted]		
Vehicle Identification Number:	1GNUKHE34AR235793		
Make:	**Chevrolet**	**Model:**	**K1500 Suburban**
Year:	**2010**	**Unit Number:**	**100111**
Odometer:	255739 KM	**Licence Plate Number:**	**Province:** AB

IT IS AN OFFENCE TO FALSIFY AN INSPECTION CERTIFICATE

PART 2 - CERTIFICATION

I certify the vehicle described in Part 1 has passed the inspections and tests established under the Traffic Safety Act for a Out of Province Vehicle.

Inspection Facility Name:	**Facility Number:**
L.A.D.'S Auto Repair Ltd.	**10859**
Inspection Technician Name:	**Technician Number:**
Russell Leadley	**C2990**
Inspection Technician Signature:	
Inspection Date:	**2020/10/09**

NOTICE TO VEHICLE OWNER

1. **This inspection certificate expires after 14 days from the Inspection date. After 14 days, a complete re-inspection of the vehicle is required.**
2. **The original of this Certificate must be presented to an Alberta Registry Agent within 14 days; however, there is no requirement to register the vehicle when the certificate is presented.**

Version No:1

Mr. Lube + Tires #16
MOUNTAIN VIEW LUBE LTD.
6808 MACLEOD TRAIL S
CALGARY, AB T2H 0L3
(403) 216-6970
www.mrlube.com

MR. LUBE + TIRES
Proudly Canadian

Date	09-Feb-2026 6:20 PM
Invoice #	1603592
Transaction #	26020901603592
License Plate	[redacted]

[redacted]

Vehicle Information
KILOMETERS 347313
2010 Chevrolet Suburban 1500 LS
8Cyl 5.3L 325 MFI OHV FLEX LC9 Vortec (3)
VIN 1GNUKHE34AR235793

Fleets
CLUB N UNSUBSCRIBED

Service History

DATE	KILOMETERS	SERVICES
09-Feb-2026	347313	OC3 WW
20-Aug-2024	320967	OC3 WW
15-Jan-2024	311793	OC3 WW AF

X
I have agreed to the information contained on this invoice.

Description	QTY	Price
STANDARD PACKAGE	1.00	79.99
SHOP SUPPLIES	1.00	5.99
COURTESY CHECK	1.00	0.00
OIL FILTER PH48	1.00	0.00
CASTROL GTX 5W30	5.70	0.00
TIRE PRESSURE IS ===>	35.00	0.00
TIRE PRESSURE REAR ==>	35.00	0.00
FACTORY SEALED VEHICLE	1.00	0.00
FREE WASHER FLUID TOP-UP	1.00	0.00
WINTER WASHER FLUID 4L	0.25	0.00
BATTERY NO ACCESS/DECLINE	1.00	0.00
SUBTOTAL		$85.98
	3148	-15.00
SALE		$70.98
TAXABLE	70.98	
GST 131404386RT		3.55
TOTAL		**$74.53**
Visa 7292 AUTH: 009031		74.53

Messages
We're proud to be 100% locally owned and operated, plus we're 100% Canadian!
How did we do today? Let us know! https://www.tellmrlube.com

Recommend next service on 10-May-2026 or 352313 km.

Employees

UPPER	LOWER	PARTNER
SHAAN	DANIEL	ZACK

Service Comments
POSSIBLE LEAK: ENGINE

Warranty Approved Service
At Mr. Lube, oil changes are warranty-approved and Mr. Lube precisely follows the service intervals and product specifications your vehicle's manufacturer recommends for the exact make, model and year of your car.

Complete our survey and receive a chance to WIN!

- Win a FREE oil change weekly
- Receive 10 chances to win $1,000 daily*
- You could instantly win other great prizes valued at $1,500 weekly*

We value your feedback.
Rate us at **www.tellmrlube.com**, or call **1-866-681-4932** and you could win a free oil change weekly!
PLUS receive a chance to win daily cash and other great prizes by visiting **tellmrlube.com** or calling **1-866-681-4932**

Survey Code:
19MRYZWDWD

*Check inmoment.com for contest details. ® Reg. TM/MD of ML Royalties Limited Partnership, used under license.

Enter this code at tellmrlube.com

CUSTOMER #: 719282

[redacted]

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INVOICE

DUPLICATE 1
PAGE 2

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE: (403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24445 MATT HONEYWELL

[redacted]			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	339745/339747	T3134

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 13AUG25			CASH	14AUG25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:29 13AUG25	07:23 14AUG25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

ABLE TO ISOLATE. ML4952***

****

B (VIS) HEATING AND VENTILATION DIAGNOSIS (PER HOUR) PLS SEE PREV RO 859741 FROM JULY 2025WHERE CUSTOMER HAD A/C LOOKED AT & SYSTEM WAS RECHARGED AND IT WORKED FOR A FEW DAYS BUT IS AGAIN BACK TO BLOWING WARM AIR - ALSO PLS SEE OTHER RO 847546 FROM JAN AS THAT ISSUES HAS NOT BEEN RESOLVED - PLS CHECK AND ADVISE

9000D DIAGNOSE

24308 CPD 219.95 219.95

PARTS: 0.00 LABOR: 219.95 OTHER: 0.00 TOTAL LINE B: 219.95

339746

CUSTOMER IS CONCERNED ABOUT A PREVIOUS CONCERN ON RO 847546 THAT WAS DIAGNOSED BY 24385WV. READ HISTORY AND PREVIOUS RO. CUSTOMER STATES THERE IS A COLD AIR LEAK AT THE PASSENGER SIDE UNDER THE DASH THAT CAN BE FELT BY THE PASSENGER FEET, EVEN WITH HOT AIR BEING DISCHARGED BY THE DUCTS FROM THE HEATER. 24385WV FOLLOWED PIT4605D AND SEALED THE UPPER AND LOWER HVAC CASE AT THE SEAM. THIS VISIT TECH 24308 REMOVED THE GLOVE COMPARTMENT AND RAN THE HVAC FAN ON FULL SPEED ON MAX HEAT SETTING. TECH CONFIRMED THE FLOOR DUCTS ARE DISCHARGING WARM AIR. TECH FELT THE AREA OF PREVIOUS REPAIR AT THE UPPER/LOWER HVAC CASE SEAM AND CONFIRMED THERE ARE NO AIR LEAKS AT THE SEAM. UPON CLOSER INSPECTION TECH FOUND A COLD AIR LEAK FROM THE CABIN FILTER DOOR WHERE THE DOOR MATES TO THE LOWER HVAC CASE. CONFIRMED FINDINGS WITH FOREMAN TM27010. THIS AIR LEAK IS AFTER THE BLOWER MOTOR AND BEFORE THE EVAPORATOR AND HEATER CORE AND THEREFORE WILL ALWAYS BE A COLD/AMBIENT AIR TEMPERATURE AIR LEAK AS THE AIR IS LEAKING OUT OF THE CASE BEFORE REACHING THE HEATER CORE. REMOVED THE FILTER DOOR. REMOVED THE FILTER. THE CABIN FILTER IS VERY OLD AND CAME OUT IN MULTIPLE PIECES. THE FILTER DOOR IS IN GOOD VISUAL CONDITION. THE LOWER HVAC CASE IS LEAKING AIR WHERE IT MATES WITH THE DOOR. SPOKE WITH PARTS DEPARTMENT. THE UPPER AND LOWER HVAC CASES ARE DISCONTINUED. THE TECH RECOMMENDS INSTALLING A NEW CABIN AIR FILTER, RE-INSTALLING THE FILTER DOOR AND SEALING THE DOOR WITH SILICONE. THIS WILL ELIMINATE THE AIR LEAK BUT WILL PREVENT FUTURE CABIN AIR FILTER REPLACEMENT. IT IS UP TO THE CUSTOMER IF THEY WOULD

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER INVOICE COPY

CUSTOMER #: 719282

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INVOICE

DUPLICATE 1
PAGE 1

[redacted]

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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24445 MATT HONEYWELL

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	339745/339747	T3134

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 13AUG25			CASH	14AUG25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:29 13AUG25	07:23 14AUG25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A Truck was in a few weeks ago to have AC repaired. It blowed cold for a few days and now back to the same problem where its not working.			
9000D DIAGNOSE			
24308 CPD		219.95	219.95

PARTS: 0.00 LABOR: 219.95 OTHER: 0.00 TOTAL LINE A: 219.95

339746
DROVE VEHICLE INTO SERVICE BAY. CHECKED HISTORY. LAST VISIT THE VEHICLE CAME TO THE SHOP WITH NO REFRIGERANT CHARGE IN THE SYSTEM. THE TECH PERFORMED A VACUUM TEST LAST VISIT WITH THE R134A MACHINE AND THE VACUUM TEST PASSED. A VISUAL INSPECTION WAS PERFORMED AND THERE WERE NO SIGNS OF A REFRIGERANT LEAK. THE SYSTEM WAS RECHARGED AND DYE WAS ADDED. TECH INSTALLED THE R134A MACHINE THIS VISIT AND CHECKED REFRIGERANT CHARGE. THE SYSTEM IS EMPTY. PLACED THE SYSTEM IN VACUUM AND PERFORMED A VACUUM LEAK TEST. WHILE THE VACUUM LEAK TEST WAS RUNNING THE TECH PERFORMED ANOTHER VISUAL INSPECTION OF THE A/C COMPONENTS INCLUDING THE CONDENSER, ENGINE COMPARTMENT HOSES, COMPRESSOR, DRIER/ACCUMULATOR, REAR A/C LINES, FRONT EVAP CORE AND REAR EVAP CORE. NO OBVIOUS LEAKS WERE FOUND AND NO DYE OR REFRIGERANT WAS SEEN. TECH CHECKED THE VACUUM LEAK TEST PROGRESS. THE VACUUM LEAK TEST FAILED THIS VISIT, YET IT PASSED LAST VISIT. TECH ADDED A PARTIAL CHARGE OF REFRIGERANT. THERE IS A LOUD AUDIBLE LEAK FROM THE RIGHT REAR OF THE VEHICLE BEHIND THE FENDER LINER ABOVE THE AXLE/FRAME. TECH PARTIALLY REMOVED THE FENDER LINER AND CONFIRMED THERE IS A LARGE LEAK FROM THE REAR A/C PIPES. REAR A/C PIPES ARE AVAILABLE AND REQUIRE REPLACEMENT. *NOTE - THERE IS AN OPTION TO PURCHASE A REAR A/C DELETE/CAP KIT ONLINE THAT WOULD ELIMINATE THE REAC A/C SYSTEM BUT WOULD KEEP THE REAR HEATING SYSTEM.* THE CUSTOMER CAN DECIDE IF THEY WOULD LIKE TO REPLACE THE REAR A/C PIPES OR CAP/DELETE THE REAR SYSTEM. SEE ESTIMATE. EVACUATED THE PARTIAL REFRIGERANT CHARGE. RE-INSTALLED ALL REMOVED COMPONENTS THAT WERE TAKEN OUT TO INSPECT EVAP CORES.
CP 1.0 24308
COMEBACK SIGN OFF REQUIRED ***OK FOR CPT 1.0HRS, AT LAST VISIT LEAK WAS VERY SLOW AND COULD NOT BE FOUND. LEAK IS NO LARGER AND WAS

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INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

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BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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SERVICE CONSULTANT: 24445 MATT HONEYWELL

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	339745/339747	T3134

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20MAY10 IS			16:30 13AUG25			CASH	14AUG25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:29 13AUG25	07:23 14AUG25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

LIKE TO ACCEPT THIS COLD AIR LEAK OR TRY TO SEAL THE AIR LEAK FROM THE CASE WITH SILICONE. SEE ESTIMATE.
CP 1.0 24308
COMEBACK SIGN OFF REQUIRED ***OK FOR CP 1.0HRS, HVAC CASE AIR LEAK FROM DIFFERENT LOCATION. ML4952***

****

C SHUTTLE SERVICE TWO WAYS
CAUSE: .
Z7911 SHUTTLE SERVICE TWO WAYS
99 CPD 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

****

D CHECKED FOR OPEN RECALLS - NONE AT THIS TIME
CAUSE: CHECKED FOR OPEN RECALLS - NONE AT THIS TIME
NORECALL CHECKED FOR OPEN RECALLS - NONE AT THIS TIME
99 CPD 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

****

E** REPLACE CABIN AIR FILTER, SILICONE FILTER DOOR TO SEAL AIR LEAK FROM CASE. HVAC CASE DISCONTINUED
9000 REPLACE CABIN AIR FILTER, SILICONE FILTER DOOR TO SEAL AIR LEAK FROM CASE. HVAC CASE DISCONTINUED
24308 CPD 219.95 219.95
1 22759203 FILTER 69.17 69.17 69.17
PARTS: 69.17 LABOR: 219.95 OTHER: 0.00 TOTAL LINE E: 289.12
339747
REMOVED LWOER HVAC CASE COVER. INSTALLED A NEW CABIN AIR FILTER AS THE ONE THAT WAS REMOVED TORE INTO PIECES UPON REMOVAL. APPLIED SEALER TO LOWER HVAC CASE AROUND THE CABIN FILTER DOOR WHERE THE AIR LEAKS ARE PRESENT. APPLIED SEALER TO CABIN FILTER DOOR. INSTALLED CABIN FILTER DOOR AND TIGHTENED. APPLIED SEALER TO LOWER HVAC CASE WHERE AIR LEAKS WERE FOUND. ALLOWED SEALER TO DRY. RAN BLOWER FAN. CONFIRMED THE COLD

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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SERVICE CONSULTANT: 24445 MATT HONEYWELL

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:29 13AUG25	07:23 14AUG25	

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

AIR LEAKS FROM THE LOWER HVAC CASE ARE NOT CURRENTLY PRESENT AFTER SEALING. INSTALLED THE LOWER HVAC CASE COVER. *NOTE* HVAC CASE REPLACEMENT WAS NOT POSSIBLE AS PARTS ARE DISCONTINUED.
CP 1.0 24308

****

****

ESTIMATE: 2,428.85 13AUG25 12:37 SA: 24445
CONTACT:

****

****

ESTIMATE: 250.52 13AUG25 07:29 SA: 24445
CONTACT:

****

****

ESTIMATE: 0.00 13AUG25 07:29 SA: 24445
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 91.72

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: REP REPLACE THE REAR HVAC/HEATER PIPES FROM ENGINE COMPARTMENT T
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24445 HONEYWELL DENIAL ADDED BY: 24445 HONEYWELL
,, LINE ASSOCIATED: ESTIMATE: 2887.55

CUSTOMER COPY

,, DESCRIPTION: VIS1810 R134A EVAC AND RECHARGE OF THE AIR CONDITIONING SYSTEM

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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CUSTOMER #: 719282

861710

INVOICE

DUPLICATE 1
PAGE 5

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE: (403) 243-4200 · **FAX:** (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24445 MATT HONEYWELL

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	339745/339747	T3134

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 13AUG25			CASH	14AUG25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:29 13AUG25	07:23 14AUG25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
,, REASON DENIED: DEC							
,,PERSON CONTACTED: Greg Retzer							
,, COMMENTS: None							
,, RECOMMENDED BY: 24445 HONEYWELL					DENIAL ADDED BY: 24445 HONEYWELL		
,, LINE ASSOCIATED:					ESTIMATE: 309.95		

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 41.04

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	659.85
PARTS AMOUNT	69.17
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	91.72
TOTAL CHARGES	820.74
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	41.04
PLEASE PAY THIS AMOUNT	861.78

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER #: 719282

859741

INVOICE

PAGE 1

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
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PHONE: (403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

[redacted]

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	337461/337464	T5305

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			13:00 16JUL25			CASH	16JUL25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:50 15JUL25	12:21 16JUL25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A VIS GAS LUBE OIL FILTER (DEXOS) UP TO 5L OF OIL			
CAUSE: VIS GAS LUBE OIL FILTER (DEXOS) UP TO 5L OF OIL			
VIS1001 VIS GAS LUBE OIL FILTER (DEXOS) UP TO 5L OF OIL			
24428 CGWT		63.80	63.80
1 12737085 FILTER	13.42	7.45	7.45
1 OFILT FILTER EHC	0.55	0.55	0.55
6 19432455 OIL	7.10	7.10	42.60
6 OIL10B OIL EHC	0.10	0.10	0.60
1 EF ENVIRONMENTAL FEE	3.00	3.00	3.00
1 115 EXT LIFE MOA	32.47	21.95	21.95
PARTS: 75.00 LABOR: 63.80 OTHER: 1.15	TOTAL LINE A:		139.95

337464
Oil Change Check List
Oil Life Reset : YES
Oil Life Sticker Applied: YES
Fuel Filter % Diesel: N/A
Front End Greased: YES
Lights: PASS
Air Filter: PASS
Wiper Blades: PASS
Washer Fluid Topped Up: YES
Transmission Fluid: PASS
Front Differential Fluid: PASS
Rear Differential Fluid: PASS
Transfer Case Fluid: PASS
Power Steering Fluid: PASS
Brake Fluid: PASS
Tires Inflated to: (PSI -LBS)
LF:35RF:35RR:35LR:35
Tire Tread Depths: (in 32nds)
LF:10RF:10RR:10LR:10
Tire Rotation Required: NO
Extra Comments:

CUSTOMER COPY

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER #: 719282

859741

INVOICE

PAGE 2

[redacted]

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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	337461/337464	T5305

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			13:00 16JUL25			CASH	16JUL25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:50 15JUL25	12:21 16JUL25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
RECOMMEND							
DIAGNOSE SPARK PLUG #1 DUE TO OIL LEAK							
REPLACE RIGHT SIDE PLATE LIGHT BULB DUE TO IN-OP							
DIAGNOSE REAR WINDSHIELD WIPER SPRAY DUE TO IN-OP							
**********							
B NOT BLOWING COLD - CHECK AND ADVISE R134A EVAC AND RECHARGE OF THE AIR CONDITIONING SYSTEM							
CAUSE: EVAC AND RECHARGE OF THE AIR CONDITIONING SYSTEM							
VIS1810 NOT BLOWING COLD - CHECK AND ADVISE R134A EVAC AND RECHARGE OF THE AIR CONDITIONING SYSTEM							
	24308		CGWT			219.95	219.95
1	88864128		DYE		8.27	8.27	8.27
MISC R134A							
			CGWT			90.00	90.00

PARTS: 8.27 LABOR: 219.95 OTHER: 90.00 TOTAL LINE B: 318.22

337464
BROUGHT VEHICLE INTO SERVICE BAY. TURNED FRONT AND REAR A/C ON HIGH. THE A/C COMPRESSOR WILL NOT ENGAGE. LOOKED AT A/C INHIBIT REASONING ON TECH2. A/C PRESSURE OUT OF RANGE. CONNECTED R134A A/C MACHINE. 0PSI LOW SIDE AND HIGH SIDE. EVACUATED A/C. THERE IS NO A/C REFRIGERANT IN THE SYSTEM. PULLED VACUUM AND PERFORMED VACUUM TEST. VACUUM TEST PASSED. ADDED DYE. CHARGED SYSTEM WITH 1.36KG OF R134A. RAN A/C SYSTEM WITH FRONT AND REAR A/C ON WITH FULL FAN SPEED. CONFIRMED A/C BLOWS COLD OUT OF ALL OF THE FRONT VENTS AND REAR VENTS WITH A DUCT OUTLET TEMPERATURE OF 5-8 DEGREES. USED A BLACKLIGHT AND YELLOW GLASSES TO INSPECT A/C COMPONENTS. INSPECTED A/C HOSES/PIPES, COMPRESSOR, CONDENSER, EVAPORATOR DRAIN. NO SIGNS OF DYE OR A/C REFRIGERANT LEAKS. INSPECTED THE ENTIRE LENGTH OF THE REAR A/C LINES UP TO THE REAR CONNECTION. NO LEAKS FOUND - NO DYE FOUND. PARTIALLY REMOVED RIGHT REAR PANEL TO ACCESS REAR HVAC CASE. REMOVED BLOWER MODULE. USED A MIRROR AND INSPECTED THE REAR EVAPORATOR. THE REAR EVAPORATOR DOES NOT SHOW SIGNS OF LEAKING. AT THIS TIME AN A/C LEAK CANNOT BE FOUND. DYE HAS BEEN ADDED AND THE SYSTEM HAS BEEN RECHARGED. CUSTOMER TO MONITOR A/C

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER #: 719282

859741

INVOICE

PAGE 3

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE: (403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

[redacted]

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	337461/337464	T5305

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			13:00 16JUL25			CASH	16JUL25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:50 15JUL25	12:21 16JUL25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
PERFORMANCE.			
CP 1.2 24308 VIS1810 - (PLUS 1.36KG OF R134A)			
**********			
C **FRONT PASSENGER SIDE, PLEASE CONFIRM**REPLACE ONE TIRE PRESSURE MONITOR SENSOR INCLUDING RE-LEARN $69.95 PLUS PARTS			
CAUSE: REPLACE ONE TIRE PRESSURE MONITOR SENSOR INCLUDING RE-LEARN $69.95 PLUS PARTS			
VIS1041 **FRONT PASSENGER SIDE, PLEASE CONFIRM**REPLACE ONE TIRE PRESSURE MONITOR SENSOR INCLUDING RE-LEARN $69.95 PLUS PARTS			
24428 CGWT	69.95	69.95	
1 13540600 SENSOR	113.49	113.49	113.49
PARTS: 113.49 LABOR: 69.95 OTHER: 0.00 TOTAL LINE C:			183.44
337464 USED AUTEL SCAN TOOL TO DETERMINE WHICH TPMS IS IN-OP AND FOUND THAT FRONT PASSENGER IS IN-OP. REMOVED WHEEL FROM VEHICLE, REPLACED TPMS AND INFLATED TIRE TO 35 PSI. PROGRAMMED SENSOR DUE TO TPMS BEING AN AUTEL SENSOR AND RE-LEARNED ALL TIRES. INSTALLED WHEEL BACK TO VEHICLE AND HAND TORQUED ALL LUGS TO 140 FT-LBS, INSTALLED HUB CAPS AND ROAD TESTED AFTER SERVICE. NO ISSUES FOUND.			
**********			
D SHUTTLE SERVICE TWO WAYS			
Z7911 SHUTTLE SERVICE TWO WAYS			
99 CPD	0.00	0.00	
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:			0.00
**********			
E CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
CAUSE: CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
NORECALL CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
99 CPD	0.00	0.00	
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E:			0.00
**********			

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DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

[redacted]

859741

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PAGE 4

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

VICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	337461/337464	T5305

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			13:00 16JUL25			CASH	16JUL25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:50 15JUL25	12:21 16JUL25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

****

ESTIMATE: 686.11 16JUL25 12:19 SA: 24365
CONTACT:

****

****

ESTIMATE: 753.22 15JUL25 16:50 SA: 24365
CONTACT:

****

****

ESTIMATE: 399.85 15JUL25 16:50 SA: 24365
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 49.16

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: REP REAR WINDSHIELD WASHER SPRAYER IN-OP (WASHER FLUID LEAKS CLO
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24365 ALEXANDER DENIAL ADDED BY: 24365 ALEXANDER
,, LINE ASSOCIATED: ESTIMATE: 233.07

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 34.55

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	353.70
PARTS AMOUNT	196.76
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	140.31
TOTAL CHARGES	690.77
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	34.55
PLEASE PAY THIS AMOUNT	725.32

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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Shaw GMC Chevrolet Buick
4620 Blackfoot Trail SE
Calgary, AB T2G 4G2 CA
(403) 243-4200

[redacted]

SERVICE ADVISOR: HAILEYALEXANDER		TAG NO.: 5305	INVOICE DATE:	INVOICE NO.:
HOURLY RATE:	LICENSE NO.: CHC5404	MILEAGE IN: 337461	COLOR: White	STOCK NO.:
YEAR/MAKE/MODEL: 2010 Chevrolet SUBURBAN			DELIVERY DATE: 20/05/2010	MILEAGE OUT:
VEHICLE IDENTIFICATION NO.: 1GNUKHE34AR235793			SELLING DEALER NO.:	IN SERVICE DATE:
CELL PHONE: [redacted]		RO #: 859741	R.O. DATE: 16/07/2025	FLEET NO.:
COMMENTS: [redacted]				

LINE	OP CODE	DESCRIPTION		ESTIMATE
# A	REP	**RIGHT SIDE PLATE LIGHT IN-OP** RIGHT SIDE PLATE LIGHT IN-OP Parts: BULB, Qty 1.00, CPD	Labor Parts Misc Discount **Line Total**	65.99 9.24 0.00 (0.00) **75.23**
# B	REP	**REAR WINDSHIELD WASHER SPRAYER IN-OP (WASHER FLUID LEAKS CLOSE TO FRONT D/S TIRE)** REAR WINDSHIELD WASHER SPRAYER IN-OP (WASHER FLUID LEAKS CLOSE TO FRONT D/S TIRE) Parts: NOZZLE, Qty 1.00, CPD	Labor Parts Misc Discount **Line Total**	219.95 13.13 0.00 (0.00) **233.08**
# C	REP	**DIAGNOSE OIL LEAK FROM CYLINDER NEAR SPARK PLUG AREA** DIAGNOSE OIL LEAK SPARK PLUG 1	Labor Parts Misc Discount **Line Total**	219.95 0.00 0.00 (0.00) **219.95**

Subtotal	528.26
Shop Charges	70.32
Sales Tax	29.93
Total	**628.51**

Printed On 16/07/2025 12:13:54 PM

Estimate Expires on 15/08/2025

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[redacted]

847546

INVOICE

PAGE 1

SHAW GMC CHEVROLET BUICK

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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	328817/328847	T5842

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 29JAN25			CASH	29JAN25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:27 29JAN25	16:05 29JAN25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A COLD AIR COMING IN ALONG THE FLOOR ON THE P/S SIDE - VENTS ARE ALL BLOWING WARM AIR - MOST NOTICEABLE WITH HWY DRIVING - CHECK AN ADVISE			
9000D DIAGNOSE AND PERFORM REPAIR			
24385 CPD		219.95	219.95
1 19369832 SEALANT	42.46	42.46	42.46
PARTS: 42.46 LABOR: 219.95 OTHER: 0.00 TOTAL LINE A:			262.41
328844			
STARTED VEHICLE AND CONFIRMED ALL VENTS ARE BLOWING HOT AIR. HAD ANOTHER TECHNICIAN DRIVE VEHICLE ON HIGHWAY WHILE I INSPECTED FOR COLD AIR AT FEET. CONFIRMED THERE IS A DRAFT. LOWERED GLOVEBOX AND INSPECTED AND CAN FEEL THE DRAFT COMING FROM THE SEAM OF THE HVAC CASE. BROUGHT VEHICLE INTO BAY AND CHECKED FOR BULLETINS. FOUND #PIT4605D WHICH STATES THIS EXACT CONCERN AND THE FIX IS TO APPLY A SEAM OF RTV ALONG THE SEAM OF THE HVAC CASE HALVES. REMOVED GLOVEBOX AND APPLIED A BEAD OF RTV ALONG THE SEAM OF THE HVAC CASE. REINSTALLED GLOVEBOX. TEST DROVE AFTER REPAIR AND CONFIRMED COLD AIR IS NO LONGER ESCAPING THE HVAC CASE.			
LABOUR 1HR			
**********			
B GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
CAUSE: GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
VIS2017 GAS OIL CHANGE WITH MULTI-POINT VEHICLE HEALTH CHECK - INCLUDE 6L OF DEXOS OIL. EXTRA CHARGES WILL APPLY TO VEHICLES THAT REQUIRE MORE THAN 6L OF OIL.			
24385 CGWT		126.87	126.87
1 12737085 FILTER	13.42	7.45	7.45
1 OFILT FILTER EHC	0.55	0.55	0.55
1 115 EXT LIFE MOA	27.05	19.00	19.00

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DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

[redacted]

847546

INVOICE

PAGE 2

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE: (403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

VIN	LICENSE	ODOMETER IN/ OUT	JOB#
1GNUKHE34AR235793	[redacted]	328817/328847	T5842

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 29JAN25			CASH	29JAN25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:27 29JAN25	16:05 29JAN25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	EF			ENVIRONMENTAL FEE	3.00	3.00	3.00
6	19432455			OIL	7.08	7.08	42.48
6	OIL10B			OIL EHC	0.10	0.10	0.60

PARTS: 71.93 LABOR: 126.87 OTHER: 1.15 TOTAL LINE B: 199.95

328847
PERFORMED OIL CHANGE, MULTIPOINT INSPECTION
DEXOS 5W30 5.7L, OIL FILTER REPLACED, OIL LIFE RESET (20%)
WIPERS/BATTERY PASSED, RIGHT SIDE LICENSE PLATE BULB IS BURNT OUT
ENGINE AIR FILTER PASSES
CHECKED STEERING/SUSPENSION-PASSES
TIRES ARE AT 11/32 ALL AROUND
BRAKES ARE AT 6MM FRONT AND REAR
TIRE PRESSURES SET TO SPEC, WHEELS TORQUED TO 140FT/LBS
NOTICED TRANSMISSION COOLER PIPE FROM COOLER TO RADIATOR IS
LEAKING, ENGINE OIL COOLER PIPES ARE LEAKING ASWELL

****

C BG Premium Transmission Fluid Exchange for 4/6/9 speed transmissions $374.95 - IF NEEDED

CAUSE: BG Premium Transmission Fluid Exchange for 4/6/9 speed transmissions $374.95

VIS1312 BG Premium Transmission Fluid Exchange for 4/6/9 speed transmissions $374.95 - IF NEEDED

				24385 CGWT		184.54	184.54
1	K6600			TRANS SERV	68.33	68.33	68.33
16	19421424			FLUID	7.41	7.41	118.56
16	OIL10			OIL EHC	0.12	0.12	1.92
					0.10	0.10	1.60

PARTS: 186.89 LABOR: 184.54 OTHER: 3.52 TOTAL LINE C: 374.95

CHECKED TRANSMISSION FLUID AND IT IS QUITE DIRTY. PERFORMED TRANSMISSION FLUID SERVICE WITH 13L DEXRON VI ATF, BG TRANSMISSION CLEANER AND CONDITIONER. CHECKED FLUID LEVEL AFTER SERVICE AND CONFIRMED IS AT PROPER LEVEL. TEST DROVE AND CONFIRMED VEHICLE IS SHIFTING PROPERLY. REINSPECTED FOR LEAKS-NONE

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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[redacted]

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PAGE 3

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MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	328817/328847	T5842

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 29JAN25			CASH	29JAN25

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:27 29JAN25	16:05 29JAN25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	BG Premium Cooling System Flush$219.95 - IF NEEDED						
CAUSE: BG Premium Cooling System Flush$219.95							
	VIS1610			BG Premium Cooling System Flush$219.95 - IF NEEDED			
	24385		CGWT			115.50	115.50
1	K5901			COOLANT SERVICE	45.41	45.41	45.41
2	10953464			COOLANT	29.52	29.52	59.04
PARTS: 104.45 LABOR: 115.50 OTHER: 0.00 TOTAL LINE D: 219.95							
INSPECTED COOLING SYSTEM AND ALL LOOKS OK. PERFORMED COOLING SYSTEM SERVICE WITH 16L OF COOLANT, BG COOLING SYSTEM CLEANER AND CONDITIONER. CONFIRMED NEW FLUID IS AT PROPER LEVEL AFTER SERVICE. GOT VEHICLE UP TO OPERATING TEMPERATURE AND CONFIRMED COOLING SYSTEM IS OPERATING PROPERLY.							
**********							
E	SHUTTLE SERVICE TWO WAYS						
	Z7911			SHUTTLE SERVICE TWO WAYS			
	99		CPD			0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00							
**********							
F	CHECKED FOR OPEN RECALLS - NONE AT THIS TIME						
CAUSE: CHECKED FOR OPEN RECALLS - NONE AT THIS TIME							
	NORECALL			CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
	99		CPD			0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00							
**********							
G**	BG Premium Brake Fluid Exchange (Fluid is dirty)						
CAUSE: BG Premium Brake Fluid Exchange							
	VIS1150			BG Premium Brake Fluid Exchange (Fluid is dirty)			
	24385		CGWT			163.97	163.97
1	84032			BRAKE SERVICE DOT 4	35.98	35.98	35.98
PARTS: 35.98 LABOR: 163.97 OTHER: 0.00 TOTAL LINE G: 199.95							
328844 PERFORMED BRAKE FLUID SERVICE. VACUUMED OUT RESERVOIR AND							

UNOFFICIAL COPY

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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PAGE 4

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SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
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07:27 29JAN25	16:05 29JAN25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
ADDED NEW FLUID. PERFORMED PRESSURE BLEED OF BRAKE SYSTEM. BLED 200ML OF BRAKE FLUID OUT OF EACH CALIPER. CONFIRMED NEW FLUID IS FLOWING THROUGH EACH CALIPER. CONFIRMED FLUID LEVEL IS AT PROPER LEVEL AFTER SERVICE. TEST DROVE AND CONFIRMED VEHICLE IS BRAKING PROPERLY			
**********			
H** Engine oil cooler pipes are leaking at crimp			
9000 REPLACE LEAKING ENGINE OIL COOLER LINES			
24385 CPD		593.87	593.87
1 84828848 HOSE	210.24	210.24	210.24
1 19435621 CLEANER	8.00	8.00	8.00
PARTS: 218.24 LABOR: 593.87 OTHER: 0.00 TOTAL LINE H:			812.11
328847 HOISTED VEHICLE, REMOVED SKID PLATE, LOWERED FRONT DIFFERENTIAL. DISCONNECTED ENGINE OIL COOLER PIPES FROM RADIATOR AND ENGINE BLOCK. REMOVED ENGINE OIL COOLER PIPES. INSTALLED NEW ENGINE OIL COOLER PIPES, CONNECTED PIPES TO RADIATOR AND ENGINE BLOCK. REINSTALLED SKID PLATE AND LOWERED VEHICLE. STARTED ENGINE AND RAN FOR 10 SECONDS THEN SHUTOFF. CHECKED ENGINE OIL AND TOPPED UP. RESTARTED ENGINE AND TEST DROVE. REINSPECTED FOR LEAKS-NONE LABOUR 2.7HRS			
**********			
I** BG Premium Driveline Fluid Exchange $499.95			
CAUSE: BG Premium Driveline Fluid Exchange $499.95			
VIS1415 BG Premium Driveline Fluid Exchange $499.95			
24385 CGWT		175.51	175.51
1 K9900 4WD SERVICE KIT	316.44	316.44	316.44
1 19435621 CLEANER	8.00	8.00	8.00
PARTS: 324.44 LABOR: 175.51 OTHER: 0.00 TOTAL LINE I:			499.95
328847 PERFORMED FLUID SERVICES ON FRONT AND REAR DIFFERENTIALS ASWELL AS TRANSFER CASE. CONFIRMED FLUID LEVELS ARE AT SPECIFICATION AFTER SERVICES. TEST DROVE AND REINSPECTED FOR LEAKS-NONE			
**********			
J** 4 Wheel Brake Caliper Maintenance			

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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[redacted]

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PAGE 5

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SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	328817/328847	T5842

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:27 29JAN25	16:05 29JAN25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CAUSE: 4 Wheel Brake Caliper Maintenance							
	VIS1103 4 Wheel Brake Caliper Maintenance						
	24385		CGWT			172.59	172.59
2	PTX19973		BRAKE LUBE		4.00	4.00	8.00
2	19435621		CLEANER		8.00	8.00	16.00
2	2118		SANDPAPER		1.68	1.68	3.36

PARTS: 27.36 LABOR: 172.59 OTHER: 0.00 TOTAL LINE J: 199.95

328847 HOISTED AND REMOVED ALL WHEELS, REMOVED ALL BRAKE CALIPERS, SLIDE PINS, BRAKE PADS. CLEANED BRAKE PAD HOLDING CLIPS, SCUFFED ALL BRAKE PADS, APPLIED LUBRICANT TO SLIDE LOCATIONS AND REINSTALLED ALL BRAKE PADS. CLEANED ALL SLIDE PINS, LUBRICATED SLIDE PINS AND REINSTALLED. REINSTALLED ALL BRAKE CALIPERS. REINSTALLED WHEELS AND TORQUED TO 140FT/LBS. TEST DROVE AND CONFIRMED VEHICLE IS BRAKING PROPERLY

****

K** Transmission oil cooler pipe from cooler to radiator is leaking

	9000		REPLACE LEAKING TRANSMISSION COOLER LINES				
	24385		CPD			483.89	483.89
1	15779543		PIPE		59.43	59.43	59.43

PARTS: 59.43 LABOR: 483.89 OTHER: 0.00 TOTAL LINE K: 543.32

328847 REMOVED FRONT GRILL, HOISTED AND REMOVED SKID PLATE. DISCONNECTED TRANSMISSION COOLER PIPE FROM TRANSMISSION COOLER AND RADIATOR. REMOVED COOLER PIPE. INSTALLED NEW COOLER PIPE AND CONNECTED TO TRANSMISSION COOLER AND RADIATOR. REINSTALLED SKID PLATE, REINSTALLED FRONT GRILL. STARTED ENGINE AND PERFORMED FLUID LEVEL CHECK ON TRANSMISSION. CONFIRMED FLUID LEVEL IS AT SPEC. TEST DROVE AND CONFIRMED VEHICLE IS SHIFTING PROPERLY. REINSPECTED FOR LEAKS-NONE LABOUR 2.2HRS

****

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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CUSTOMER #: 719282

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PAGE 6

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[redacted]

ERVICE CONSULTANT: 24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	328817/328847	T5842

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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:27 29JAN25	16:05 29JAN25	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL

****

ESTIMATE: 3,431.87 29JAN25 12:01 SA: 24365
CONTACT:

****

****

ESTIMATE: 1,106.91 29JAN25 07:27 SA: 24365
CONTACT:

****

****

ESTIMATE: 239.90 29JAN25 07:27 SA: 24365
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 98.72

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: REP Right side licence plate bulb is burnt out
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24365 ALEXANDER DENIAL ADDED BY: 24365 ALEXANDER
,, LINE ASSOCIATED: ESTIMATE: 75.08

I will drop vehicle off but will need a shuttle over to 50th ave. Thanks

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS OF HAVING THE WHEELS REMOVED/SERVICED OR INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 170.58

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	2236.69
PARTS AMOUNT	1071.18
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	103.39
TOTAL CHARGES	3411.26
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	170.58
PLEASE PAY THIS AMOUNT	3581.84

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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LAD'S AUTO
Keeping Canadians on the road since 1985
AUTOPRO

Phone: 403-263-0225
3832 16th Street SE
Calgary, AB T2G 3R7
Email: service@ladsauto.com
NAPA AUTOPRO Store# 4822
GST# R102929668

Invoice

[redacted]

Plate AB[redacted]
Description White 2010 Chevrolet Suburban 1500 LS V8 5.3 5328CC 325CID VIN 3
VIN 1GNUKHE34AR235793
Odometer 324,766 In / 324,769 Out

Wor[redacted]
Service Advisor Priscilla Hill
Technician Josh Siemens

Invoice Date 10/25/2024 2:45 PM
Appointment 10/24/2024 8:00 AM
Promised 10/24/2024 5:00 PM

Concern

INSPECT AUTOMATIC TRANSMISSION FLUID (CUSTOMER REQUESTED)
Concern: Customer just bought this vehicle and would like the fluid inspected as he does not know when th last time it was done. Please test and advise.

Cause: Took vehicle for a read test to get to operating temperatures and the transmission shifted okay. Vehicle was then brought into the shop and transmission fluid level was checked. Fluid level was good, fluid does not smell burnt and is overall in good condition and at a good level.

Correction: N/A

Inspection

Digital Inspection Result(s)
Inspection results from SmartFlow Digital Vehicle Inspections
-- Added by SmartFlow on 10/25/2024 --
COMPLIMENTARY INSPECTION, rev. 1 — $0.00 G
https://avlink.io/l/41fFAAj
Technician: Josh Siemens / Service Advisor: Priscilla Hill

Sub $0.00

Service

DIFFERENTIAL PINION SEAL, REPLACE (LEAKING)
Remove and Replace components as required to access and install materials, and/or perform needed service, adjustments as required. Additional fluids may be required to complete this service. Retest and verify repair as required. Perform final road test where applicable.

Labor			$207.57 G
Technician: Josh Siemens / Service Advisor: Priscilla Hill			
20880 - Differential Pinion Seal - Rear Axle	1 Unit	$97.76 / Unit	$97.76 G
Technician: Josh Siemens / Service Advisor: Priscilla Hill			
M0342 - MTS - GEAR OIL, 75W140 (Per Litre)	3 Litre	$28.51 / Litre	$85.53 G
Technician: Josh Siemens / Service Advisor: Priscilla Hill			
		Sub	**$390.86**

LADS AUTO - SEASONAL WHEEL CHANGEOVER (ON RIMS)
Includes removal of wheels installation of seasonal wheels. Includes complimentary Brake and Shock Visual Inspection. Does not include removal of drum type brakes or disc brake pads for inspection. Includes lines 81-84 and lines 94-106 of section "D" of VVIR. Please note that certain lines may not be completed due to difficulty of access such as dual rear wheels, etc.
Season Changeover (On Rims) — $48.00 G

Technician: Josh Siemens / Service Advisor: Priscilla Hill			
Service - Wheel Balancing			$72.00 G
Technician: Josh Siemens / Service Advisor: Priscilla Hill			
PLC - Wheel Weight Kit	1 Unit	$4.25 / Unit	$4.25 G
Technician: Josh Siemens / Service Advisor: Priscilla Hill			
		Sub	**$124.25**

RE-TORQUE WHEELS - 140 FT/LBS
Re-torque wheels as necessary.

Total Parts		$187.54
Total Labor		$327.57
Total Before Taxes & Miscellaneous Charges		$515.11
(SE) Materials and Consumables / Hazardous Waste Disposal Fee		$51.50 G
(G) Canadian Goods and Services Tax (GST)	5 %	$28.33
Grand Total		**$594.94**

[redacted]

BAYiQ Card XXXXXXXXXXX3983 used on this invoice.

Warranty: New parts - 2 year/40,000 from invoice date incl. 2 year on labour. Some exclusions apply. **No warranty provided on the following items:** Client supplied parts, Commercial vehicles, Transmission & transaxles, Gaskets & SealsDrive axle / Differential assemblies, Autobody, paint, & molding repairs - please see attached NAPA/Autopro "Peace of Mind Warranty" folder for complete details **or call 1-866-GET-NAPA.** Used parts - 30 day warranty, excluding labour. Warranties are non-transferrable. Warranty work cannot exceed the original cost of repair. No warranty on owner provided parts. Original invoice must be presented for warranty approval at our shop. We have the right to refuse warranty due to abuse or neglect. I have understood and authorized the above repairs performed. By signing this, I acknowledge my indebtedness of the invoice amount and agree to pay in its entirety.

NAPA AUTOPRO Store# 4822 W-0207-00

Signature X_____ Date _____ Time_____

MR. LUBE #16

PRAIRIE LUBE LTD O/A MR. LUBE
5808 MACLEOD TRAIL S
CALGARY, AB T2H 0L3
(403) 216-6970
www.mrlube.com

Date	20-Aug-2024 7:09 PM
Invoice #	1633662
Transaction #	24082001633662
License Plate	[redacted]

Customer Information

[redacted]

Fleets

CLUB N UNSUBSCRIBED

Vehicle Information

KILOMETERS 320967
2010 Chevrolet Suburban 1500 LS
8Cyl 5.3L 325 MFI OHV FLEX LC9 Vortec (3)
VIN 1GNUKHE34AR235793

Service History

DATE	KILOMETERS	SERVICES
20-Aug-2024	320967	OC3 WW
15-Jan-2024	311793	OC3 WW AF

X

I have agreed to the information contained on this invoice.

Messages

We're proud to be 100% locally owned and operated!
How did we do today? Let us know! https://www.tellmrlube.com

Recommend next service on 18-Nov-2024 or 325967 km.

Employees

UPPER	LOWER	MOD
JER	KRISH	

Service Comments

REC. COOLANT SERVICE
REC. DRIVELINE SERVICE
REC. FUEL SYSTEM SERVICE
REC. POWER STEERING SERVICE
REC. TRANSMISSION SERVICE
POSSIBLE LEAK: ENGINE
POSSIBLE LEAK: DIFFERENTIAL

Description	QTY	Price
STANDARD PACKAGE	1.00	77.99
SHOP SUPPLIES	1.00	7.99
COURTESY CHECK	1.00	0.00
OIL FILTER PH48	1.00	0.00
MOBIL SPECIAL 5W30 BLK	5.70	0.00
NO TIRE CHK PER CUSTOMER	1.00	0.00
NO REAR TIRE CHK P/CUST.	1.00	0.00
FACTORY SEALED VEHICLE	1.00	0.00
FREE WASHER FLUID TOP-UP	1.00	0.00
SUMMER WASHER FLUID BULK	4.00	0.00
BATTERY TEST PASSED	1.00	0.00
SUBTOTAL		$85.98
	AMA	-7.80
SALE		$78.18
TAXABLE	78.18	
GST 131404386RT		3.91
TOTAL		**$82.09**
Visa 7292 AUTH: 020060		82.09

Warranty Approved Service

At Mr. Lube, oil changes are warranty-approved and Mr. Lube precisely follows the service intervals and product specifications your vehicle's manufacturer recommends for the exact make, model and year of your car.

Complete our survey and receive a chance to WIN!

- Win a FREE oil change weekly
- Receive 10 chances to win $1,000 daily*
- You could instantly win other great prizes valued at $1,500 weekly*

We value your feedback.

Rate us at **www.tellmrlube.com**, or call **1-866-681-4932** and you could win a free oil change weekly!

PLUS receive a chance to win daily cash and other great prizes by visiting **tellmrlube.com** or calling **1-866-681-4932**

Survey Code:
16P48W6DYQ

Enter this code at tellmrlube.com

*Check inmoment.com for contest details. ® Reg. TM/MD of ML Royalties Limited Partnership, used under license.

MR. LUBE®

Service Review

Mr. Lube
6808 MacLeod Trail SW
Calgary, AB T2H 0L3
[redacted]

[redacted]

Date: Aug 20, 2024

VEHICLE ID [redacted]
2010 Chevrolet Suburban 1500 8Cyl 5.3L
325 MFI OHV FLEX LC9 Vortec (3)
VIN 1GNUKHE34AR235793

RECENT SERVICE HISTORY

DATE	MILEAGE	SERVICE CODES
01/15/24	311793	AF OC3 WW

LEGEND

AF	Air Filter
OC3	Standard Package

RECOMMENDATIONS FOR MILEAGE 320967

SERVICES/PARTS	RECOMMENDED SERVICE INTERVAL	KILOMETERS/ MONTHS SINCE LAST SERVICE*	STATUS*	PRICE
Air Filter Service	Service every 80,000 KM. Maintenance I. Inspect air filter element per indicator light or interval. This is a maintenance 1 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change. If driving in dusty conditions.	9174 7 mos	OK	Check Stock
Cabin Air Filter Service	No OEM Service Recommendation.	320967 175 mos		Check Stock
Fuel System Service	Mr. Lube Recommendation. Service every 12 months or 24,000 KM. Improves fuel economy. Reduces emissions. Restores lost engine power.	320967 175 mos	Due Now (kilometers)	$129.99
Automatic Transmission Service	Service every 80,000 KM. Vehicles mainly driven in heavy city traffic in hot weather, in hilly or mountainous terrain, when frequently towing a trailer, or used for taxi, police, or delivery service. Maintenance II. Inspect fluid level automatic transmission/ transaxle per indicator light or interval. This is a maintenance 2 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change.	320967 175 mos	Due Now (kilometers)	from $299.99
Manual Transmission Service	No OEM Service Recommendation.	320967 175 mos		from $129.99

Vehicle manufacturers commonly describe SEVERE SERVICE driving conditions to include any of the following.
Refer to your owner's manual for a definition specific to your vehicle.

- ☐ Stop-and-Go driving
- ☐ Frequent trips less than 5 miles
- ☐ Idling for extended periods
- ☐ Driving in extreme heat or cold
- ☐ Pulling trailers of heavy loads
- ☐ Driving in dust or sand

MR. LUBE

Service Review

Mr. Lube
6808 MacLeod Trail SW
Calgary, AB T2H 0L3
(403) 216-6970

SERVICES/PARTS	RECOMMENDED SERVICE INTERVAL	KILOMETERS/ MONTHS SINCE LAST SERVICE*	STATUS*	PRICE
Coolant Service	Service every 60 months or 240,000 KM. Maintenance I. Inspect fluid level cooling system per indicator light or interval. Reset the maintenance reminder light. Maintenance II. Inspect cooling system hoses per indicator light or interval. This is a maintenance 2 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change. Replace if necessary. Maintenance II. Inspect fluid level cooling system per indicator light or interval. Reset the maintenance reminder light.	320967 175 mos	Due Now (kilometers)	from $199.99
Rear Differential Service	No OEM Service Recommendation.	320967 175 mos		from $129.99
Front Differential Service	Service Maintenance free item.	320967 175 mos		from $129.99
Transfer Case Service	Service every 80,000 KM. Check to be sure vent hose is unobstructed clear, and free of debris. Vehicles mainly driven when frequently towing a trailer, or used for taxi, police, or delivery service. Service every 40,000 KM. Check to be sure vent hose is unobstructed clear, and free of debris. Vehicles mainly driven off-road in four wheel drive, or used for heavy vehicle towing. Vehicles used for farming, mining, forestry, Department of natural resources (DNR) and snow plowing occupation meet this definition. Maintenance II. Inspect fluid level transfer case per indicator light or interval. This is a maintenance 2 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change.	320967 175 mos	Due Now (kilometers)	from $129.99
Power Steering Service	Mr. Lube Recommendation. Service every 80,000 KM. Extend the life of your vehicle's power steering components. Improve steering efficiency and performance. Prevent future leaks and costly repairs down the road.	320967 175 mos	Due Now (kilometers)	from $129.99
PCV Service	No OEM Service Recommendation.	320967 175 mos		Check Stock

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- ☐ Frequent trips less than 5 miles
- ☐ Idling for extended periods
- ☐ Driving in extreme heat or cold
- ☐ Pulling trailers of heavy loads
- ☐ Driving in dust or sand

MR. LUBE®

Service Review

Mr. Lube
6808 MacLeod Trail SW
Calgary, AB T2H 0L3
(403) 216-6970

SERVICES/PARTS	RECOMMENDED SERVICE INTERVAL	KILOMETERS/ MONTHS SINCE LAST SERVICE*	STATUS*	PRICE
Tire Rotation&Balance Service	Maintenance I. Service per indicator light or interval. This is a maintenance 1 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change. Do not rotate staggered tires from front to back. If tires are asymmetric(directional), do not rotate side to side. Follow all OEM tire rotation recommendations and pattern. Maintenance II. Service per indicator light or interval. This is a maintenance 1 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change. Do not rotate staggered tires from front to back. If tires are asymmetric(directional), do not rotate side to side. Follow all OEM tire rotation recommendations and pattern. Maintenance I. Inspect wheels & tires per indicator light or interval. This is a maintenance 1 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change. Maintenance II. Inspect wheels & tires per indicator light or interval. This is a maintenance 2 service item. When the Change Engine Oil Soon message appears, service the vehicle within the next 600 miles. The engine oil and filter must be replaced at least once a year even if the message doesn't appear. Perform the maintenance 1 items during every oil change. Perform the maintenance 2 items at the next service or if it has been 10 months or more since the last message, or since the last service. If the engine oil life system is reset accidentally, service the vehicle within 3,000 miles since the last service. Reset the oil life system after every oil change.	320967 175 mos		Ask your advisor
Breather Service	No OEM Service Recommendation.	320967 175 mos		Check Stock
Fuel Filter Service	No OEM Service Recommendation.	320967 175 mos		Check Stock
Fan Belt Service	Inspect drive belt(s) every 240,000 km. Visually inspect belt for fraying, excessive cracks, or obvious damage. Replace belt if necessary.	320967 175 mos		

*KILOMETERS/MONTHS SINCE LAST SERVICE and STATUS are based on available service history information. Customer acceptance of recommendations should be based on vehicle's entire service history.

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- ☐ Frequent trips less than 5 miles
- ☐ Idling for extended periods
- ☐ Driving in extreme heat or cold
- ☐ Pulling trailers of heavy loads
- ☐ Driving in dust or sand

[redacted]

823308

INVOICE

PAGE 1

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT: 24365 HAILEY ALEXANDER

VIN	LICENSE	ODOMETER IN/ OUT	JOB#
1GNUKHE34AR235793	[redacted]	313738/313738	T5111

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 27FEB24		188.00	CASH	27FEB24

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:20 26FEB24	13:14 27FEB24	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A Stabilitrak service light has been coming. It typically comes on during the coldest days and after driving for a bit not on constantly, will turn on about 5 minutes after driving when cold- CHECK AND ADVISE			
9000 RELATED TO LINE B			
24316 CPD	0.00		0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:			0.00
313738			
**PCM INDICATION MALFUNCTION WITH DTC C0242?00			
Engine Control Module (ECM) Indicated TCS Malfunction**			
- RELATED TO OPERATION B -			
**********			
B CEL LIGHT COMING ON AND OFF, LOSS OF POWER - CHECK AND ADVISE			
9000D DIAGNOSE			
24316 CPD	198.00		198.00
PARTS: 0.00 LABOR: 198.00 OTHER: 0.00 TOTAL LINE B:			198.00
313738			
Inspected and verified SES light on with traction control light on and engine hesitation at cold start.			
Brought vehicle to shop and scanned for DTCs and found DTC?P2135 00 - Throttle Position (TP) Sensor?1-2 Correlation. Reviewed special coverage #11273B and found a possible internal throttle body failure.			
Rechecked engine misfire parameters and found no current engine misfire with no history misfire but noted that the CYL 1 spark plug has moisture going out front the spark plug hole.			
Inspected CYL 1 spark plug but is stuck for a possible tread damage, found loose but can't be removed for a possible spark plug tread damage.			
WILL QUOTE THROTTLE BODY REPLACEMENT AND SPARK PLUGS AS PER MILEAGE			
NOTE :			
- WILL ALSO QUOTE CYL 1 SPARK PLUG REMOVAL AND TREAD INSPECTION, IF FOUND CYL HEAD TREAD IS DAMAGED, HEAD REPLACEMENT MAY BE NECESSARY			
1.0 HR.			

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DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

[redacted]

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INVOICE

PAGE 2

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SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	313738/313738	T5111

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 27FEB24		188.00	CASH	27FEB24

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:20 26FEB24	13:14 27FEB24	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
C SHUTTLE SERVICE TWO WAYS			
CAUSE: .			
Z7911 SHUTTLE SERVICE TWO WAYS			
99 CPD		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:			0.00
**********			
D CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
CAUSE: CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
NORECALL CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
99 CPD		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:			0.00
**********			

****

ESTIMATE: 396.00 27FEB24 13:07 SA: 24365
CONTACT:

****

****

ESTIMATE: 451.04 26FEB24 16:20 SA: 24365
CONTACT:

****

****

ESTIMATE: 0.00 26FEB24 16:20 SA: 24365
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 27.52

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********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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$ _____

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THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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[redacted]

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INVOICE

PAGE 3

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
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CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24365 HAILEY ALEXANDER

			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
White	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793	[redacted]	313738/313738	T5111

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 27FEB24		188.00	CASH	27FEB24

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
16:20 26FEB24	13:14 27FEB24	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

,, DESCRIPTION: REP ENGINE DRIVE BELT REPLACEMENT (NOISY)
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24365 ALEXANDER DENIAL ADDED BY: 24365 ALEXANDER
,, LINE ASSOCIATED: ESTIMATE: 129.05

,, DESCRIPTION: VIS2000 MULTI-POINT VEHICLE HEALTH CHECK
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24365 ALEXANDER DENIAL ADDED BY: 24365 ALEXANDER
,, LINE ASSOCIATED: ESTIMATE: 89.95

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 11.28

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE 02/27/2024

DESCRIPTION	TOTALS
LABOUR AMOUNT	198.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	27.52
TOTAL CHARGES	225.52
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	11.28
PLEASE PAY THIS AMOUNT	236.80

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

MR. LUBE #106
PRAIRIE LUBE LTD O/A MR. LUBE
3807 BOW TRAIL SW
CALGARY, AB T3C 2E8
(403) 216-6983
www.mrlube.com

MR. LUBE

Date	15-Jan-2024 7:00 PM
Invoice #	10659326
Transaction #	24011510659326
License Plate	[redacted]

[redacted]

Fleets

Vehicle Information

KILOMETERS 311793
2010 CHEVROLET SUBURBAN 8cyl 5.3L FI 4WD
VIN 1GNUKHE34AR235793

Service History

DATE	KILOMETERS	SERVICES
15-Jan-2024	311793	OC3 WW AF

X

I have agreed to the information contained on this invoice.

Messages

We're proud to be 100% locally owned and operated!
How did we do today? Please leave us a google review by visiting http://g.page/mrlube106

Recommend next service on 14-Apr-2024 or 316793 km.

Employees

UPPER	LOWER	MOD
DARCY	JEREMY	

Service Comments

REC. POWER STEERING SERVICE
THANK YOU!

Description	QTY	Price
STANDARD PACKAGE	1.00	77.99
SHOP SUPPLIES	1.00	7.99
COURTESY CHECK	1.00	0.00
OIL FILTER PH48	1.00	0.00
MOBIL SPECIAL 5W30 BLK	5.70	0.00
TIRE PRESSURE IS ===>	35.00	0.00
TIRE PRESSURE REAR ==>	35.30	0.00
FACTORY SEALED VEHICLE	1.00	0.00
FREE WASHER FLUID TOP-UP	1.00	0.00
WINTER WASHER FLUID 4L	0.25	0.00
BATTERY TEST PASSED	1.00	0.00
AIR FILTER AF1518	1.00	34.99
SUBTOTAL		$120.97
	AMA	-11.30
SALE		$109.67
TAXABLE	109.67	
GST 131404386RT		5.48
TOTAL		**$115.15**
Visa 7292 AUTH: 015870		115.15

Warranty Approved Service

At Mr. Lube, oil changes are warranty-approved and Mr. Lube precisely follows the service intervals and product specifications your vehicle's manufacturer recommends for the exact make, model and year of your car.

Complete our survey and receive a chance to WIN!

- Win a FREE oil change weekly
- Receive 10 chances to win $1,000 daily*
- You could instantly win other great prizes valued at $1,500 weekly*

We value your feedback.

Rate us at **www.tellmrlube.com**, or call **1-866-681-4932** and you could win a free oil change weekly!

PLUS receive a chance to win daily cash and other great prizes by visiting **tellmrlube.com** or calling **1-866-681-4932**

Survey Code:
16JXK09K46

Enter this code at tellmrlube.com

*Check Inmoment.com for contest details. ® Reg. TM/MD of ML Royalties Limited Partnership, used under license.

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www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24328 MARLEAU SCHOCK

		VIN	LICENSE	ODOMETER IN/ OUT	JOB#
10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		306018/306029	T2723

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 09AUG23		159.00	CASH	11AUG23

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A TRAILER BRAKE CONTROL MODULE FLASHES ON AND OFF EVEN WHEN TOWING - PLEASE CHECK N ADVISE			
CAUSE: (VIS) ELECTRICAL DIAGNOSIS (PER HOUR)			
9000D DIAGNOSE			
24285 CPD	179.00		179.00
PARTS: 0.00 LABOR: 179.00 OTHER: 0.00 TOTAL LINE A:			179.00
TEST DROVE VEHICLE AND CONFIRMED CUSTOMER CONCERN OF TRAILER BRAKE CONTROLLER INTERMITTENTLY TURNING OFF AND ON, BROUGHT VEHICLE INTO SHOP AND CHECKED SCHEMATICS AND OWNERS MANUAL FOR THIS MODEL OF TRAILER BRAKE CONTROLLER. PLUGGED IN TRAILER BRAKE DOCTOR AND FOUND ALL LIGHTS AND OPERATION TO BE FUNCTIONAL. NEXT INSPECTED TRAILER BRAKE CONTROLLER, FOUND WIRES BUNCHED TOGETHER BEHIND DASH, INSPECTED WIRES FOR SIGNS OF DAMAGE, NOTED SIGNAL WIRE PINCHED AND HAD EXPOSED WIRES, USED ELECTRICAL TAPE ON WIRE TO PREVENT SHORTING FROM EXPOSED WIRES. FOUND OPERATION TO STILL BE INTERMITTENT, CHECKED ALL WIRES IN BUNCH TO ENSURE NO WIRE DAMAGE WAS PRESENT. NEXT TRACED POWER WIRE BACK TO FUSE BLOCK. FOUND POWER WIRE TO NOT BE PROPERLY SECURED AT FUSE BLOCK AS WELL EYE LIT WAS CORRODED. CUT OLD EYE LIT OFF AND INSTALLED NEW THEN RE CONNECTED TO FUSE BLOCK AND TIGHTENED INTO POSITION. TESTED OPERATION OF TRAILER BRAKE CONTROLLER AFTER REPAIR AND FOUND EVERYTHING FUNCTIONING PROPERLY AT THIS TIME. TESTED OPERATION USING TRAILER DOCTOR AFTER REPAIR AND FOUND EVERYTHING FUNCTIONING PROPERLY AT THIS TIME. (CP 1HR)			
**********			
B PLEASE MOVE TRAILER BRAKE CONTROL TO RIGHT SIDE OF STEERING WHEEL ON LOWER DASH			
9000D RELOCATED BRAKE CONTROLLER			
24285 CPD	53.70		53.70
PARTS: 0.00 LABOR: 53.70 OTHER: 0.00 TOTAL LINE B:			53.70
AFTER DIAGNOSING AND REPAIRING TRAILER BRAKE CONCERN, REMOVED TRAILER BRAKE CONTROLLER FROM BRACKET THEN REMOVED BRACKET FROM LEFT SIDE OF KNEE BOLSTER. DRILLED NEW HOLE ON RIGHT SIDE OF KNEE BOLSTER THEN INSTALLED NEW CLIP, FASTENED TRAILER BRAKE CONTROLLER BRACKET TO RIGHT SIDE OF KNEE BOLSTER THEN RE ROUTED AND SECURED HARNESS TO			

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

CUSTOMER INVOICE COPY

[redacted]

807755

INVOICE

SHAW GMC CHEVROLET BUICK

SHAW GMC CHEVROLET BUICK LIMITED PARTNERSHIP
4620 BLACKFOOT TRAIL S.E.
CALGARY, ALBERTA T2G 4G2
PHONE:(403) 243-4200 · FAX: (403) 243-3578
www.shawgmc.com · E-mail appointments@shawgmc.com
MEDIUM DUTY (403) 287-5996

SERVICE CONSULTANT:24328 MARLEAU SCHOCK

		VIN	LICENSE	ODOMETER IN/ OUT	JOB#
10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		306018/306029	T2723

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.		M.O.P.	PRINTED
20MAY10 IS			16:30 09AUG23		159.00	CASH	11AUG23

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
UNDERSIDE OF DASH. INSTALLED TRAILER BRAKE CONTROLLER THEN PLUGGED IN AND CONFIRMED PROPER OPERATION. (CP 0.3)			
**********			
C BRAKE INSPECTION			
CAUSE: BRAKE INSPECTION			
VIS1100 BRAKE INSPECTION			
24285 CGWT		69.95	69.95
PARTS: 0.00 LABOR: 69.95 OTHER: 0.00 TOTAL LINE C:			69.95
PERFORMED BRAKE INSPECTION, RAISED VEHICLE ON HOIST AND CHECKED FRONT SUSPENSION, NOTED EXCESSIVE PLAY FROM PASSENGER FRONT WHEEL BEARING, NOTED PLAY FROM PASSENGER SIDE LOWER BALL JOINT AND MINOR PLAY FROM DRIVERS SIDE UPPER BALL JOINT, QUOTES HAVE BEEN MADE FOR THE CONCERNS LISTED ABOVE. NEXT REMOVED WHEELS AND INSPECTED BRAKES, FRONT PADS 8MM REAR PADS 9MM NO OBVIOUS ISSUES NOTED WITH BRAKES. RE-INSTALLED WHEELS THEN LOWERED VEHICLE AND HAND TORQUED LUGS TO 140 FT-LBS. INFLATED TIRES TO 35 PSI.			
**********			
D CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
CAUSE: CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
BRECALL CHECKED FOR OPEN RECALLS - NONE AT THIS TIME			
99 CPD		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:			0.00
**********			
E** PASSENGER FRONT WHEEL BEARING/HUB REPLACEMENT - EXCESSIVE PLAY			
9000 PASSENGER FRONT WHEEL BEARING/HUB REPLACEMENT			
24285 CPD		89.50	89.50
1 84856654 HUB	497.06	497.06	497.06
1 11609826 NUT	9.88	9.88	9.88
PARTS: 506.94 LABOR: 89.50 OTHER: 0.00 TOTAL LINE E:			596.44
306023 REPLACED WHEEL HUB WHILE STEERING KNUCKLE WAS REMOVED DURING BALL JOINT REPLACEMENT. REMOVED REAR BOLTS THEN CLEANED HUB BORE, INSTALLED NEW WHEEL HUB WITH BACKING PLATE. TORQUED REAR BOLTS TO SPEC.			

DIRECT SERVICE LINE (403) 243-4220/FAX (403) 243-3718

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF

$ _____

BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

THE CUSTOMER CONSENTS TO PROVIDING PERSONAL INFORMATION FOR THE PURPOSES OF CREDIT, WARRANTY, REPAIRS, SERVICE REMINDERS, PROMOTIONAL MATERIALS AND FOR CUSTOMER SERVICE AND FOLLOW UP.

AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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			VIN	LICENSE	ODOMETER IN/ OUT	JOB#
	10	CHEVROLET SUBURBAN	1GNUKHE34AR235793		306018/306029	T2723

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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS			LIST	NET	TOTAL
CONFIRMED ABS SENSOR PLUGGED BACK IN AFTER REINSTALLING STEERING KNUCKLE. TEST DROVE AFTER SERVICE EVERYTHING FUNCTIONING PROPERLY AT THIS TIME. (CP 0.5)					
**********					
F** PASSENGER SIDE LOWER BALL JOINT REPLACEMENT - BALL JOINT HAS PLAY					
9000 PASSENGER SIDE LOWER BALL JOINT REPLACEMENT					
24285 CPD				393.80	393.80
1 19256481 STUD KIT			131.15	131.15	131.15
PARTS: 131.15 LABOR: 393.80 OTHER: 0.00			TOTAL LINE F:		524.95
COMPLETED LOWER BALL JOINT REPLACEMENT ON PASSENGER SIDE, REMOVED BRAKE CALIPER THEN REMOVED UPPER BALL JOINT NUT, LOWER BALL JOINT NUT, TIE ROD NUT AND AXLE NUT. REMOVED STEERING KNUCKLE THEN REMOVED LOWER BALL JOINT CLEANED BORE THEN INSTALLED NEW LOWER BALL JOINT. REPLACED WHEEL HUB ASSEMBLY WHILE KNUCKLE WAS REMOVED. NEXT INSTALLED KNUCKLE, INSTALLED TIE ROD NUT, LOWER BALL JOINT NUT UPPER BALL JOINT NUT AND AXLE NUT. ALL TORQUED TO SPEC. INSTALLED CALIPER BRACKET BACK TO VEHICLE USING THREAD LOCKER AS PER SI. TEST DROVE AFTER SERVICE, CONFIRMED EVERYTHING FUNCTIONING PROPERLY AT THIS TIME. (CP 2.2)					
**********					
G** DRIVERS FRONT UPPER CONTROL ARM REPLACEMENT - BALL JOINT HAS PLAY					
9000 DRIVERS FRONT UPPER CONTROL ARM REPLACEMENT					
24285 CPD				179.00	179.00
1 25812725 ARM			474.01	474.01	474.01
PARTS: 474.01 LABOR: 179.00 OTHER: 0.00			TOTAL LINE G:		653.01
COMPLETED REPLACEMENT OF DRIVERS SIDE UPPER CONTROL ARM AS PER SI. REMOVED UPPER BALL JOINT FROM KNUCKLE THEN REMOVED LOWER SHOCK BOLTS AND SWAY BAR LINK. NEXT REMOVED UPPER CONTROL ARM BOLTS, REMOVED CONTROL ARM THEN INSTALLED NEW CONTROL ARM. CLEANED BOLTS THEN INSTALLED INTO UPPER AND TORQUED TO SPEC. NEXT INSTALLED UPPER BALL JOINT STUD NUT AND TORQUED TO SPEC. NEXT INSTALLED LOWER SHOCK BOLTS AND SWAY BAR LINK. TORQUED FASTENERS TO SPEC. INSTALLED DRIVER SIDE WHEEL ONTO VEHICLE THEN TORQUED LUGS TO 140 FT-LBS (CP 1HR)					
**********					
H** 4 Wheel Alignment - REQURIES WITH CONTROL ARM/BALL JOINT					

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
REPLACEMENT			
VIS1050 4 Wheel Alignment - REQURIES WITH CONTROL ARM/BALL JOINT REPLACEMENT			
24290 CGWT		149.95	149.95

PARTS: 0.00 LABOR: 149.95 OTHER: 0.00 TOTAL LINE H: 149.95

306029
FOUR WHEEL ALIGNMENT, CORRECTED TIRE PRESSURES, INSPECTED FRONT END, SET UP ALIGNMENT RACK AND INPUT VEHICLE SPECS, PERFORMED CASTER SWEEP.***OUT OF SPEC*** ADJUSTED FRONT CAMBER AND CASTER (BOLTS TORQUE TO 140 FT/LBS, MARKED WITH PAINT PEN) ADJUSTED FRONT TOE
ANGLES BEFORE:
FRONT -
CAMBER
L/0.6 R/0.4
CASTER
L/3.1 R/**1.8**
TOE - TOTAL -
L/**0.55** R/**0.28**
REAR -
CAMBER
L/-0.4 R/-0.5
TOE - TOTAL -
L/0.07 R/0.10
ANGLES AFTER:
FRONT -
CAMBER
L/0.2 R/0.0
CASTER
L/3.4 R/3.4
TOE - TOTAL -
L/0.03 R/0.04
REAR -
CAMBER
L/-0.4 R/-0.5

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

1-1/2% PER MONTH (18% PER ANNUM) CHARGED ON OVERDUE ACCOUNTS.

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SERVICE CONSULTANT:24328 MARLEAU SCHOCK

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20MAY10 IS			16:30 09AUG23		159.00	CASH	11AUG23

R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL
TOE - TOTAL -						
L/0.04 R/0.12						
TEST DROVE VEHICLE AND VERIFIED STEERING WHEEL POSITION, UPDATED						
KMS ARE 306029. LEFT COPY OF REPORT IN VEHICLE FOR CUSTOMER. PRINTED						
ANOTHER COPY FOR FILE						
**********						
I** PASSENGER FRONT INNER TIE ROD - HAS PLAY						
9000 PASSENGER FRONT INNER TIE ROD						
24285 CPD					214.80	214.80
1 19178561 ROD KIT				116.41	116.41	116.41
PARTS: 116.41 LABOR: 214.80 OTHER: 0.00				TOTAL LINE I:		331.21
306022 BROUGHT VEHICLE INTO SHOP AND RAISED ON HOIST. REMOVED						
PASSENGER FRONT WHEEL THEN REMOVED OUTER TIE ROD END, REMOVED INNER TIE						
ROD END THEN INSTALLED NEW INNER TIE ROD END WITH RED LOCKTITE TORQUED						
TO 74 FT-LBS. INSTALLED NEW CLAMPS FOR INNER TIE ROD BOOT. INSTALLED						
OUTER TIE ROD END THEN TIGHTENED LOCKING NUT. TORQUED OUTER TIE ROD						
BALL STUD NUT TO 44 FT-LBS. INSTALLED WHEEL ONTO VEHICLE THEN LOWERED						
AND HAND TORQUED LUGS TO 140 FT-LBS. (CP 1.2)						
**********						
J** REPLAC EBOTH CAMBER BOLTS AND ADJUSTERS ON PASSENEGR FRONT UPPER						
CONTROL ARM AS ONE BOLT HEAD BROKEN						
9000 REPLAC EBOTH CAMBER BOLTS AND ADJUSTERS ON						
PASSENEGR FRONT UPPER CONTROL ARM						
24290 CPD					268.50	268.50
1 25812726 ARM				474.01	474.01	474.01
2 15654866 BOLT				14.78	14.78	29.56
4 15741217 CAM				11.91	11.91	47.64
2 11612278 NUT				9.31	9.31	18.62
PARTS: 569.83 LABOR: 268.50 OTHER: 0.00				TOTAL LINE J:		838.33
306029						
REPLACE PASSENGER UPPER CONTROL ARM AND CAMBER BOLTS WITH						
ADJUSTERS. REMOVED PASSENGER FRONT TIRE, REMOVED OLD BROKEN AND SEIZED						
CONTROL ARM BOLTS, REMOVED UPPER BALL JOINT NUT. REMOVED OLD CONTROL						
ARM. INSTALLED NEW CONTROL ARM WITH NEW CAMBER BOLTS AND ADJUSTERS,						

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE _____

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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PAGE 6

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

TORQUE CAMBER BOLTS TO 140 FT/LBS. TORQUE UPPER BALL JOINT NUT TO 37 FT/LBS, RE-INSTALLED PASSENGER FRONT TIRE AND TORQUE TIRE TO 140 FT/LBS . TOOK VEHICLE ON TEST DRIVE UPDATED KMS ARE 306029
TOTAL TIME - 1.5

****

****

ESTIMATE: 3,976.05 10AUG23 17:59 SA: 24328
CONTACT:

****

****

ESTIMATE: 2,958.72 10AUG23 13:21 SA: 24328
CONTACT:

****

****

ESTIMATE: 2,627.51 09AUG23 15:27 SA: 24328
CONTACT:

****

****

ESTIMATE: 487.44 09AUG23 07:14 SA: 24328
CONTACT:

****

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DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
SHOP SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE OR 3RD PARTY PAY	
G.S.T. #R850346404	
PLEASE PAY THIS AMOUNT	

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R.O. OPENED	INVOICE DATE	OPTIONS: DLR:82039
07:14 09AUG23	11:48 11AUG23	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL

****

ESTIMATE: 358.00 09AUG23 07:14 SA: 24328
CONTACT:

****

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER 74.61

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,, DESCRIPTION: VIS1103 4 Wheel Brake Caliper Maintenance - BASED ON KMS
,, REASON DENIED: DEC
,,PERSON CONTACTED: Greg Retzer
,, COMMENTS: None
,, RECOMMENDED BY: 24328 SCHOCK DENIAL ADDED BY: 24328 SCHOCK
,, LINE ASSOCIATED: A ESTIMATE: 179.05

"WE RECOMMEND A RETORQUE CHECK WITHIN 150KMS
OF HAVING THE WHEELS REMOVED/SERVICED OR
INSTALL ON VEHICLE TO ENSURE YOUR SAFETY"

CUSTOMER COPY

R850346404 173.57

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AUTHORIZED CUSTOMER SIGNATURE: X _____ DATE 08/11/2023

DESCRIPTION	TOTALS
LABOUR AMOUNT	1598.20
PARTS AMOUNT	1798.34
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP SUPPLIES	74.61
TOTAL CHARGES	3471.15
LESS INSURANCE OR 3RD PARTY PAY	0.00
G.S.T. #R850346404	173.57
PLEASE PAY THIS AMOUNT	3644.72

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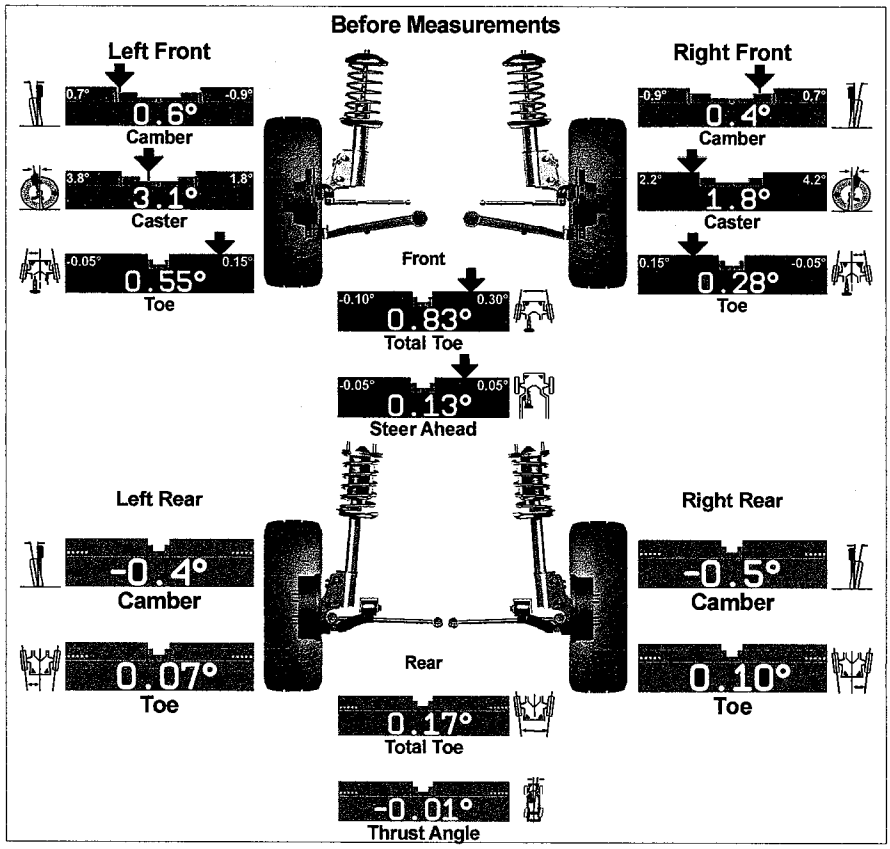
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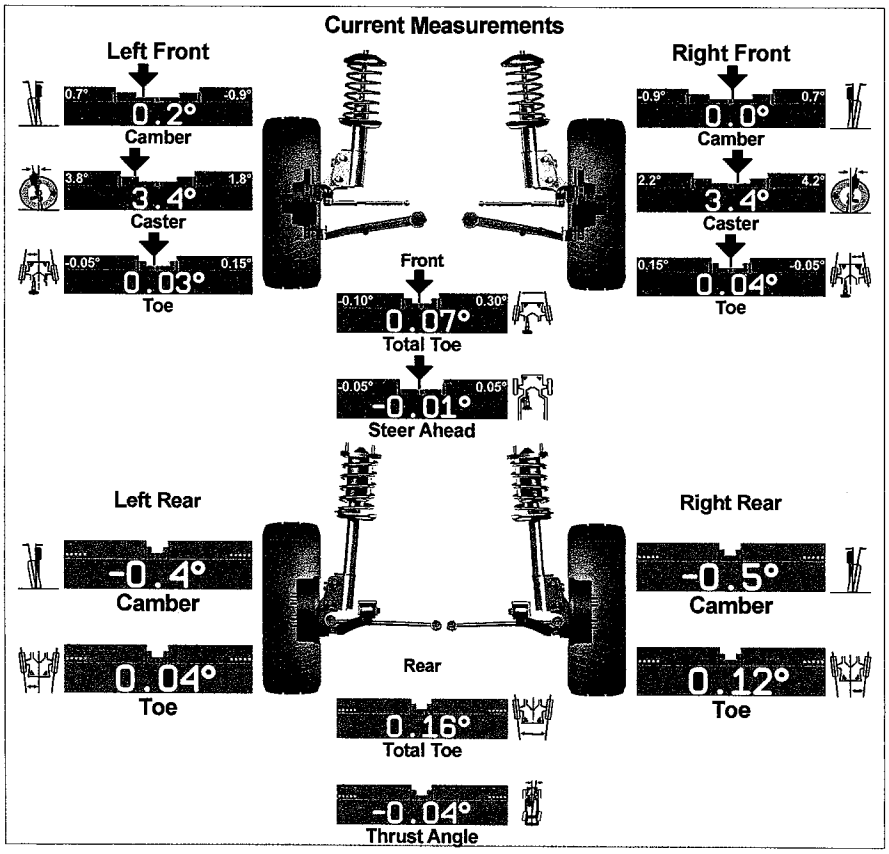
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4620 Blackfoot Trail S.E.
Calgary Alberta T2G 4G2
Phone # 403-243-4200

Chevrolet : Suburban : 4X4 : 2010 : 1500 with 17" Wheel (Goodyear Tire - R4Y)
ExpressAlign Total Alignment





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Invoice

[redacted]

Plate AB [redacted]
Description White 2010 Chevrolet Suburban 1500 LS V8 5.3 5328CC 325CID VIN 3
VIN 1GNUKHE34AR235793
Odometer 303,299

Invoice # 69372
Work Order # 132233
Service Advisor Brittney Dansereau
Technician Josh Siemens

Invoice Date 5/29/2023 2:15 PM
Appointment 5/24/2023 8:00 AM
Promised 5/29/2023 5:00 PM

Service

LADS AUTO - INSTALL & BALANCE 4 TIRES ** TOYO OPEN COUNTRY H/T II **
Includes installation of tires onto rims, cleaning of rims, installation of new valve stem and computer balance tires. Includes complimentary Brake and Shock Visual Inspection. Does not include removal of drum type brakes or disc brake pads for inspection. Includes lines 81-84 and lines 94-106 of section "D" of VVIR. Please note that certain lines may not be completed due to difficulty of access such as dual rear wheels, etc.

Service - Removal, Dismount, Balance & Installation Technician: Josh Siemens / Service Advisor: Brittney Dansereau			$156.00 G
Reprogram Tire Pressure Monitoring System (If Required) Technician: Josh Siemens / Service Advisor: Brittney Dansereau			$34.95 G
364440 - TIRE, 265/70R17 TOYO OPEN COUNTRY H/T II*** Technician: Josh Siemens / Service Advisor: Brittney Dansereau	4 Unit	$284.29 / Unit	$1,137.16 GT
PLC - Wheel Weight Kit Technician: Josh Siemens / Service Advisor: Brittney Dansereau	1 Unit	$4.25 / Unit	$4.25 G
		Discount	**($34.95)**
		Sub	**$1,297.41**

Total Parts		$1,141.41
Total Labor		$156.00
Total Before Taxes & Miscellaneous Charges		$1,297.41
(SE) Materials and Consumables / Hazardous Waste Disposal Fee		$56.09 G
(T) Tire Disposal Charge	$4.00 Each	$16.00 G
(G) Canadian Goods and Services Tax (GST)	5 %	$68.48
Grand Total		**$1,437.98**

Total discounts applied is $34.95

Retzer, Greg and Joann paid $1,437.98 by Master Card

BAYiQ Card XXXXXXXXXXX3983 used on this invoice.

Warranty: New parts - 2 year/40,000 from invoice date incl. 2 year on labour. Some exclusions apply. **No warranty provided on the following items:** Client supplied parts, Commercial vehicles, Transmission & transaxles, Gaskets & SealsDrive axle / Differential assemblies, Autobody, paint, & molding repairs - please see attached NAPA/Autopro "Peace of Mind Warranty" folder for complete details **or call 1-866-GET-NAPA.** Used parts - 30 day warranty, excluding labour. Warranties are non-transferrable. Warranty work cannot exceed the original cost of repair. No warranty on owner provided parts. Original invoice must be presented for warranty

Alberta Motor Vehicle Industry Council BBB ACCREDITED BUSINESS CIA ASSOCIATION

GST# R102929668

WWW.LADSAUTO.COM 3832-16 Street SE Calgary, AB T2G 3R7 Ph: (403) 263-0225 Fax: (403) 237-0321

approval at our shop. We have the right to refuse warranty due to abuse or neglect. I have understood and authorized the above repairs performed. By signing this, I acknowledge my indebtedness of the invoice amount and agree to pay in its entirety.

NAPA AUTOPRO Store# 4822 W-0207-00

Signature X_____ Date _____

NAPA AUTOPRO

Alberta Motor Vehicle Industry Council
BBB Accredited Business
CIA Association

GST# R102929668

LAD'S AUTO
Keeping Canadians on the road since 1985
NAPA AUTOPRO

Phone: 403-263-0225
3832 16th Street SE
Calgary, AB T2G 3R7
Email: service@ladsauto.com
NAPA AUTOPRO Store# 4822
GST# R102929668

Invoice

[redacted]

Invoice # 69251
Work Order # 132074
Service Advisor Shannon Reid
Technician James Vanderkuip

Plate AB[redacted]
Description White 2010 Chevrolet Suburban 1500 LS V8 5.3 5328CC 325CID VIN 3
VIN 1GNUKHE34AR235793
Odometer 302,090

Invoice Date 5/12/2023 11:22 AM
Appointment 5/10/2023 7:30 AM
Promised 5/10/2023 5:00 PM

Concern

TRAILER BRAKE CONTROL POWER IS INTERMITTENT OFF AND ON * UNDER THE DASH *****
Concern: Client reports the vehicles trailer brake control power is intermittent off and on. Please test and advise.

Cause: Brought vehicle into the shop. Verified trans/brake unit light is flickering. It is an aftermarket unit and not factory. Checked the wiring at the trailer plug and unit itself. Tested all outputs from trailer controller brake and vehicle and found multiple power issues, signal seems to be intermittent from trailer brake controller.

Correction: Recommended to take vehicle to Shaw where the trailer brake control unit was installed.

Diagnosis — $63.87 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid

Sub $63.87

DIAGNOSE AND CONFIRM THE REAR BRAKES NEED REPLACING (BRAKES AT 2MM NEED TO BE REPLACED)
Concern: Client would like it confirmed that the brakes are in need of a replacement. Please test and advise.

Cause: Brought vehicle into the shop. Raised vehicle on hoist and removed all wheels. Verified clients concern that the rear brakes need replacing.

Correction: Vehicle will require rear brakes to be replaced.
Labor — $63.87 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid

Discount ($63.87)
Sub $0.00

Inspection

Digital Inspection Result(s)
Inspection results from SmartFlow Digital Vehicle Inspections
-- Added by SmartFlow on 5/10/2023 --
COMPLIMENTARY INSPECTION, rev. 1 — $0.00 G
https://motorist.autovitals.com/l/W2xnkr
Technician: James Vanderkuip / Service Advisor: Shannon Reid

Sub $0.00

Service

NAPA AUTOPRO SPRING - SUMMER SERVICE PACKAGE - CASTROL 5W30 GTX OIL
SPRING SERVICE INCLUDES:
Lube, Oil & Filter (Replace filter with NAPA Gold filter and conventional oil - ***SEE NOTES***
Test air conditioning system output
Rotate tires or Changeover from Winters (if req'd) **Premounted on rims only, does not include balancing**
Inspect front steering, shocks and struts
Visual exhaust inspection
Test wiper blades and washer operation
Visual brake inspection
Test coolant inspect all fluid levels
Inspect lighting and instrumentation
We will recommend your manufacturer's required maintenance

NOTESMost vehicles, diesel, 3/4 ton and up extra. Includes up to 5 litres of 5W30 conventional engine oil. 10W30 and 5W20 is additional. Taxes, environmental charges and shop supplies (as required) are additional. Ask your service advisor for any details or clarification to this service package.

Service			$109.00 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
00011-00 - CAS - ENGINE OIL, 5W30 Castrol GTX	5.7 Unit	$6.50 / Unit	$37.05 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
7060MP - NGF - OIL FILTER	1 Unit	$19.12 / Unit	$19.12 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
WW001 - WINDSHIELD WASHER ANTIFREEZE, Per Litre	4 Unit	$1.67 / Unit	$6.68 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
		Discount	**($46.93)**
		Sub	**$124.92**

Your Next Appointment Has Been Booked!
Next Appointment: 310090 or 08/09/23

A sticker has been placed in your windshield indicating your next appointment date, day of the week, and time. We will contact you for this appointment two weeks before the scheduled time. If we need to change this date we can be very flexible to your schedule. If you have any questions please call us at (403) 263-0225.

DISC BRAKE PADS & ROTORS (REAR), REPLACE
Remove and Replace components as required to access and install materials, and/or perform needed service, adjustments as required. Additional fluids may be required to complete this service. Retest and verify repair as required. Perform final road test where applicable.

Remove & Replace Brake Pads & Rotors - Rear			$191.60 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
AD-8312 - NAPA Adaptive One Truck and SUV Rear Brake Pads Ceramic	1 Unit	$196.89 / Unit	$196.89 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
748-880422 - NAPA Premium Rear Brake Rotor	2 Unit	$169.46 / Unit	$338.92 G
Technician: James Vanderkuip / Service Advisor: Shannon Reid			
		Sub	**$727.41**

RE-TORQUE WHEELS - 140 FT/LBS
Re-torque wheels as necessary.

Total Parts		$598.66
Total Labor		$317.54
Total Before Taxes & Miscellaneous Charges		$916.20
(SE) Materials and Consumables / Hazardous Waste Disposal Fee		$62.42 G
(G) Canadian Goods and Services Tax (GST)	5 %	$48.94
Grand Total		**$1,027.56**

Total discounts applied is $110.80

Retzer, Greg and Joann paid $1,027.56 by Visa

BAYiQ Card XXXXXXXXXXX3983 used on this invoice.

Warranty: New parts - 2 year/40,000 from invoice date incl. 2 year on labour. Some exclusions apply. **No warranty provided on the**

following items: Client supplied parts, Commercial vehicles, Transmission & transaxles, Gaskets & SealsDrive axle / Differential assemblies, Autobody, paint, & molding repairs - please see attached NAPA/Autopro "Peace of Mind Warranty" folder for complete details **or call 1-866-GET-NAPA.** Used parts - 30 day warranty, excluding labour. Warranties are non-transferrable. Warranty work cannot exceed the original cost of repair. No warranty on owner provided parts. Original invoice must be presented for warranty approval at our shop. We have the right to refuse warranty due to abuse or neglect. I have understood and authorized the above repairs performed. By signing this, I acknowledge my indebtedness of the invoice amount and agree to pay in its entirety.

NAPA AUTOPRO Store# 4822 W-0207-00

Signature X_____ Date _____ Time_____