

STRAIGHTLINE KIA

Vehicle Operation History Report

08/06/2026

2015 KIA SORENTO SORENTO SX/SX LIMi - 5XYKWD A76FG578326

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SO	OP Code	Date In / Out	MileOut	C	Status
85112	SM1	07/31/2026	124811	128.87	Original
	<u>Description</u>	KIA SERVICE 1 WITH VEHICLE HEALTH REPORT PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery, complete 44pt inspection. -See Attached Sheet			
	<u>Cause</u>	KIA SERVICE 1 WITH VEHICLE HEALTH REPORT PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery, complete 44pt inspection. -See Attached Sheet			
	<u>Correction</u>	Replaced engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery, complete 44pt inspection.			
85112	N055	07/31/2026	124811	0.00	Original
	<u>Description</u>	NO OUTSTANDING CAMPAIGNS OR RECALLS			
	<u>Cause</u>	NO OUTSTANDING CAMPAIGNS OR RECALLS			
	<u>Correction</u>	NO OUTSTANDING CAMPAIGNS OR RECALLS			
85112	MPI	07/31/2026	124811	0.00	Original
	<u>Description</u>	PERFORM COMPLIMENTARY MULTI POINT INSPECTION (44 point)			
	<u>Cause</u>	INSPECTION			
	<u>Correction</u>	NOTES: COMPLETED COMPLIMENTARY MULTI POINT INSPECTION			
85112	MF - KIA	07/31/2026	124811	0.00	Original
	<u>Description</u>	Kia - Vehicle Inspection/Walk Around Form			
	<u>Cause</u>				
	<u>Correction</u>				
73642	SM1	05/20/2025	114349	119.07	Original
	<u>Description</u>	KIA SERVICE 1 WITH VEHICLE HEALTH REPORT PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery, complete 44pt inspection. Starting @ \$129.95 +SS +TX depending on engine size.			
	<u>Cause</u>	SERVICE 1			
	<u>Correction</u>	PERFORMED OIL CHANGE RETURN AFTER 6000KMS ENGINE COVER CRACKED PRIOR TO SERVICE			
73642	TSS	05/20/2025	114349	59.95	Original
	<u>Description</u>	PERFORM SEASONAL TIRE SWAP ON RIMS- WINTER TO SUMMER TIRES \$59.95			
	<u>Cause</u>	SEASONAL TIRE SWAP			
	<u>Correction</u>	SWAPPED WINTERS TO SUMMERS INFLATED AND TORQUED TO SPEC. RECOMMEND NEW WINTERS NEXT SEASON TIRES ARE FROM 2013 AND ARE BEGINNING TO WEATHER CRACK AND THEY ARE AT 3-4MM SUMMERS NEXT SEASON NO WEATHER CRACKS BUT THEY ARE FROM 2013 AND ARE AT 5MM BRAKES ARE AT 4MM CUSTOMER HAD ONE WHEEL COVER MISSING PRIOR TO SERVICE ON THE WINTER TIRES. USED SHOPS MASTER SPINE LUG NUT KEY AND PUT CUSTOMER REGULATOR LUG NUT KEY AND NUTS BACK IN VEHICLE ALONG WITH WHEEL HUB COVERS AND SCREWS AND HIB CENTRIC RINGS			
73642	MPI	05/20/2025	114349	0.00	Original
	<u>Description</u>	PERFORM MULTI POINT INSPECTION (44 point)			
	<u>Cause</u>	INSPECTION			
	<u>Correction</u>	NOTES: SUMMER TIRES ARE FROM 2013 RECOMMEND 4 NEW TIRES NEXT SEASON ALL AT 5MM			

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<u>SO</u>	<u>OP Code</u>	<u>Date In / Out</u>	<u>MileOut</u>	<u>C</u>	<u>Status</u>
73642	MF - KIA <u>Description</u> <u>Cause</u> <u>Correction</u>	05/20/2025	114349	0.00	Original
		Kia - Vehicle Inspection/Walk Around Form			
73642	N055 <u>Description</u> <u>Cause</u> <u>Correction</u>	05/20/2025	114349	0.00	Original
		NO OUTSTANDING CAMPAIGNS OR RECALLS			
		..			
		..			
73642	DECLINED <u>Description</u> <u>Cause</u> <u>Correction</u>	05/20/2025	114349	0.00	Original
		DEFERRED SERVICE - BALANCE AND ALIGNMENT			
		GUEST DEFERRED SERVICES AT THIS TIME:			
66604	NOTES <u>Description</u> <u>Cause</u> <u>Correction</u>	08/21/2024	110519	84.98	Original
		CS THAT WE HAD REPLACED HIS ENGINE AND SINCE HE HAS PICKED IT UP THE REAR CAMERA IS NOT WORKING PLS CHECK AND ADVISE.			
		inspection for inop camera found corrosion on inside of the camera assembly. recommend replacement of camera assembly to further diag if required			
		quote provided.			
		-			
66604	NOTES <u>Description</u> <u>Cause</u> <u>Correction</u>	08/21/2024	110519	84.98	Original
		. RETOURQUE TIRES AND DO A ROAD TEST CS THAT KNOCK NOISE INTERMITTENTLY WHEN GOING ON A LEFT TURN.			
		retorqued all wheels. wheel torque was good at 100foot pounds. road tested vehicle. did not quick knock noise when turning left or right. in shop inspection found knock noise coming from steering colume ujoint shaft assembly.			
		quote provided for replacement of u joint shaft assembly.			
		-			
66604	29K11 <u>Description</u> <u>Cause</u> <u>Correction</u>	08/21/2024	110519	0.00	Original
		NO SERVICE ACTION / RECALL OUTSTANDING			
		.			
		OK THANKS			
66604	23K1ZZ01 <u>Description</u> <u>Cause</u> <u>Correction</u>	08/21/2024	110519	798.75	Approved
		p/a steering colume ujoint shaft assembly(0.6hr)			
		-			
		replaced steering colume ujoint assembly. noise is gone repair completed.			
64666	09K1Z <u>Description</u> <u>Cause</u> <u>Correction</u>	07/22/2024	109316	0.00	Original
		CS THAT THERE IS A LEAK FROM THE RIGHT SIDE THINKS IT IS COOLANT AND THERE IS NO HEAT IN THE VEHICLE. PLS CHECK AND ADVISE.			
		confirmed for no coolant in system. leak found on right side is oil. coolant leak is internal. head gaskets are failing. replacement of short block assembly required under EW22			
		removed air box. battery assembly. removed steering colume from steering rack. removed front wheels. removed ball joints and links from hub and struts. removed lower front subframe assembly. removed exhaust cross over pipe. drained oil and coolant. removed torque converter bolts. removed a/ compressor assembly. removed axle shafts. disconnected drive shaft. lowered engine on to engine hoist. removed engine and transmission assembly. removed upper and lower intake manifolds. removed valve covers(installed new seals. removed timing cover. cleaned. removed injector assemblies. removed engine from transmission. removed oil pan and cleaned. removed transfer case. removed engine from transmission. removed oil pump and timing chaings. installed on to new block and installed and sealed upper and lower oil pans. installed cleaned and sealed timing cover assembly. installed block on to transmission. reinstalled back in to vehicle reinstalled all removed components. filled coolant and oil. road tested vehicle. do note that due to leak and trying to clean as many parts of engine exhaust manifolds are still burning off alot of the cleaning material and oil residue. may see small amount of smoke some times or very slight burning smell. this will go away.			

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SO	OP Code	Date In / Out	MileOut	C	Status
64666	NOTES	07/22/2024	109316	0.00	Original
	<u>Description</u>	RO OPENED FOR PWA APPROVAL			
	<u>Cause</u>	-			
	<u>Correction</u>	-			
64666	04K1ZZ25	07/22/2024	109316	0.00	Original
	<u>Description</u>	cs that there seems to be a leak from the vehicle there is low coolant and the heat is not working. sop engine			
	<u>Cause</u>	-			
	<u>Correction</u>	removed air box. battery assembly. removed steering colume from steering rack. removed front wheels. removed ball joints and links from hub and struts. removed lower front subframe assembly. removed exhaust cross over pipe. drained oil and coolant. removed torque converter bolts. removed a/ compressor assembly. removed axle shafts. disconnected drive shaft. lowered engine on to engine hoist. removed engine and transmission assembly. removed upper and lower intake manifolds. removed valve covers(installed new seals. removed timing cover. cleaned. removed injector assemblies. removed engine from transmission. removed oil pan and cleaned. removed transfer case. removed engine from transmission. removed oil pump and timing chainings. installed on to new block and installed and sealed upper and lower oil pans. installed cleaned and sealed timing cover assembly. installed block on to transmission. reinstalled back in to vehicle reinstalled all removed components. filled coolant and oil. road tested vehicle. do note that due to leak and trying to clean as many parts of engine exhaust manifolds are still burning off alot of the cleaning material and oil residue. may see small amount of smoke some times or very slight burning smell. this will go away.			
64666	AM	07/22/2024	109316	0.00	Original
	<u>Description</u>	SEE AMY TO OPEN RO...			
	<u>Cause</u>	-			
	<u>Correction</u>	-			
64129	01K1Z04SUV	05/21/2024	109309	499.95	Original
	<u>Description</u>	SERVICE 4A (LARGE SUV's & MINIVAN) PERFORM STRAIGHTLINE KIA'S MAINTENANCE #4 Perform all services as part of Straightline KIA's service #1 (oil service, 15 point inspection),#2 (tire rotation, 44 point inspection) and #3 (brake service, 4 tires balance) plus: inspect engine air filter, inspect the fuel tank air filter and advise on replacement. Inspect fuel lines, hoses and connectors. Inspect complete emission system including all lines, hoses and fuel filler cap. Inspect complete exhaust system including manifolds, pipes catalytic converters and muffler. Inspect suspension components including shocks, struts, links and bushings. Inspect steering gear, linkage, boots and ball joints. Inspect power steering pump and hoses. Inspect all seatbelts and anchor integrity. Complete alignment check. Complete 44pt inspection. Test drive - Starting @ \$499.95 +SS +TX depending on engine size.			
	<u>Cause</u>	-			
	<u>Correction</u>	SERVICE 4A (LARGE SUV's & MINIVAN) PERFORM STRAIGHTLINE KIA'S MAINTENANCE #4 Perform all services as part of Straightline KIA's service #1 (oil service, 15 point inspection),#2 (tire rotation, 44 point inspection) and #3 (brake service, 4 tires balance) plus: inspect engine air filter, inspect the fuel tank air filter and advise on replacement. Inspect fuel lines, hoses and connectors. Inspect complete emission system including all lines, hoses and fuel filler cap. Inspect complete exhaust system including manifolds, pipes catalytic converters and muffler. Inspect suspension components including shocks, struts, links and bushings. Inspect steering gear, linkage, boots and ball joints. Inspect power steering pump and hoses. Inspect all seatbelts and anchor integrity. Complete alignment check. Complete 44pt inspection.			
64129	04K1ZZ003A1	05/21/2024	109309	0.00	Original
	<u>Description</u>	SUMMER ON RIMS SWAP - CUST SUPPLIED INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL.			
	<u>Cause</u>				
	<u>Correction</u>	COMPLETE			
64129	07K1ZZ00	05/21/2024	109309	0.00	Original
	<u>Description</u>	CS THAT THERE IS A LEAK FROM THE RIGHT SIDE THINKS IT IS COOLANT AND THERE IS NO HEAT IN THE VEHICLE. PLS CHECK AND ADVISE.			
	<u>Cause</u>	confirmed for no coolant in system. leak found on right side is oil. coolant leak is internal. head gaskets are failing. replacement of short block assembly required under EW22			
	<u>Correction</u>	-			

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64129	MPI	05/21/2024	109309	0.00	Original
	<u>Description</u>	PERFORM MULTI POINT INSPECTION (44 point)			
	<u>Cause</u>	INSPECTION			
	<u>Correction</u>	NOTES: 6mm front brakes 8mm rear brakes 4mm all winter tire treads (good for one more season) 6mm all summer tire treads.			
64129	RESET	05/21/2024	109309	0.00	Original
	<u>Description</u>	RESET MAINTENANCE REMINDER			
	<u>Cause</u>	-			
	<u>Correction</u>	reset			
64129	29K11	05/21/2024	109309	0.00	Original
	<u>Description</u>	NO SERVICE ACTION / RECALL OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
64129	04K1ZZ001	05/21/2024	109309	24.99	Approved
	<u>Description</u>	REPLACE AIR FILTER			
	<u>Cause</u>	INSPECT AND REPLACE AIR FILTER			
	<u>Correction</u>	DIRTY INSPECTED AND REPLACED THE AIR FILTER			
64129	04K1ZZ001C	05/21/2024	109309	107.69	Approved
	<u>Description</u>	REPLACE CABIN AIR FILTER			
	<u>Cause</u>	INSPECT AND REPLACE CABIN AIR FILTER			
	<u>Correction</u>	- replaced cabin air filter.			
64129	05K1ZZ03	05/21/2024	109309	169.95	Approved
	<u>Description</u>	PERFORM FLUSH BRAKE FLUID REMOVE AND REPLACE BRAKE FLUID. EXTRACT BRAKE FLUID USING KIA APPROVED MACHINE VIA ALL CALIPERS. INSPECT BRAKE PADS, ROTORS AND CALIPERS. REFILL BRAKE FLUID. ROADTEST AND CONFIRM PROPER OPERATION. (\$169.95 + Taxes and Shop Supplies)			
	<u>Cause</u>	MAINTENANCE			
	<u>Correction</u>	COMPLETED BRAKE FLUID FLUSH. ROADTESTED AND CONFIRMED BRAKE OPERATION.			
50282	04K1ZZ003A	11/15/2022	97398	44.95	Original
	<u>Description</u>	WINTER ON RIMS SWAP INSTALL WINTER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL. BAG AND PLACE SUMMER SET IN VEHICLE			
	<u>Cause</u>	.			
	<u>Correction</u>	COMPLETED Swapped winter tires installed centering rings and spline nuts. Put stock wheel nuts in box in back of vehicle. winters at 5mm summers at 5mm			
50282	29K11	11/15/2022	97398	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			

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47504	19K1ZZ30	07/18/2022	93769	502.11	Original
	<u>Description</u>	REPLACE INNER TIE ROD ENDS- BOTH SIDES 1.0 refer to est 15794			
	<u>Cause</u>				
	<u>Correction</u>	installed 2 outter tie rods and left side inner tie rod			
47504	02K1ZZ021	07/18/2022	93769	134.95	Original
	<u>Description</u>	WHEEL ALIGNMENT WHEEL ALIGNMENT AS PER SERVICE RECOMMENDATIONS			
	<u>Cause</u>				
	<u>Correction</u>	performed wheel alignment. see print out. extended road test and confirmed straightness			
47504	29K11	07/18/2022	93769	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>				
	<u>Correction</u>	OK THANKS			
46820	04K1ZZ003A1	06/16/2022	92569	41.95	Original
	<u>Description</u>	SUMMER ON RIMS SWAP INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Cause</u>				
	<u>Correction</u>	COMPLETE			
46820	04K1Z	06/16/2022	92569	0.00	Original
	<u>Description</u>	CUST HAS NOTICED A CLICK/CLUNK SOUND WHEN TURNIGN THE STEERING WHEEL, SOUNDS LIKE IT IS COMING FROM THE FRONT END/ ACTUAL STEERING WHEEL. QUOTED DIAG \$75-150			
	<u>Cause</u>	Confirmed clunking noise whilst turning. Put on hoist and felt tie rod whilst turning wheel and could feel/hear the noise coming from left inner tie rod area. Recommend replacing lef tinner tie rod.			
	<u>Correction</u>				
46820	29K11	06/16/2022	92569	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>				
	<u>Correction</u>	OK THANKS			
41011	01K1Z01	10/08/2021	87332	96.69	Original
	<u>Description</u>	SERVICE 1 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery, complete 44pt inspection. Starting @ \$74.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	COMPLETED PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
41011	04K1ZZ003A	10/08/2021	87332	41.95	Original
	<u>Description</u>	WINTER ON RIMS SWAP INSTALL WINTER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Cause</u>				
	<u>Correction</u>	COMPLETED winter tires at 5-6/32 summer tires above 7/32			

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41011	27K1ZRC146	10/08/2021	87332	0.00	Original
	<u>Description</u>	211A15 RC146 HECU/ABS Module Parasitic Current Draw Test and Replacement			
	<u>Cause</u>	Confirmed recall required			
	<u>Correction</u>	Passed with 29mA			
		Completed			
		HECU Inspection/Test 211A15I0 0.3			
41011	EARLYBIRD	10/08/2021	87332	0.00	Original
	<u>Description</u>	No-charge Kia Genuine Winter Wiper Blades with tire change-over from September 20 to October 16, 2021.			
	<u>Cause</u>	TR01 Early bird tire change over			
	<u>Correction</u>	COMPLETED			
		AMH09APB20 WIPER BLADE - BEAM 20"			
		AMH09APB24 WIPER BLADE - BEAM 24"			
41011	08K1ZZ02	10/08/2021	87332	214.99	Original
	<u>Description</u>	EXTERIOR BULB - 1 headlight			
	<u>Cause</u>	burnt out			
	<u>Correction</u>	replaced bulb assembly			
		Confirmed fix			
38107	04K1ZZ003A1	06/07/2021	83804	0.00	Original
	<u>Description</u>	SUMMER ON RIMS SWAP			
		INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Cause</u>				
	<u>Correction</u>	COMPLETE			
38107	01K1Z03	06/07/2021	83804	409.95	Original
	<u>Description</u>	SERVICE 3			
		PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULED MAINTENANCE SERVICE #3 Perform all services as part of Straightline KIA's service #1 and #2 plus: SERVICE FRONT AND REAR BRAKES brakes including lubing caliper slides and pad retainers. Inspect drive belts condition and tension. Inspect vacuum crankcase ventilation hoses. Inspect condition of the ignition system. Check drive shafts and boots for leaks. Complete alignment check. Complete 44pt inspection. Balance all four tires and rotate tires. Starting @ \$409.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	PERFORM SERVICE #3 OIL AND FILTER CHANGE, 4 WHEEL BRAKE SERVICE, TIRE ROTATION, AND BALANCING, LUBRICATION AND ADJUSTMENTS. 44 POINT, INSPECTION AND REPORT.			
38107	27K1ZRC138	06/07/2021	83804	0.00	Original
	<u>Description</u>	RC138 201A17 201A18			
		HECU/ABS Module Parasitic Current Draw Test and Replacement			
	<u>Cause</u>	confirmed recall required			
	<u>Correction</u>	completed recalls per kia canada HECU Inspection/Test 201A18I0 0.3			
38107	05K1ZZ20	06/07/2021	83804	352.90	Approved
	<u>Description</u>	Rear brakes are at 3mm, rotors are still machineable at this time.			
	<u>Cause</u>	WORN OUT			
	<u>Correction</u>	replaced rear pad snad machined rotors. serviced all brake components and road tested vehicle all good			
38107	02K1ZZ021	06/07/2021	83804	90.00	Approved
	<u>Description</u>	WHEEL ALIGNMENT			
		WHEEL ALIGNMENT AS PER SERVICE RECOMMENDATIONS			
	<u>Cause</u>	Performed wheel alignment and confirmed with roadt test.			
	<u>Correction</u>	Report provided.			

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32739	04K1ZZ003A <u>Description</u>	10/07/2020	79947	38.95	Original
	<u>Cause</u>	WINTER ON RIMS SWAP INSTALL WINTER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Correction</u>	COMPLETED			
32739	01K1Z01 <u>Description</u>	10/07/2020	79947	64.95	Original
	<u>Cause</u>	SERVICE 1 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery. starting, complete 44pt inspection @ \$64.95 +SS +TX			
	<u>Correction</u>	MAINTENANCE INTERVAL COMPLETED PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
32739	29K11 <u>Description</u>	10/07/2020	79947	0.00	Original
	<u>Cause</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Correction</u>	OK THANKS			
32739	23K1ZZ02AA <u>Description</u>	10/07/2020	79947	35.00	Approved
	<u>Cause</u>	WINDSHIELD CHIP WINDSHIELD CHIP REPAIR 25.00 FOR THE FIRST ONCE, \$10.00 FOR EACH ADDITIONAL. <<<NOTE: WINDSHIELD MAY CRACK DURING REPAIR PROCESS>>>			
	<u>Correction</u>	COMPLETE COMPLETED, YOU MAY STILL NOTE A MARK ON THE GLASS BUT IT, HAS BEEN SEALED TO HELP PREVENT CRACKING.			
29307	SPRING ALIGN <u>Description</u>	05/01/2020	76098	149.95	Original
	<u>Cause</u>	Alignment, balance, and rotation of tires - spring special \$149.95 + tax + shop supplies			
	<u>Correction</u>	BALANCED SUMMER WHEELS PRIOR TO INSTALL ALIGNMENT PROCEDURE COMPLETED			
29307	COVID19 <u>Description</u>	05/01/2020	76098	0.00	Original
	<u>Cause</u>	1 Have you recently travelled outside of Alberta in the last 14 days? NO 2 Have you been in contact with anyone who has recently travelled in the last 14 days? NO 3 Have you been in close contact with someone who has been tested for COVID 19? NO 4 Do you have any symptoms such as coughing, difficulty breathing, fever? NO			
	<u>Correction</u>	.			
29307	04K1ZZ003A1 <u>Description</u>	05/01/2020	76098	0.00	Original
	<u>Cause</u>	SUMMER ON RIMS SWAP INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Correction</u>	COMPLETE TREAD DEPTH, SUMMER: F-8/32 8/32 R-7/32 7/32 TREAD DEPTH, WINTER: F-7/32 7/32 R-6/32 6/32 BAGGED WINTERS, PLACED INSIDE VEHICLE. TORQUED WHEELS TO SPEC VALULE			
29307	29K11 <u>Description</u>	05/01/2020	76098	0.00	Original
	<u>Cause</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Correction</u>	OK THANKS			

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SO	OP Code	Date In / Out	MileOut	C	Status
28654	01K1Z01	03/18/2020	75756	69.80	Original
	<u>Description</u>	SERVICE 1 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery. starting @ \$64.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	COMPLETED PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID. TIRES:7/32, SET TO 35PSI			
28654	29K11	03/18/2020	75756	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
28654	03K1ZZ06	03/18/2020	75756	199.95	Original
	<u>Description</u>	4X4 DRIVELINE SERVICE. CHANGE FRONT, REAR DIFFERENTIAL FLUIDS & TRANSFER CASE FLUID, 199.95 + TAX AND SHOP SUPPLIES. INCLUDES SHEER STABLE LUBE ADDITIVES.			
	<u>Cause</u>	TRASNFER CASE AND REAR DIFF FLUID			
	<u>Correction</u>	REPLACED FLUIDS IN TRASFER CASE AS WELL AS THE REAR DIFFERENTIAL. ADDED CONDITIONER TO NEW FLUIDS.			
28654	04K1ZZ001	03/18/2020	75756	27.50	Approved
	<u>Description</u>	REPLACE AIR FILTER INSPECT AND REPLACE AIR FILTER			
	<u>Cause</u>	DIRTY			
	<u>Correction</u>	INSPECTED AND REPLACED THE AIR FILTER			
24413	05K1ZZ00	07/23/2019	70528	553.95	Original
	<u>Description</u>	CUSTOMER CONCERN IS GRINDING NOISE WHEN BRAKES ARE APPLIED, LAST SERVICE FRONT BRAKES WERE RECOMMENDED			
	<u>Cause</u>	-			
	<u>Correction</u>	replaced front brake pads and rotors			
24413	29K11	07/23/2019	70528	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
24413	05K1ZZ06	07/23/2019	70528	75.00	Approved
	<u>Description</u>	2 WHEEL BRAKE SERVICE (rear) (0.5hr) CLEAN AND ADJUST ONE AXEL/2 WHEEL BRAKING SYSTEM			
	<u>Cause</u>	-			
	<u>Correction</u>	rear brake service completed			
22643	01K1Z02	04/29/2019	68964	189.95	Original
	<u>Description</u>	SERVICE 2 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULED MAINTENANCE SERVICE #2, Perform all services as part of Straightline KIA's service #1 plus: remove and rotate tires. Inspect brake system for proper operation, pads /shoe material thickness, calipers and wheels. Adjust parking brake if required. Add KIA Pro Series injector system treatment. Inspect fluid levels, top off as required and visually inspect for leaks. Lubricate door weather-strips. Road test the vehicle. Starting @ \$189.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	MAINTENANCE INERVAL #2 COMPLETE			
22643	04K1ZZ003A1	04/29/2019	68964	0.00	Original
	<u>Description</u>	SUMMER ON RIMS SWAP INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Cause</u>	0			
	<u>Correction</u>	COMPLETE			

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22643	29K11	04/29/2019	68964	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
22643	05K1ZZ03	04/29/2019	68964	149.95	Original
	<u>Description</u>	FLUSH BRAKE FLUID FLUSH BRAKE FLUID AND REPLACE WITH NEW, \$149.95 + TAX AND SHOP SUPPLIES			
	<u>Cause</u>	dirty			
	<u>Correction</u>	COMPLETED			
18162	01K1Z01	09/10/2018	63240	69.80	Original
	<u>Description</u>	SERVICE 1 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery. starting @ \$64.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	COMPLETED PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
18162	04K1ZZ003A	09/10/2018	63240	38.95	Original
	<u>Description</u>	WINTER ON RIMS SWAP INSTALL WINTER TIRES ALREADY MOUNTED ON RIMS, MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS.			
	<u>Cause</u>	.			
	<u>Correction</u>	COMPLETED			
18162	29K11	09/10/2018	63240	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
18162	21K1ZZ05	09/10/2018	63240	189.95	Approved
	<u>Description</u>	AUTOMATIC SERVICE - REC. EVERY 48,000 KM - NO HISTORY OF EVER BEING PERFORMED. DRAIN AND REFILL TRANSMISSION WITH NEW FLUID, \$189.95 PLUS TAX AND SHOP SUPPLIES			
	<u>Cause</u>	AUTOMATIC SERVICE			
	<u>Correction</u>	DRAIN AND REFILL TRANSMISSION WITH NEW FLUID COMPLETED			
17060	04K1ZZ25	07/12/2018	62546	0.00	Original
	<u>Description</u>	Customer notes a scrapping/growling sound from the right front. Customer notes a thumping noise when braking as well. Possible diagnostic fee of \$67.50 - 135 may apply.			
	<u>Cause</u>	Wheels not torqued.			
	<u>Correction</u>	Test drove vehicle. Unable to duplicate scraping/grinding noise when braking however did duplicate thumping noise. Checked torque on wheels and found 3 of 4 wheels requiring retorque.			
17060	29K11	07/12/2018	62546	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
16456	05K1ZZ01	06/11/2018	61899	0.00	Original
	<u>Description</u>	BRAKE INSPECTION - Customer was driving on the highway and heard what they thought were the brake squealers. Later on the drive they heard a clunk and then a very harsh shimmy was present whenever they applied the brakes. INSPECT AND ADVISE ON FRONT AND REAR BRAKES DIAGNOSTIC CHARGE STARTING AT \$67.00			
	<u>Cause</u>	confirmed noise			
	<u>Correction</u>	found brakes were ok, but the LF ball joint had significant play in it			

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16456	29K11	06/11/2018	61899	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
16456	02K1ZZ06	06/11/2018	61899	0.00	Approved
	<u>Description</u>	LF ball joint has play in it			
	<u>Cause</u>	see brake diag line			
	<u>Correction</u>	Replaced ball joint, confirmed repair			
		54520R00 Front lower arm ball joint Assy			
		0.5			
14023	01K1Z04	02/19/2018	57635	599.95	Original
	<u>Description</u>	SERVICE 4 PERFORM STRAIGHTLINE KIA'S MAINTENANCE #4 Perform all services as part of Straightline KIA's service #1,2 and #3 plus: Flush the cooling system and fill with fresh coolant. Replace the engine air filter. Replace the fuel tank air filter. Inspect fuel lines, hoses and connectors. Inspect complete emission system including all lines, hoses and fuel filler cap. Inspect complete exhaust system including manifolds, pipes catalytic converters and muffler. Inspect suspension components including shocks, struts, links and bushings. Inspect steering gear, linkage, boots and ball joints. Inspect power steering pump and hoses. Inspect all seatbelts and anchor integrity. Starting @ \$599.95 +SS +TX			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	Perform Service #4. inspection form attached to your invoice., Oil and filter change, 4 wheel brake service, tire rotation, and balancing, lubrication and adjustment. 44 point, inspection and report.			
14023	08K1ZZ002	02/19/2018	57635	619.15	Original
	<u>Description</u>	FOB/KEY PROGRAM PROGRAMMING CHARGE STARTING AT \$39.95			
	<u>Cause</u>	PLEASE CUT NEW KEY/SUPPLY NEW FOB, QUOTED BY SHANE IN PARTS, PARTS IN STOCK waiting for k tach to repsond for key pin code for programming			
	<u>Correction</u>	ktach has given pin code and key code COMPLETED program of new fob and key(smart start)			
14023	29K11	02/19/2018	57635	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
14023	04K1ZZ03	02/19/2018	57635	50.68	Original
	<u>Description</u>	REPLACE front wiper blades			
	<u>Cause</u>	-			
	<u>Correction</u>	REPLACED WIPER BLADE(S) AS REQUESTED			
14023	04K1ZZ001C	02/19/2018	57635	40.00	Approved
	<u>Description</u>	REPLACE CABIN AIR FILTER INSPECT AND REPLACE CABIN AIR FILTER			
	<u>Cause</u>	-			
	<u>Correction</u>	replaced cabin air filter			
14023	02K1ZZ021	02/19/2018	57635	154.95	Approved
	<u>Description</u>	WHEEL ALIGNMENT WHEEL ALIGNMENT AS PER SERVICE RECOMMENDATIONS			
	<u>Cause</u>	-			
	<u>Correction</u>	wheel alignment completed with print out			

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10070	01K1Z01	07/26/2017	52078	60.10	Original
	<u>Description</u>	SERVICE 1 PERFORM STRAIGHTLINE KIA'S BASIC SCHEDULE MAINTENANCE #1, Replace engine oil and filter, check fluid levels (pwr. stg., brake/clutch, coolant, washer) check tire condition and, pressure (including spare) check exterior & interior lights, for proper operation, check windshield washer/wiper, function, test battery. starting @ \$64.95 +ss +tax Includes a complimentary 15 point inspection (\$19.95 value)			
	<u>Cause</u>	MAINTENANCE INTERVAL			
	<u>Correction</u>	COMPLETED PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
10070	29K11	07/26/2017	52078	0.00	Original
	<u>Description</u>	NO SERVICE ACTION CHECK FOR SERVICE ACTIONS AND NONE ARE OUTSTANDING			
	<u>Cause</u>	.			
	<u>Correction</u>	OK THANKS			
10070	01K1Z001	07/26/2017	52078	0.00	Original
	<u>Description</u>	DECLINED SERVICE CUSTOMER DECLINED THE FOLLOWING RECOMMENDED SERVICES AT TIME OF VEHICLE DROP OFF Service #4			
	<u>Cause</u>	DECLINED SERVICE 4			
	<u>Correction</u>				
10070	04K1ZZ001	07/26/2017	52078	27.50	Approved
	<u>Description</u>	REPLACE AIR FILTER INSPECT AND REPLACE AIR FILTER			
	<u>Cause</u>	DIRTY			
	<u>Correction</u>	INSPECTED AND REPLACED THE AIR FILTER			
904191115	08K1Z	12/22/2016	42375	0.00	Original
	<u>Description</u>	ELECTRICAL GROUP			
	<u>Cause</u>	Complaint : PLEASE CHECK AND ADVISE, CLIENT STATES SHE HAS SMELLED A BURNING SMELL WHEN HEATED SEAT HAS BEEN ON INSTALL SOP HEATED SEAT Correction : REMOVED AND REPLACED HEATER SEAT DR SEAT AND RETESTED OK 88161R00 .9 AND DIG 88161RQ0 .3			
	<u>Correction</u>				
904191115	05K1ZZ01	12/22/2016	42375	67.48	Original
	<u>Description</u>	BRAKE INSPECTION			
	<u>Cause</u>	Complaint : CLIENT WOULD LIKE BRAKES INSPECTED, NOTICES THEY FEEL SOFTER THAN NORMAL Correction : CHECKED BRAKES FRONT 6MM AND REAR 7MM AND INSPECTION ROTORS AND FLUID ALL OK ROADTESTED ALL OK AT THIS TIME			
	<u>Correction</u>				
903541115	01K1Z01	12/20/2016	42261	151.04	Original
	<u>Description</u>	SERVICE 1			
	<u>Cause</u>	Complaint : Perform Kia City's basic schedule maintenance service #1 Replace engine oil and filter, check fluid levels (pwr. stg. brake/clutch, coolant, washer) check tire condition and pressure (including spare) check exterior & interior lights for proper operation, check windshield washer /wiper function, test battery. starting @ \$59.95 +ss +tax Includes a complimentary 15 point inspection (\$19.95 value) Cause : MAINTENANCE INTERVAL Correction : PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
	<u>Correction</u>				
903541115	08K1Z	12/20/2016	42261	0.00	Original
	<u>Description</u>	ELECTRICAL GROUP			
	<u>Cause</u>	Complaint : PLEASE CHECK AND ADVISE, CLIENT STATES SHE HAS SMELLED A BURNING SMELL WHEN HEATED SEAT HAS BEEN ON POSSIBLE DIAGNOSIS \$80.00 TO \$134.95 Cause : CHECKED HEATED SEAT FOUND A SPOT WHERE BARE WIRE CONTACTED SEAT CUSHION CAUSING A BURNT SPOT Correction : PARTS ON ORDER. REC. CUSTOMER TO NOT USE HEATED SEATS UNTIL PARTS ARRIVE.			
	<u>Correction</u>				

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903541115	25K1ZZ00	12/20/2016	42261	109.51	Original
	<u>Description</u>	MAJOR EMISSIONS			
	<u>Cause</u>	Complaint : COMPLETE MAJOR EMISSION SERVICE AS PER RECOMMENDATIONS EVERY 48000 KM OR 2 YEARS. Cause : HELP TO IMPROVE OR MAINTAIN FUEL ECONOMY AND EMISSIONS OUTPUT Correction : COMPLETED, PLEASE MAKE SURE TO TOP UP FUEL TO ASSIST THE FINAL CHEMICAL INSTALLED IN THE FUEL TANK DO ITS MAXIMUM CLEANING			
	<u>Correction</u>				
853701115	01K1Z02	05/19/2016	33503	203.54	Original
	<u>Description</u>	SERVICE 2			
	<u>Cause</u>	Complaint : PERFORM KIA BASIC SCHEDULED MAINTENANCE SERVICE # 2 REPLACE CABIN AIR FILTER & SERVICE HVAC CASE, REMOVE AND ROTATE TIRES, INSPECT BRAKE SYSTEM FOR PROPER OPERATION, CHECK PADS/SHOE THICKNESS, INSPECT CALIPERS AND WHEEL. ADJUST PARKING BRAKE IF REQUIRED. ADD KIA PRO -SERIES INJECTION SYSTEM TREATMENT. INSPECT ENGINE COOLANT, VISUALLY INSPECT SYSTEM FOR LEAKS. INSPECT TRANSMISSION FLUID, TOP-UP IF NECESSARY. LUBRICATE WEATHER STRIPS DOOR LOCKS, LATCHES AND HINGES. STARTING @ \$199.95 +SS +TX Cause : WARRANTY REQUIRED SERVICE #2. Correction : MAINTENANCE INTERVAL #2 COMPLETE			
	<u>Correction</u>				
853701115	04K1ZZ003A1	05/19/2016	33503	0.00	Original
	<u>Description</u>	SUMMER ON RIMS			
	<u>Cause</u>	Complaint : INSTALL SUMMER TIRES ALREADY MOUNTED ON RIMS MARK REMOVED TIRE POSITION ON INNER SIDEWALL, PUT IN BAGS. Correction : COMPLETE			
	<u>Correction</u>				
853701115	01K1Z001A	05/19/2016	33503	0.00	Original
	<u>Description</u>	RECOMMENDED SERVICE			
	<u>Cause</u>	Complaint : SERVICED RECOMMENDED WHEEL ALIGNMENT Correction : E			
	<u>Correction</u>				
826391115	01K1Z01	01/29/2016	27750	70.60	Original
	<u>Description</u>	SERVICE 1			
	<u>Cause</u>	Complaint : Perform Kia basic schedule maintenance service #1 Replace engine oil and filter, check fluid levels (pwr. stg. brake/clutch, coolant, washer) check tire condition and pressure (including spare) check exterior & interior lights for proper operation, check windshield washer /wiper function, test battery. starting @ 55.95 +ss +tx Cause : MAINTENANCE INTERVAL Correction : PERFORMED KIA SERVICE #1 AND TOPPED UP WASHER FLUID.			
	<u>Correction</u>				
788431115	01K1Z03	08/31/2015	21653	309.95	Original
	<u>Description</u>	SERVICE 3			
	<u>Cause</u>	Complaint : PERFORM KIA BASIC SCHEDULED MAINTENANCE SERVICE # 3 REPLACE CABIN AIR FILTER, REMOVE ROTATE AND BALANCE TIRES, SERVICE ALL BRAKES, LUBE CALIPER SLIDES AND PAD RETAINERS. SERVICE BATTERY TERMINALS, PROVIDE BATTERY STATE OF HEALTH PRINT OUT. INSPECT DRIVE BELTS- CONDITION AND TENSION. INSPECT VACUUM & CRANKCASE VENTILATION HOSES. INSPECT CONDITION OF IGNITION SYSTEM. CHECK DRIVE SHAFTS AND BOOTS FOR LEAKS. ADD KIA PRO-SERIES FUEL INJECTION SYSTEM TREATMENT. ROAD TEST VEHICLE. STARTS @ 309.95 +SS +TX Cause : RECOMMENDED MILEAGE/MAINTENANCE SERVICE. Correction : OIL AND FILTER CHANGE, 4 WHEEL BRAKE SERVICE, TIRE ROTATION AND BALANCING, LUBRICATION AND ADJUSTMENTS. 44 POINT INSPECTION AND REPORT.			
	<u>Correction</u>				
788431115	01K1Z001A	08/31/2015	21653	0.00	Original
	<u>Description</u>	RECOMMENDED SERVICE			
	<u>Cause</u>	Complaint : WHEEL ALIGNMENT Correction : RECOMMENDED EVERY 12 MONTHS			
	<u>Correction</u>				

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746581115	01K1Z01	04/01/2015	13352	67.00	Original
	<u>Description</u>	SERVICE 1			
	<u>Cause</u>	Complaint : Perform Kia basic schedule maintenance service #1 Replace engine oil and filter, check fluid levels (pwr. stg. brake/clutch, coolant, washer) check tire condition and pressure (including spare) check exterior & interior lights for proper operation, check windshield washer /wiper function, test battery. starting @ 55.95 +ss +tx Cause : MAINTENANCE INTERVAL Correction : PERFORMED KIA SERVICE #1 AND TOPPED UP W ASHER FLUID.			
	<u>Correction</u>				
719671115	01K1Z**FIRST	12/15/2014	9370	0.00	Original
	<u>Description</u>	FIRST SERVICE			
	<u>Cause</u>	Complaint : FIRST COMPLIMENTARY SERVICE Cause : . Correction : PERFORMED FIRST COMPLIMENTARY SERVICE			
	<u>Correction</u>				
719671115	01K1Z001A	12/15/2014	9370	0.00	Original
	<u>Description</u>	RECOMMENDED SERVICE			
	<u>Cause</u>	Complaint : SERVICE EVERY 6000 KM OR 6 MONTHS			
	<u>Correction</u>				
666011115	39K1Z	06/05/2014	15	0.00	Original
	<u>Description</u>	CLEAN FOR DELIVERY			
	<u>Cause</u>	Complaint : CLEAN FOR DELIVERY Correction : COMPLETE			
	<u>Correction</u>				
666011115	39K1ZZ15	06/05/2014	15	0.00	Original
	<u>Description</u>	PAINT SEALANT			
	<u>Cause</u>	Complaint : APPLY PAINT SEALANT Correction : COMPLETE			
	<u>Correction</u>				
666011115	39K1ZZ25	06/05/2014	15	0.00	Original
	<u>Description</u>	FABRIC GUARD			
	<u>Cause</u>	Complaint : APPLY FABRIC GUARD Correction : COMPLETE			
	<u>Correction</u>				
666011115	39K1ZZ20	06/05/2014	15	0.00	Original
	<u>Description</u>	UNDERCOAT ONLY			
	<u>Cause</u>	Complaint : UNDERCOAT PLEASE Correction : COMPLETE			
	<u>Correction</u>				
666011115	26K1Z004	06/05/2014	15	0.00	Original
	<u>Description</u>	3M TAPE INSTALL			
	<u>Cause</u>	Complaint : 3M TAPE INSTALLATION REGULAR Correction : INSTALLED 3M TO HOOD FENDER MIRRORS			
	<u>Correction</u>				
652861115	37K1ZZ07	04/23/2014	15	0.00	Original
	<u>Description</u>	SORENTO PDI			
	<u>Cause</u>	Complaint : COMPLETE PDI ON SORENTO Correction : COMPLETED			
	<u>Correction</u>				
652861115	37K1ZZ16	04/23/2014	15	0.00	Original
	<u>Description</u>	SORENTO BLOCK HEAT			
	<u>Cause</u>	Complaint : INSTALL BLOCK HEATER Correction : COMPLETED			
	<u>Correction</u>				

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652861115	37K1Z001A	04/23/2014	15	0.00	Original
	<u>Description</u>	GAS			
	<u>Cause</u>	Complaint : FILL 20.00 FUEL Correction : COMPLETED			
	<u>Correction</u>				
652861115	37K1ZA	04/23/2014	15	0.00	Original
	<u>Description</u>	WHEEL LOCKS			
	<u>Cause</u>	Complaint : INSTALL WHEEL LOCKS. RETURN LUGS TO PACKAGE. ALONG WITH WHEEL LOCK KEY AND PUT PACKAGE INTO GLOVE BOX . Cause : INSTAL WHEEL LOCKS ON VEHICLE. AND RETURN INTO GLOVE BOX. Correction : COMPLETED			
	<u>Correction</u>				
652861115	04K1ZZ006	04/23/2014	15	0.00	Original
	<u>Description</u>	NITROGEN INFLATION			
	<u>Cause</u>	Complaint : INFLATE ALL TIRES INCLUDING SPARE WITH NITROGEN Cause : REQUESTED Correction : COMPLETED			
	<u>Correction</u>				
652861115	17K1Z	04/23/2014	15	0.00	Original
	<u>Description</u>	ACCESSORIES GROUP			
	<u>Cause</u>	Complaint : INSTALL ALLSEASON MATS Correction : ALL SEASON MATS IN CARGO AREA			
	<u>Correction</u>				



For Your Next Battery Call: 1-800-CAA-HELP
To Join CAA Call: 1-800-JOIN-CAA

This Invoice Must Be Retained for Limited Warranty
Third Party Removal will Void the Warranty
There is no charge for storage, shop supplies,
or hazardous/other waste removal.

19270

Alberta Motor Association (AMA) Calgary

3809 - 7st SE
Calgary, AB T2G 1G6

Date: 8/18/2026 8:20:39 AM		Proposed Completion Date: 8/18/2026		Service Technician: A. Jimenez	
Customer Name: [REDACTED]		Membership # 6202720111190001		Comments: 6202720111190001	
Address:					
City:		Territory: AB	Postal Code:		
Phone #:	Call ID: 124	Odometer: 0			
Year: 2015	Make: Kia	Model: Sorento			
License Plate:		Vehicle VIN#: 5XYKWD A76FG578326			
Description of Repairs (Estimate/Invoice): Battery replacement		Payment Method / Confirmation Code Visa			
Test Results: Not Available					

QUANTITY	PART NUMBER	DESCRIPTION OF LABOR AND PARTS - All parts are new unless otherwise stated	PARTS	LABOR
1.00	124R-C	CAA Battery - Exclusive Member Price	295.00	
1.00	PremierDisco	Discount for Premier Members		-40.00
1.00	Summer Sale	Summer Sale Discount		-70.00
		Standard Installation		Included
		Starting and Charging Systems Check		Included

LIMITED WARRANTY ADJUSTMENT applies to products sold on or after January 1, 2016.
36 Month Free Replacement + 36 Month Discount Period = 72 Month Total Limited Warranty

For commercial vehicle limited warranty coverage, see reverse side. If a core is not returned, a non-recycling fee will be charged.
If a vehicle is fitted with two "like" batteries used for starting power, not just for auxiliary, both have to be replaced for best results. When a warranty event occurs and one battery has failed, both are to be replaced and credit will be issued for both, providing post installation tests are complete.

I understand that I am replacing my battery based on a preventative test result and my battery test did not indicate a failed battery.

Subtotal	185.00
Tax	0.00
Total	185.00

CLUB ASSIST CANADA INC. LIMITED WARRANTY FOR BATTERIES PURCHASED ON AND AFTER JANUARY 1, 2022

Club Assist Canada Inc. (CA), an independent company from CAA, warrants only to the original purchaser of a battery that this battery is free of defects in materials and workmanship, for the designated number of months outlined below. Should any battery fail to perform due to a defect in material or workmanship, and is not merely "discarded", it should be returned to an authorized CAA Battery Service Provider or CAA Approved Auto Repair Service Authority along with the original bill of sale.

Batteries will be warrantied as outlined below. No cash refunds.

Within thirty-six (36) months from the date of original purchase, all CAA-branded passenger cars and light trucks for cars and sport utility vehicles found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery.

Within three (3) months from the date of original purchase, all batteries designated for van, delivery and/or courier vehicles found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery and there is no right to purchase a battery at a discounted price following the expiration of the free-replacement period.

Within six (6) months from the date of original purchase, passenger vehicle batteries installed in a truck that is over one-ton found to be defective in materials or workmanship will be replaced free of charge. Warranty does not cover removal of old battery or installation costs for the new battery and there is no right to purchase a battery at a discounted price following the expiration of the free-replacement period.

With respect only to batteries installed in passenger cars and trucks through 3/4-ton size, *where*, following the expiration of the 36-month free-replacement period, but prior to the expiration of the 72-month total limited warranty period, if your CAA Battery is found to be defective in materials or workmanship, you may purchase a replacement CAA Battery at a discounted price. The discounted price will be Club Assist's retail price or, where you are a CAA Member, Member price minus the following discounts:

With respect to batteries found defective in materials or workmanship in months 37 to 60 from the date of original purchase, a discount of 40% of Club Assist's retail price or, where you are a CAA Member, 40% of Member price.

With respect to batteries found defective in materials or workmanship in months 61 to 72 from the date of original purchase, a discount of 25% of Club Assist's retail price or, where you are a CAA Member, 25% of Member price.

With respect to batteries found defective in materials or workmanship in months 61 to 72 from the date of original purchase, a discount of 10% of Club Assist's retail price or, where you are a CAA Member, 10% of Member price.

TRANSFERABLE WARRANTIES: If vehicle ownership is transferred to another CAA Member, the battery warranty will transfer. The battery warranty will not transfer if the battery is moved to another vehicle or the vehicle's ownership is transferred to a non-CAA Member.

WARRANTY EXCLUSIONS:

The Club Assist limited warranty provides for battery replacement resulting from manufacturer defects only; it does not cover premature failure due to the neglect, damage, or abuse of the battery.

Warranties do not apply in the following cases: a) the battery is merely discarded and still serviceable; b) the battery covers, or terminals are broken; c) the battery has been frozen or damaged due to neglect or abuse; d) the battery is damaged due to over or undercharging; e) the battery fails because of fire, collision, flooding, or the battery or because of a faulty electrical system; or, f) a battery is used in applications for which it was not designed, is mislabeled or misused in reverse polarity, g) the vehicle has not been driven for more than ninety (90) days.

Any CAA Battery that is used in a non-automotive application will void the warranty as it is not recommended or built for those applications. This includes but is not limited to the following: marine applications, deep cycle or continual discharge applications, golf carts, electric wheelchairs, lawn mowers and auxiliary batteries used for standby power for vehicle lights or accessories, such as boom boxes or refrigeration units. These applications require a deep-cycle battery that is made specifically for these requirements.

LIMITATIONS: THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED OR STATUTORY, INCLUDING THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTIES PROVIDED HEREIN MAY NOT BE ASSIGNED OR TRANSFERRED BY THE ORIGINAL USER AND ARE THE EXCLUSIVE REMEDY FOR ALL CLAIMS, DAMAGES, OR LOSS ARISING OUT OF DEFECT OR FAILURE OF A BATTERY. CLUB ASSIST IS NOT LIABLE FOR CONSEQUENTIAL, INCIDENTAL, COMMERCIAL OR PROPERTY LOSS OR DAMAGE, WHETHER BASED UPON TORT OR CONTRACT OBLIGATION.

For Replacement Call: 1-800-CAA-HELP (222-4357)