

54188

Valentine Volvo

INVOICE

DUPLICATE 2

PAGE 1

11 Richard Way S.W., Calgary, Alberta T3E 7M8
Service: (403) 217-7484 Fax: (403) 217-7475
Website: www.valentinevolvo.com
service@valentinevolvo.com

SERVICE ADVISOR: 43 KEVIN TAN

COLOUR	YEAR	MAKE/MODEL	VIN	LICENSE	KILOMETRES IN/ OUT	TAG	
SAVILE GRE	11	VOLVO XC60T6	YV4902DZ6B2152106		156444 156455	TH	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15JUL13		30JAN2015	16:00 15JAN18		0.00	CASH	17JAN18
R.O. OPENED		READY		OPTIONS: SOLD-STK:11026 DLR:4400 1)GM00 CUST ALSO HAS VIP(WARRANTEC) CONTRACT # 95206105 2)CPO WTY EXPIRES JAN 30 2017, THEN VIP KICKS IN. (More...)			
08:59 08JAN18		13:46 17JAN18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A SYNTHETIC 152000KM MAINTENANCE, "A" SERVICE, LUBE OIL & FILTER, SAFETY INSPECTION, REPORT BRAKE WEAR.							
K152S SYNTHETIC 152000KM MAINTENANCE, "A" SERVICE, LUBE OIL & FILTER, SAFETY INSPECTION, REPORT BRAKE WEAR.							
		28	CM			103.60	103.60
		38	8888SYN SYN MOTOR OIL		1.85	1.85	70.30
EF ENVIRO FEE							
		99	CEF			2.50	2.50
PARTS:	70.30	LABOR:	106.10	OTHER:	0.00	TOTAL LINE A:	176.40
,,,156444 SYNTHETIC SERVICE DONE, RESET SRI, TOPPED UP FLUIDS							

B PERFORM VEHICLE INSPECTION WITH A,B,C,D,E SERVICES.							
MPI PERFORM VEHICLE INSPECTION WITH A,B,C,D,E SERVICES.							
		28	CR			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
,,,156444 MPI B 8,6 WT 7,7 P 38,38 A-40							

C CSC BU C/S THE WARNING LIGHT FOR LOW OIL WAS ON , CUSTOMER ADDED 1 LITER OF OIL PLS INSPECT AND ADVISE							
CAUSE: 10							
21040-2 ENGINE REMOVE-INSTALL (3)							
		28	W93				(N/C)
	2	31293288	GASKET				(N/C)
	14	999222	FLANGE LOCK NUT				(N/C)
	1	31251325	GASKET				(N/C)
	4	988939	SEMS SCREW				(N/C)
	6	30777874	GASKET				(N/C)
	2	947282	GASKET				(N/C)
	1	31251551	GASKET				(N/C)
	1	31251439	SEALING RING				(N/C)
	1	30637865	SEALING RING				(N/C)
	2	947622	GASKET				(N/C)

VOLVO
GENUINE PARTS
Nothing can replace them.™

"At Your Service"

Monday to Friday
7:00 AM - 5:30 PM

Saturday
9:00 AM - 4:00 PM

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
TAX	
PLEASE PAY THIS AMOUNT	

GST # R102248705

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08:59 08JAN18		13:46 17JAN18					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	30676642		GASKET				(N/C)
6	985868		FLANGE LOCK NUT				(N/C)
2	30670569		O-RING				(N/C)
1	975667		O-RING				(N/C)
1	30622784		O-RING				(N/C)
2	30650776		GASKET				(N/C)
1	30788237		SEALING RING				(N/C)
4	969011		GASKET				(N/C)
1	31439821		ANTI-FREEZE				(N/C)
1	30750013		OIL FILTER INSERT				(N/C)
1	977751		GASKET				(N/C)
8	8889951		CASTROL OIL SYN				(N/C)
1	8888889		SHOP EXPENDABLES				(N/C)
1	36050646		ENGINE, EXCH				(N/C)
1	30777012		COVER				(N/C)
1	30650891		GASKET				(N/C)
1	31401249		O-RING				(N/C)
1	31269068		SEALING				(N/C)
28	106-2		SPARK PLUG KIT REPLACE (1)				
			28 W93				(N/C)
21	1035-3		ENGINE COMPONENTS TRANSFERRING (3)				
			28 W93				(N/C)
43	745-3		OIL AUTOMATIC TRANSMISSION CHECK (2)				
			28 W93				(N/C)
36	001-2		DIAGNOSTIC TROUBLE CODES READ / RESET / KNOWN DIAGNOSTIC TROUBLE CODES WITH VIDA (2)				
			28 W93				(N/C)
08	284		OIL CONSUMPTION DIAGNOSIS				
			28 W93				(N/C)
FC: 10J9							
PART#: 31293288							
COUNT:							
CLAIM TYPE: 05							
AUTH CODE: 322704							

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
TAX	
PLEASE PAY THIS AMOUNT	

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
 ,156444 AFTER DIAGNOSING OIL CONSUMPTION AND COORDINATING WITH VOLVO
 ,HELP DESK, VOLVO HAS APPROVED A NEW ENGINE REPLACEMENT WITH CASE NUMBER
 ,CA - 322704. WILL QUOTE PARTS... REMOVED ENGINE AND INSTALLED A NEW ONE
 ,AS REQUIRED, SECURED ALL PARTS RELATED, PERFORMED TRANSMISSION OIL
 ,LEVEL CHECK AND ADDED 0.3L OF OIL AS REQUIRED, FILLED WITH NEW COOLANT
 ,AND OIL, STARTED ENGINE AND BROUGHT TO NORMAL OPERATING TEMPERATURE,
 ,INSPECTED FOR LEAKS ON HOIST, NO LEAKS FOUND. WILL DRIVE OVER NIGHT. OP
 ,CODES: 08284 2.0 OIL CONSUMPTION DIAGNOSTICS; 28106-2 0.6 SPARK PLUG
 ,REM/INST; ADJ ACCORDING TO RTJ 24643; 21040-2 9.0 ENGINE UNIT R/R;
 ,21035-3 2.2 ENGINE COMPONENTS TRANSFER; 43745-3 0.7 TRANSMISSION FLUID
 ,R/R; 36001-2 0.2 READ RESET CODES

D** VALENTINE VOLVO COURTESY VEHICLE PROVIDED AT NO CHARGE
 CTSY VALENTINE VOLVO COURTESY VEHICLE PROVIDED AT
 NO CHARGE

99	CR			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
				TOTAL LINE D:	0.00

E** REPALCE AUX BELT, TENSIONER AND IDLER PULLEY WHEN ENGINE IS OUT.
 N/C LABOR.

210	REPLACE AUX BELT TENSIONER AND IDLER PULLEY			0.00	0.00
28	CR				
1	31251046 BELT	110.00	110.00	110.00	110.00
1	31401286 BELT TENSIONER	207.28	207.28	207.28	207.28
1	31401193 IDLER ROLLER	128.13	128.13	128.13	128.13

PARTS: 445.41 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 445.41
 ,156444 replaced aux belt, idler and tensioner as required, secured
 ,all parts.

F** CUST HAS PRE AUTHORIZED US TO DRIVE VEIHCLE OVERNIGHT ONCE VEHICLE
 IS READY.

909 CUST HAS PRE AUTHORIZED US TO DRIVE VEHICLE

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

OVERNIGHT AFTER REPAIRS

99	CR				0.00	0.00
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PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00
--------	------	--------	------	--------	------	---------------	------

G** 4-WHEEL MAINTENANCE ALIGNMENT, ALL VOLVO MODELS

M40S 4-WHEEL MAINTENANCE ALIGNMENT, ALL VOLVO

MODELS

327	CR				0.00	0.00
-----	----	--	--	--	------	------

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00
--------	------	--------	------	--------	------	---------------	------

,,,,,156455 SET TIRE PRESSURES. PERFORMED 4 WHEEL MAINTENANCE ALIGNMENT.

,,,,,RESET VEHICLE DSTC AND ROAD TESTED; GOOD

Expires: 17Apr2018

EST: 655.41 08JAN18 15:45 SA: 43

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER	7.25
--	------

*****10/10*****

IF YOU CANNOT RATE OUR SERVICE

10/10 PLEASE LET US KNOW.

WE SINCERLY APPRECIATE YOUR PATRONAGE,
YOUR VALENTINE VOLVO SERVICE TEAM!

10% OFF

DETAILING

WITH COUPON

SOME RESTRICTIONS APPLY. MUST BE PRESENTED
AT TIME OF SERVICE. NOT VALID WITH ANY OTHER
DISCOUNTS. LIMIT ONE COUPON PER CUSTOMER.
COUPON HAS NO CASH VALUE

SEE CLEARLY

\$50 OFF

**WINDSHIELD
REPLACEMENT OFFER
WITH FACTORY GLASS**

WITH COUPON

SOME RESTRICTIONS APPLY. MUST BE PRESENTED
AT TIME OF SERVICE. NOT VALID WITH ANY OTHER
DISCOUNTS. LIMIT ONE COUPON PER CUSTOMER.
COUPON HAS NO CASH VALUE

GST TO	(#: R102248705)	31.46
--------	-----------------	-------

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DESCRIPTION	TOTALS
LABOUR AMOUNT	\$ 106.10
PARTS AMOUNT	\$ 515.71
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 7.25
TOTAL CHARGES	\$ 629.06
LESS INSURANCE	\$ 0.00
TAX	\$ 31.46
PLEASE PAY THIS AMOUNT	\$ 660.52

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09:25 05APR17		15:04 18APR17						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A SYNTHETIC 144000KM "D" MAINT SERVICE, MAJOR TUUNE AND INDUCTION SERVICE, REPLACE SPARK PLUGS AND AIR FILTER, REPL POLLEN FILTER, ENGINE OIL FLUSH, OIL CHANGE, BRAKE FLUID FLUSH, COOLANT FLUSH, SAFETY INSPECTION AND ROAD TEST.

K144XS SYNTHETIC 144000KM "D" MAINT SERVICE, MAJOR TUUNE AND INDUCTION SERVICE, REPLACE SPARK PLUGS AND AIR FILTER, REPL POLLEN FILTER, ENGINE OIL FLUSH, OIL CHANGE, BRAKE FLUID FLUSH, COOLANT FLUSH, SAFETY INSPECTION AND ROAD TEST.

63 CM

1 30750013 OIL FILTER INSERT

14.50 14.50 14.50

1 977751 GASKET

1.75 1.75 1.75

37 8888SYN SYN MOTOR OIL

1.85 1.85 68.45

1 31390880 MULTI FILTER

50.50 50.50 50.50

1 30745344 AIR FILTER INSERT

41.25 41.25 41.25

1 31286359 SPARK PLUG KIT

69.25 69.25 69.25

1 546 RAD CONDITIONER

15.00 15.00 15.00

1 K6569 ENG/OILFLUSHKIT

36.00 36.00 36.00

1 K2953 FUEL KIT

36.00 36.00 36.00

1 31400206 BRAKE FLUID

21.20 21.20 21.20

1 31439821 ANTI-FREEZE

28.55 28.55 28.55

2 989777 BULB

8.34 8.34 16.68

EF ENVIRO FEE

99 CEF

2.50 2.50

PARTS: 399.13 LABOR: 497.00 OTHER: 0.00 TOTAL LINE A: 896.13

....149316 synthetic lof. reset sri. topped up washer fluid. performed
....engine flush, brake fluid flush, coolant flush. replaced air filter,
....pollen filter, spark plugs. performed safety inspection. wt 7,6 tp 36 b
....8,7. found noise from rear diff and rear trailing arm bushings. found
....license plate bulbs burned out, replaced both

B PERFORM VEHICLE INSPECTION WITH A,B,C,D,E SERVICES.

MPI PERFORM VEHICLE INSPECTION WITH A,B,C,D,E

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LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

SERVICES.

63 CR

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C PERFORM COMPLIMENTARY S/W DOWNLOAD WHEN PERFORMED WITH SERVICE,
\$119.00 VALUE WHEN PERFORMED SEPARATELY.

SW PERFORM COMPLIMENTARY S/W DOWNLOAD WHEN
PERFORMED WITH SERVICE, \$119.00 VALUE WHEN
PERFORMED SEPARATELY.

63 IP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

....149316 software up to date

D VALENTINE VOLVO COURTESY VEHICLE PROVIDED AT NO CHARGE
CTSY VALENTINE VOLVO COURTESY VEHICLE PROVIDED AT
NO CHARGE

99 CR

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E** C/S THERE IS A SQUEAKING NOISE COMING FROM THE REAR OF THE CAR.

65272-2 REAR WHEEL AXLE 2 SIDES REPLACE (2)

63 CR

381.60 381.60

1 31476221 BUSHING

168.03 75.48 75.48

1 31476222 BUSHING

168.03 75.48 75.48

96314-2 TROUBLESHOOTING REAR WHEEL SUSPENSION: E7
(2)

63 CR

95.40 95.40

60110-2 WHEEL ANGLES 4 WHEELS CALIBRATING (3)

63 CR

95.40 95.40

60113-3 TOE-IN FRONT ADJUST (3)

63 CR

48.00 48.00

60134-3 REAR WHEEL ALIGNMENT ADJUST (3)

63 CR

15.90 15.90

36050-2 CALIBRATING/IDENTIFYING WITH VIDA (2)

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GST # R102248705

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X4512.220.1

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LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

63 CR 18.00 18.00
PARTS: 150.96 LABOR: 654.30 OTHER: 0.00 TOTAL LINE E: 805.26

....149316 found noise coming from rear trailing arm bushings. replaced
....faulty rear trailing arm bushings. no further issues found.

F** C/S THERE IS A LOUD GROWLING NOISE COMING FROM THE REAR

CAUSE: 10

46510-2 FINAL DRIVE REMOVE-INSTALL (3)

63 W93

1 36050630 FINAL DRIVE, EXCH (N/C)

1 31367238 REAR AXLE OIL (N/C)

1 925263 O-RING (N/C)

1 31367941 TRANSMISSION OIL (N/C)

46518-3 COMPONENTS FINAL DRIVE TRANSFERRING (2)

63 W93

(N/C)

96311-2 TROUBLESHOOTING REAR AXLE, DRIVE SHAFTS:

D2 (2)

63 W93

(N/C)

FC: 10D2

PART#: 36050630

COUNT:

CLAIM TYPE: 05

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

....149316 found noise coming from rear differential. replaced rear
....differential as required. confirmed no further noise from differential.

G** 4-WHEEL MAINTENANCE ALIGNMENT, ALL VOLVO MODELS

M40K 4-WHEEL MAINTENANCE ALIGNMENT, ALL VOLVO

MODELS

290 CR

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

....149321 performed 4 wheel alignment calibrated dstc and road tested

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			30 2017, THEN VIP KICKS IN. (More...)				

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

EST: 940.00

05APR17 09:25 SA: 43

CUSTOMER PAY SHOP MATERIALS FOR REPAIR ORDER

37.50

AUTH # 17040500011 CUST HAS
\$100 DED. TOTAL AUTH \$726.31
WARRANTEC FX #1-817-785-6700
CUSTOMER
SIGNS _____

*****10/10*****
IF YOU CANNOT RATE OUR SERVICE
10/10 PLEASE LET US KNOW.
WE SINCERLY APPRECIATE YOUR PATRONAGE,
YOUR VALENTINE VOLVO SERVICE TEAM!

10% OFF

DETAILING

WITH COUPON

Expires: 17Jul2017

SOME RESTRICTIONS APPLY. MUST BE PRESENTED
AT TIME OF SERVICE. NOT VALID WITH ANY OTHER
DISCOUNTS. LIMIT ONE COUPON PER CUSTOMER.
COUPON HAS NO CASH VALUE

SEE CLEARLY

\$50 OFF

**WINDSHIELD
REPLACEMENT OFFER
WITH FACTORY GLASS**

WITH COUPON

SOME RESTRICTIONS APPLY. MUST BE PRESENTED
AT TIME OF SERVICE. NOT VALID WITH ANY OTHER
DISCOUNTS. LIMIT ONE COUPON PER CUSTOMER.
COUPON HAS NO CASH VALUE

GST TO

(#: R102248705)

86.97

VOLVO
GENUINE PARTS
Nothing can replace them.™

"At Your Service"

Monday to Friday
7:00 AM - 5:30 PM

Saturday
9:00 AM - 4:00 PM

DESCRIPTION	TOTALS
LABOUR AMOUNT	\$ 1151.30
PARTS AMOUNT	\$ 550.09
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES	\$ 37.50
TOTAL CHARGES	\$ 1738.89
LESS INSURANCE	\$ 726.31
TAX	\$ 86.97
PLEASE PAY THIS AMOUNT	\$ 1099.55

GST # R102248705

Customer Copy

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