

GUARANTEE RV CENTRE INC.
34 COMMERCIAL DR NW
CALGARY AB T3Z 2A7
(PH) 403-273-1000

W/O: 111950

111950

Stock No:
Stock Desc: 2017
Model:
Serial#: 1FDXE4FS7HDC28769
Chassis#:
Miles/Hrs: 20181
Tag#: 2720K UPU 05/01/25
Purchased Date:
Promised Date:
Completed Date: 08 APR 25

Date In: 10 JAN 25
Author: JCARRUTHERS
Location: FILED
ExtW Co:
ExtW No:

Job #CC - External

I AUTHORIZE UP TO A 1/2 HOUR DIAGNOSTIC CHARGE PER JOBLINE TO ESTIMATE REPAIRS AND FOR WARRANTY DIAG FEES NOT COVERED BY THE MANUFACTURE. IF THE JOB IS LESS THAN THE 1/2 HOUR I UNDERSTAND THE REPAIR WILL BE COMPLETED. IF I AUTHORIZE THE REPAIR GRV WILL APPLY THE DIAGNOSTIC CHARGE TO THE REPAIR..NO FAULT FOUND REPAIRS ARE CHARGABLE..I UNDERSTAND THAT GRV IS NOT RESPONSIBLE FOR FROZEN BATTERIES REGARDLESS HOW LONG THE UNIT IS AT THE DEALERSHIP

CUSTOMER SIGNATURE _____

GUARANTEE RV IS NOT RESPONSIBLE FOR FROZEN BATTERIES. - AFTER SEPTEMBER 15TH BATTERIES SHOULD BE REMOVED AND STORED FULLY CHARGED IN A WARM DRY PLACE WITH GOOD VENTILATION.

SIGNED _____

Subtotal for Job #CC: 0.00

Job #RI - External

COMPLAINT: COMPLIMENTARY ROOF INSPECTION..PICTURES ARE REQUIRED FOR ALL INSPECTIONS

THAT ARE WITHIN THE CUSTOMERS FIRST YEAR OF OWNERSHIP/WARRANTY, IF UNIT IS OUTSIDE OF THE 90 DAY ADJUSTMENT PERIOD ON NEW UNITS ROOF SEALS ARE NOT WARRANTY AND MUST BE QUOTED TO THE CUSTOMER PRIOR TO DOING ANY RESEALING

CAUSE: roof inspection

CORRECTION: top front drivers side should be cleaned, checked front maxx air will have to be removed to clean roof

Labour

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	LT	0.00

Subtotal for Job #RI: 0.00

Job #BAT - External

GUARANTEE RV IS NOT RESPONSIBLE FOR FROZEN BATTERIES. - AFTER SEPTEMBER 15TH BATTERIES SHOULD BE REMOVED AND STORED FULLY CHARGED IN A WARM DRY PLACE WITH GOOD VENTILATION.

SIGNED _____

Customer #: 2423
MAJESKI, ZYGMONT &
GAIL

2423

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Subtotal for Job #BAT: 0.00

Job #1 - External

COMPLAINT: SEE WHAT WE CAN DO ABOUT BEND IN LADDER

CAUSE: try to straighten bottom of ladder that is bent

CORRECTION: tried to straighten ladder but tubing is to bent and will break
new ladder is needed

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL		0.00
Z990	EXTERNAL	LT	20.00

Subtotal for Job #1: 20.00

Job #2 - External

COMPLAINT: REPLACE BROKEN LOW POINT DRAIN VALVE ON DRIVERS SIDE EXTERIOR

CAUSE: remove and replace water tank drain valve

CORRECTION: removed and replaced drain valve and sealed around it
had to replace with white, black was not available

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	60.00

Parts

Part #	Description	Qty	Price	Total
695-1	DUAL BARB DRAIN COCK 3/8&1/2	1.00	4.79	4.79

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	3.00	3.00

Subtotal for Job #2: 67.79

Job #3 - External

COMPLAINT: SEAL FRONT WING MOLDINGS

CAUSE: clean and seal front wing mouldings

CORRECTION: cleaned area and sealed bottom of wing mouldings with sikaflex
clamped panels together and let sit to cure
touched up were needed

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	80.00
Z990	EXTERNAL	LT	70.00

Parts

Part #	Description	Qty	Price	Total
48683	SIKAFLEX 221 WHITE	1.00	15.97	15.97

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	7.50	7.50

Subtotal for Job #3: 173.47

Job #4 - External

COMPLAINT: REAR LEFT BENT CORNER MOLDING

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CAUSE: try to repair rear d/s corner moulding as it is bent

CORRECTION: removed a couple screws to try to get bend out of moulding was able nto get some of the bend out but not all reinstalled screws and sealed down sides

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	0.00
Z990	EXTERNAL	LT	60.00

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	3.00	3.00

Subtotal for Job #4: 63.00

Job #5 - External

COMPLAINT: INSPECT AND RESEAL ALL EXTERIOR SEALS AS NEEDED---SEE HARRY

CAUSE: inspect and reseal exterior

CORRECTION: went over unit with harry to see were sealant was needed sealed down sides with silicone and around windows and fixtures that needed sealing

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL		0.00
Z990	EXTERNAL	LT	180.00

Parts

Part #	Description	Qty	Price	Total
804-1	CLEAR SILICONE	1.00	13.82	13.82
772-1	1 1/2"X1 1/2" COUPLING	1.00	6.63	6.63

Subtotal for Job #5: 200.45

Job #6 - External

COMPLAINT: REPAIR AND OR QUOTE REPLACE FOR ENTRY DOOR LATCH ASSEMBLY COST \$667.03 + GST & SHIPPING

CAUSE: ---SEE JOB #15---

CORRECTION: removed inside panel and checked lock mechanism and it looked ok reinstalled back and had to push handle it to open catch as it is not going back into place went out to yard with jamie and removed the inside panel to get pics reinstalled inside plate and locked door

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	MS3	0.00
Z990	EXTERNAL	LT	0.00
Z990	EXTERNAL	LT	0.00

Subtotal for Job #6: 0.00

Job #QUOTE - External

COMPLAINT: 200 WATT SOLAR

- I WILL INCLUDE THE \$999.00 SPECIAL FOR SOLAR WITH THE OTHER QUOTES - ET 02/11/25

CAUSE: ---SEE JOB #1490---

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL		0.00

Subtotal for Job #QUOTE: 0.00

Job #WASH - External

COMPLAINT: EXTERIOR WASH

CORRECTION: COMPLIMENTARY WASH

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	ZZ	0.00

Subtotal for Job #WASH: 0.00

Job #NOTE - External

NOTE: SEE HARRY ABOUT ALL JOBS LINES

Subtotal for Job #NOTE: 0.00

Job #7 - External

COMPLAINT: 200 WATT SOLAR, ONLY IF EVERYTHING ELSE CHECKS OUT. LEAVE TILL LAST
---IF WE GO AHEAD WITH THE SOLAR SYSTEM SEE HARRY FOR REGULATOR LOCATIONS---(hg)

CAUSE: ---SEE JOB #1490---

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL		0.00

Subtotal for Job #7: 0.00

Job #8 - External

COMPLAINT: VERIFY UNIT HAS BEEN WINTERIZED

CAUSE: winterize unit when done inspection

CORRECTION: rewinterized unit

---SEE JOB #8045---

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	0.00

Subtotal for Job #8: 0.00

Job #8045 - External

COMPLAINT: WINTERIZE TOWABLE 1.0
CUSTOMER IS RESPONSIBLE TO EMPTY
BLACK AND GREY HOLDING TANKS
HOUSE HOLD FRIDGE ADD 1 HOUR EXTRA

CAUSE: rewinterize unit after inspection

CORRECTION: rewinterized unit after completeing after inspection

Estimated Amount: 168.95

Labour

Code	Description	Mechanic	Total
Z990	WINTERIZE	LT	150.00

Parts

Part #	Description	Qty	Price	Total
798-1	RV ANTIFREEZE 3.78L JUG	1.00	6.76	6.76

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Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	5.00	5.00

Subtotal for Job #8045: 161.76

Job #9 - External

COMPLAINT: INCH AND A HALF DRAIN CRACK AS PER LEE
-ADDED 01/17/25 - ET

CAUSE: repair inch and half grey tank drain as it is cracked, and valve is passing as there is glue inside

CORRECTION: cut out bad section of pipe and cleand fitting
cut and glued pipe into new coupling and 45 that was cleaned
tested and found another section had cracked and the valve was passing
pulled unit to dump station to empty
removed valve and replaced with new flange and pipe
retested drain and valve mand could not see any leaks
drained tanks

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	100.00
Z990	EXTERNAL	LT	0.00
Z990	EXTERNAL	LT	100.00
Z990	EXTERNAL	LT	50.00

Parts

Part #	Description	Qty	Price	Total
758-1	VALTERRA WASTE VALVE 1-1/2"	1.00	21.80	21.80
758-21	1 1/2" HUB FLANGE FITTING	1.00	3.56	3.56

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	12.50	12.50

Subtotal for Job #9: 287.86

Job #10 - External

COMPLAINT: USED PDI INSPECT UNIT

CORRECTION: COMPLETED CHECK LIST ATTACHED

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	LT	400.00

Subtotal for Job #10: 400.00

Job #NOTE 1 - External

NOTE: BELOW JOBS 11-17 AUTHED BY CUSTOMER 02/19/2025

Subtotal for Job #NOTE 1: 0.00

Job #11 - External

COMPLAINT: REPLACE BATTERIES, QUOTED \$471.20 FOR PARTS AND LABOR

CAUSE: 11 - REPLACE BATTERIES, QUOTED \$471.20 FOR PARTS AND LABOR

CORRECTION: JD - R+R 2 x 27-series batteries

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	JD1	100.00

Parts

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Part #	Description	Qty	Price	Total
27DC600	27 SERIES DEEP CYCLE BATTERY	2.00	180.60	361.20

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	10.00	10.00

Subtotal for Job #11: 471.20

Job #1490 - External

COMPLAINT: INSTALL 200 WATT SOLAR PANEL CW 30 AMP REGULATOR, QUOTED \$999.00
---SEE HARRY FOR REGULATOR LOCATION---

CAUSE: 1490 - INSTALL 200 WATT SOLAR PANEL CW 30 AMP REGULATOR,

CORRECTION: JD - Medis and I installed 1 x 200 watt solar panel, wiring and controller/regulator - Firts we located the best routing for the wiring, which was decided to be routed through the backside of the fridge and the void the fridge sits in.

We removed the top of the fridge vent cover and opened a sml hold in the mesh to route wires. We then used a fish tape and ranthe solar wiring from bottom of fridge void, up through the vent.

Installed the 4 x feet onto to bottom of the panel, applied dicore to the bottom of feet and then screwer panel to roof of unit using 4 x 1 1/4" screws, finishing by sealing all panel feet with Dicore.

All wiring conneced and fridge roof vent cover re-installed.

We then routed the wiring through the side of said fridge void, and into the battery housing.

Installed brass conectors to end of each solar wires and installed inline fuse on + side of wiring.

Hooked up to units batteries and tested outside for function - Moved unit outside and let sit for 10 mins before checking solar functions - Solar charging as should @ 4.0a batt 13.9v.

Estimated Amount: 999.00

Labour

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JD1	8.00
Z990	MISC LABOUR CODE (EXTERNAL)	JD1	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JD1	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JD1	126.00
Z990	MISC LABOUR CODE (EXTERNAL)	JD1	34.00
Z990	EXTERNAL	MS3	400.00

Parts

Part #	Description	Qty	Price	Total
KIT-ARM200	200W SOLAR PANEL W/REG ARMANA 27X59	1.00	399.00	399.00
808-50	SELF LEVELING LAP SEALANT -WHT	1.00	13.73	13.73
RVP201097	HD ATC FUSE HOLDER W/CAP 30 AMP-10 GA	1.00	4.03	4.03

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	14.24	14.24

Subtotal for Job #1490: 999.00

Job #13 - External

COMPLAINT: REPLACE AWNING FABRIC, QUOTED \$1272.95
CUSTOMER APPROVED.

PO#94566, HERE

CAUSE: 13 - REPLACE AWNING FABRIC, QUOTED \$988.50

CORRECTION: Removed awning found there was no fabric ordered reinstalled awning

JD - Noted awning fab to be replaced - See below awning and fab info to order (added to yellow/blue form, attached to W/O)

Lippert - SOLERA 18 ft BLK fab.

Serial # 0000515874

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Part ordered on Mon 24th Feb

Will install once fab arrives. New awning roller and fab installed in place of the old one - R+R.

Medis, Dave S and myself completed job.

- replaced awning and tube. Found rear mount head, clip and spindle were out of position. Fixed.

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	JD1	0.00
Z990	Medis s help	MS3	0.00
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	DS1	0.00
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	DS1	0.00
Z990	EXTERNAL	JD1	0.00

Parts

Part #	Description	Qty	Price	Total
V000211506	AWNING FABRIC BLK 18"	1.00	1,048.83	1,048.83
Subtotal for Job #13:				1,048.83

Job #14 - External

COMPLAINT: REPLACE PROPANE AND CO DETECTOR, QUOTED \$231.60

CAUSE: 14 - REPLACE PROPANE AND CO DETECTOR, QUOTED \$231.60

CORRECTION: JD - R+R smoke and CO/LP detectors with new ones from parts.

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	JD1	40.00

Parts

Part #	Description	Qty	Price	Total
15-2155	CO/LP COMBO DETECTOR 2-WIRE BLK	1.00	149.85	149.85

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXT	1.00	4.00	4.00

Subtotal for Job #14: 193.85

Job #15 - External

COMPLAINT: ORDER AND REPLACE COMPLETE ENTRY DOOR HANDLE ASSEMBLY, QUOTED \$727.03

PO#94384, HERE

CAUSE: 15 - ORDER AND REPLACE COMPLETE ENTRY DOOR HANDLE ASSEMBLY, QUOTED \$727.03

CORRECTION: JD - Removed door handle and took part to Dustin to order.

Part info - Thor 0374016 PO#94384

Part ordered Mon 24th Feb -

- Will install once part arrives.

R+R with new door handle.

Labour

Code	Description	Mechanic	Total
Z990	EXTERNAL	JD1	0.00
Z990	EXTERNAL	JD1	36.00
Z990	EXTERNAL	JD1	24.00

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I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delayed availability of parts or materials for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein, in case of fire, theft or other cause beyond your control; that an Express Mechanic's Lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and /or inspecting such vehicle.

I understand I will receive a call when the work is completed and I have 10 business days to pick up my vehicle before it becomes subject to storage fees of \$35.00/day.

Guarantee RV is not responsible for BATTERIES or any damage to units attributable to freezing at any time. Guarantees RV does not dump holding tanks.

BY SIGNING THIS YOU ACKNOWLEDGE THERE ARE NO OTHER REPAIRS REQUIRED

HOURLY SHOP RATE IS \$200.00/HOUR

SHOP SUPPLIES ARE CALCULATED AT 10% OF LABOR COSTS

LABOR AND WORKMANSHIP WARRANTY ON REPAIRS IS 90 DAYS

PARTS WARRANTY AS FOLLOWS: 30 DAYS FROM TIME OF INSTALL, 1 YEAR FROM TIME OF INSTALL ON PARTS THAT CARRY A MANUFACTURES WARRANTY AS IT AT THE DISCRETION OF THE PARTS SUPPLIER AND MANUFACTURER

PARTS WARRANTY FOR A FAILED PART DOES NOT INCLUDE LABOR AFTER 30 DAYS, PART ONLY

WARRANTY ON NEW PARTS INSTALLED IS DEPENDANT ON ITEM AND THE ITEM MANUFACTURES WARRANTY, MOST CONSUMABLE WEAR AND TEAR TYPE ITEMS CARRY A 30 DAY WARRANTY AND HARD PARTS/ITEMS CARRY A 1 YEAR COMPONENT FAILURE WARRANTY. APPLIANCES SUCH AS FRIDGES AND FURNACES DEPENDANT ON MANUFACTURER CAN CARRY UPTO A 2 YEAR PARTS AND LABOR WARRANTY. ELECTRONIC COMPONENTS INSTALLED BY A CONSUMER ARE NON-REFUNDABLE.

Customer Signature : _____

Date: 07 Apr 2026